

**Effective November 9, 2020** 

# Consumer Account Fee and Information Schedule

What you need to know about your account

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# Introduction

### What you can find in this fee and information schedule

Whether you are opening a new consumer deposit account or currently have one, this fee and information schedule provides important information applicable to your account. including account requirements and fees. In addition, you will find specific account requirements, features, benefits, and fees for the products described in this fee and information schedule. For products no longer described in this fee and information schedule, please refer to the fee and information schedule provided at the time of account opening as amended, or contact a banker.

By opening your account, you agree to pay the fees described in this fee and information schedule. When using your Wells Fargo accounts, you will pay fees for conducting specific transactions and for using specific services. Fees may vary based on the type of account you have, how you use your account, the state where the account was opened, or where a transaction is performed.

In addition to listing potential fees for each account in the account information pages, the "Service fees" section lists other fees associated with services you may use. To help you avoid unexpected fees, this fee and information schedule explains when fees may be charged, and when possible, how to avoid the fee. If you have a question about a fee that this fee and information schedule does not answer, please contact a banker or call 1-800-TO-WELLS (1-800-869-3557).

### Changes to your account, services, or fees

We may change this fee and information schedule at any time. For example, we may add new terms and conditions, or delete or amend existing terms and conditions, including fees. If required by law, we will notify you if changes, additions, or deletions to your account, your fees, or your services occur.

### Words used to refer to the account owner, Wells Fargo, and this fee and information schedule

- The account owner is referred to as "you," "your," or "yours."
- Wells Fargo Bank is referred to as "the Bank," "we," "us," or "our."
- This Consumer Account Fee and Information Schedule, is "Schedule."
- The companion Deposit Account Agreement, is "Agreement."

# Words with specific meanings

Certain words have specific meanings as they are used throughout this Schedule. These words and their meanings are in this section.

**ACH transaction:** An ACH transaction is a deposit or payment (withdrawal) presented through the Automated Clearing House (ACH) network, an electronic network for financial transactions in the United States.

Authorized signer: An authorized signer is a person who has your actual or apparent authority to use your account even if they have not signed the account application.

Available balance: Your account's available balance is our most current record of the amount of money available for your use or withdrawal. For more information, please see the section entitled "How do we determine your account's available balance?" in the Agreement.

# Introduction

Business day: Every day is a business day except Saturday, Sunday, and federal holidays.

Card: This term includes every type of consumer debit and ATM card we may issue. For Wells Fargo Campus Card<sup>SM</sup> Program customers, this term also includes any card that your college or university may issue to you that can be linked for Wells Fargo banking functionality. This term does not include any prepaid cards.

**Collected balance:** The ending daily balance after all credits and debits have posted, minus deposited items that have not yet been collected from the originating financial institution. The collected balance is the balance on which interest is calculated for all interest-bearing checking and for all savings accounts.

Direct Deposit: A direct deposit of your salary, pension, Social Security, or other regular monthly income electronically deposited through the Automated Clearing House (ACH) network to your Wells Farqo checking account by your employer or an outside agency.

**Fee period:** The period we use to calculate your monthly service fee and other monthly fees. The dates of your fee period are located in the "Monthly service fee summary" section on your statement.

**Item:** An item is an order, instruction, or authorization to withdraw or pay funds or money from an account. Examples include a check, draft, and an electronic transaction (including Automated Clearing House (ACH), an ATM withdrawal, and a purchase using a card to access an account). An item also includes a purported order, instruction, or authorization to withdraw or pay funds or money from an account, unless otherwise prohibited by law or regulation.

Minimum daily balance: The lowest ending daily balance recorded during the fee period after all transactions have gone through nightly transaction processing.

Overdraft: An overdraft is a negative balance in your account.

**Overdraft Protection:** An optional service that allows the Bank to transfer or advance money from your linked savings or credit account when you do not have enough money in your checking account to cover a transaction. See "Overdraft Protection Transfer/Advance" in the "Service fees" section for more information.

Personal Identification Number (PIN): A secret combination of letters or numbers you create and use to gain access to your account using your ATM or debit card.

Returned Item/Non-Sufficient Funds (NSF): A term used to indicate when an item such as a check or other transaction presented for payment is returned unpaid because the available balance in your deposit account is less than the amount of the item. This is also called a bounced check. A returned item fee will apply.

Statement period: The dates of your statement period are located on your account statement, which provides you a record of all transactions posted during that statement period. Statement periods can be varying lengths including monthly, quarterly, semi-annual, or annual.

Stop payment order: When you ask the Bank not to pay a particular check you have written or transaction you have authorized for withdrawal from your account. For more information, please see the section entitled "Issuing stop payment orders and post-dated checks" in the Agreement.

# Banking services available to you

### Visit a banking location in person

You can take advantage of our face-to-face service by talking with a banker at one of our many banking locations across the U.S. Visit <u>wellsfargo.com/locator</u> to find a location near you.

#### Wells Fargo Phone Bank

Enjoy the convenience of banking by phone 24 hours a day, 7 days a week, with Wells Fargo Phone Bank. You can access your accounts and conduct most of your banking business using our automated telephone banking service. You can also speak with a phone banker for assistance at any time by calling 1-800-TO-WELLS (1-800-869-3557).

Access numbers		
Wells Fargo accepts Telecommunications Relay Services calls.		
All customers with consumer accounts	1-800-TO-WELLS (1-800-869-3557)	
TTY/TDD for deaf and hard-of- hearing customers	1-800-877-4833	
Spanish-speaking customers	1-877-PARA-WFB (1-877-727-2932)	
Portfolio by Wells Fargo customers	1-800-742-4932 1-800-600-4833 (TTY/TDD for deaf and hard-of-hearing customers)	
IRA and ESA customers	1-800-BEST-IRA (1-800-237-8472)	
Customers outside the U.S.	Visit <u>wellsfargo.com/help/international-access-codes</u> to view a list of our International Access Codes.	

# **Bank By Mail**

Bank By Mail is a convenient way to make deposits to your Wells Fargo checking and savings accounts by mail. By using our convenient Bank By Mail kit, you can manage your deposits without needing to leave your home. Please note that we do not accept loan payments, cash, or foreign check deposits through our Bank By Mail service.

#### How do you get started?

To use our Bank By Mail service, you first need to request your deposit kit through Wells Fargo Phone Bank at 1-800-TO-WELLS (1-800-869-3557). If you need to send deposits before your kit arrives, please write on the back of the check "for deposit only, Wells Fargo" and include the account number to which the check should be deposited, and mail them to:

Wells Fargo P.O. Box 77200 Minneapolis, MN 55480-7720

For accounts located in Alaska, please send deposits to:

Wells Fargo P.O. Box 77040 Minneapolis, MN 55480-7740

# Monthly fees

### Where can I find information about my monthly service fee?

The monthly service fee and ways to avoid the fee for your account are provided in the checking accounts or savings accounts section of this Schedule. We also provide this information in the section on your statement called "Monthly service fee summary" for each account. The Portfolio by Wells Fargo program provides this information in the "Important Account Information" section of the Portfolio by Wells Farqo statement.

### What is a fee period?

The fee period is used to calculate the monthly service fee. The dates of your fee period are located in the "Monthly service fee summary" section on your statement. On the last business day of the fee period, the monthly fees are calculated and posted. Depending upon how many days there are in a month and how many days of a month fall on a weekend or holiday, a fee period may be as short as 25 days or as long as 35 days.

For all Portfolio by Wells Fargo programs, the fee period begins on the first business day of the calendar month. On the last business day of the calendar month the fee period ends and the monthly fees are calculated. The monthly service fee calculation uses the statement-ending qualifying balance. The monthly service fee posts on or about the third business day after month end. It appears on the next month's statement. The "Important Account Information" section of the statement does not include the dates of your fee period.

### How can I meet the requirements to avoid the monthly service fee?

Depending on the account you have, the monthly service fee may be avoided if you met a condition such as being a certain age, or your account met a condition such as maintaining a certain minimum balance during the fee period. Some monthly service fees may be avoided with certain transactions posted during the fee period. This table illustrates when a transaction or condition is posted/effective in our system.

Transaction	When is it posted to your account?
Pending transaction shown in Online Banking	On the day the transaction shows as posted in Online Banking
Transaction received <b>before</b> the applicable cutoff time	On the same business day
Transaction received <b>after</b> the applicable cutoff time or on a non-business day (Saturday, Sunday, and federal holidays)	On the next business day
Regularly scheduled automated banking transaction, such as an automatic transfer from your checking account to savings account, on a non-business day	On the next business day
Save As You Go® transfer to savings account triggered by each qualified non-recurring debit card purchase and Wells Fargo Online Bill Pay transaction	Save As You Go transfer will post on the next business day <b>after</b> the qualified debit card purchase or Wells Fargo Online Bill Pay transaction posts
Condition	When is it effective?
Account changes, such as signing up for online statements, completed <b>after</b> the applicable cutoff time or on a non-business day	On the next business day

# Monthly fees

The fee period end date is the last day that transactions and conditions will be considered for that fee period. Occasionally a month will end on a non-business day. If your fee period typically ends on the last calendar day of the month, only transactions posted through the last business day of the month will count towards the fee period.

For checking accounts with a combined balance option to avoid the monthly service fee (excluding Portfolio by Wells Fargo), the combined balance is determined one business day prior to the last business day of your fee period. Each checking account offering a combined balance option defines the type of account balance (example: minimum daily balance, average ledger balance) required that can contribute to the combined balance. See your specific product in this Schedule for more details.

### Can my fee period change?

Yes. When accounts are brought together into a combined statement, the fee period is changed to match the fee period of the first account listed on the statement. When savings accounts are delinked from a combined statement, we may change the fee period for delinked accounts. We may, at our discretion, change your fee period without prior notification.

### What other fees are affected by the fee period?

The fee period is used to count the number of posted transactions before charging fees for some transactions during that period. For example, your account may have a certain number of no charge ATM transactions each fee period before being charged for additional transactions.

Check image option fee and document copy fees post to your account on the last business day of the fee period. See the Account statements section in this Schedule for check image service information and fees. See the Service fees section in this Schedule for document copy fees.

## Portfolio by Wells Fargo **Program details** Our Portfolio by Wells Fargo program offers you a higher level of benefits and a meaningful way to simplify your finances and save money. Through the program, you receive many benefits such as fee waivers and discounted services. The Portfolio by Wells Fargo program consists of: A Portfolio by Wells Fargo program, which includes other qualified accounts that you can link within the program, and A Wells Fargo Portfolio Checking account A Portfolio by Wells Fargo program can only have one primary Wells Fargo Portfolio Checking account. Qualifying Balance All qualifying linked accounts (including your Wells Fargo Portfolio Checking account) make up your Portfolio by Wells Fargo statement-ending qualifying balance. This statement-ending qualifying balance is based on the amount of money you have, or a percentage thereof, in all linked accounts. We use this qualifying balance to determine if you're eligible to avoid the monthly service fee, and to get pricing discounts and other benefits. Note, not all Portfolio by Wells Fargo Plus benefits are available during the first statement period that the statementending qualifying balance is \$250,000 or more. Interest Your Wells Fargo Portfolio Checking account offers you: Interest earned on the Wells Fargo Portfolio Checking account's daily collected balance, • Interest compounded daily and paid monthly, and • Variable rate that the Bank can change at any time. Monthly service fee1 The Portfolio by Wells Fargo program has a \$30 monthly service fee, which can be avoided when you have one of the following Portfolio by Wells Fargo statement-ending qualifying balances: • \$25,000 or more in qualifying linked FDIC-Insured accounts. OR • \$50,000 or more in qualifying linked bank, brokerage and credit balances. Please see the Portfolio by Wells Fargo "Qualifying accounts & statement choices" table for accounts that can be linked to meet this option to avoid the fee. Minimum opening • \$25 deposit • \$10,000 in qualifying balances by the end of your second **Balance requirements** statement period. (See "When can we move you into a different type of checking account?" section.)

# Portfolio by Wells Fargo benefits

, ,		
As a Portfolio by Wells Fargo customer, you receive many banking benefits.	Portfolio by Wells Fargo	Portfolio by Wells Fargo
Remember: To qualify for certain benefits detailed below, you must link the applicable accounts to your Portfolio by Wells Fargo program. Benefits noted with an asterisk apply only to the primary Wells Fargo Portfolio Checking account within your Portfolio by Wells Fargo program.	Qualifying balances under \$250,000	Qualifying balances of \$250,000 or more
<b>a.</b> No Wells Fargo fee for balance inquiries and account transfers at any ATM*. <sup>2</sup>	~	~
<b>b.</b> Waived monthly service fees on select linked checking and savings accounts, and EasyPay Cards	~	~
c. No fee for Wells Fargo Personal Wallet checks*	<b>✓</b>	<b>✓</b>
d. No fee for cashier's checks and Personal money orders	~	~
<b>e.</b> No fee for monthly check safekeeping or image statements*	~	~
<b>f.</b> Bonus interest rate on linked Time Accounts (CDs), and on select linked FDIC-insured IRAs and savings accounts	<b>~</b>	~
<b>g.</b> Discounts on qualifying loans and lines of credit <sup>3</sup>	<b>✓</b>	<b>✓</b>
h. Annual relationship bonus on non-bonus reward points for the Wells Fargo Propel World American Express® Card <sup>4</sup>	<b>*</b>	~
i. Extended Warranty Protection, Price Protection, Trip Cancellation and Trip Interruption benefits, and additional Worldwide Automatic Common Carrier Travel Accident Insurance when purchases are made with a qualifying Wells Fargo Visa Platinum® Credit Card that is linked to the Portfolio by Wells Fargo® program. <sup>5</sup>	•	•
j. Discount on safe deposit box rental (where available)	~	~

### Portfolio by Wells Fargo benefits (continued)

		Portfolio by Wells Fargo Qualifying balances under \$250,000	Portfolio by Wells Fargo Plus Qualifying balances of \$250,000 or more
k.	Waived WellsTrade household annual fee <sup>7,8</sup>	~	<b>✓</b>
l.	Discounted annual advisory fee for any linked Wells Fargo Advisors Intuitive Investor <sup>SM</sup> investment account <sup>7,9</sup>	<b>~</b>	<b>~</b>
m.	No Wells Fargo fee for cash withdrawals at non-Wells Fargo ATMs*,2	~	~
n.	No Overdraft Protection Advance Fee from one eligible linked home equity line of credit*.6	~	~
0.	No Overdraft Protection Transfer Fee from eligible savings account $^{\star,\dagger}$		~
p.	Wells Fargo ExpressSend® service*,†		No transfer fee
q.	Reimbursed fees charged by non-Wells Fargo ATMs* <sup>†,2</sup>		Unlimited in the U.S. Up to 5 per fee period international.
r.	No fee for incoming wire transfers*,†		<b>~</b>
s.	No fee for stop payment requests*,†		<b>✓</b>

#### **Investment and Insurance Products are:**

- Not Insured by the FDIC or Any Federal Government Agency
- Not a Deposit or Other Obligation of, or Guaranteed by, the Bank or Any Bank Affiliate
- Subject to Investment Risks, Including Possible Loss of the Principal Amount Invested

- \* Benefits noted with an asterisk apply only to the primary Wells Fargo Portfolio Checking account within the Portfolio by Wells Fargo program.
- <sup>†</sup> Benefit is not available during the first statement period that the statement-ending qualifying balance is \$250,000 or more.
- <sup>1</sup> We will waive the monthly service fee for the first two fee periods to allow you to meet the requirements to avoid the monthly service fee.
- <sup>2</sup> Surcharge fees imposed by non-Wells Fargo ATM owners or operators may apply. For the Portfolio by Wells Fargo program, Wells Fargo will waive its own ATM access fee (U.S. and international) when you withdraw cash from a non-Wells Fargo ATM from your primary checking account within the Portfolio by Wells Fargo program. Where Portfolio by Wells Fargo qualifying balances are \$250,000 or more, you will be reimbursed for all surcharge fees on non-Wells Fargo ATM withdrawals located in the U.S., and receive reimbursements for up to five surcharge fees imposed by non-Wells Fargo ATM owners or operators per monthly fee period if you use a non-Wells Fargo ATM to make a cash withdrawal at an ATM located outside of the U.S.
- <sup>3</sup> Other fees, such as late fees, may apply in certain states. Additional requirements may apply to the loan or line of credit in order to qualify for the discount.
- <sup>4</sup> Wells Fargo Propel World American Express® Card If you own a qualifying Wells Fargo consumer checking or savings account, or a Portfolio by Wells Fargo program (each a qualifying deposit account), you will earn a relationship bonus of 10%, 25%, or 50% on rewards points earned on net purchases (purchases minus returns/ credits) made on your credit card account. You cannot earn a relationship bonus on points that are earned as either bonus points or as promotional points. Your relationship bonus percentage will be determined based on the type of qualifying deposit account you own. If you own an eligible checking or savings account, you will earn a 10% relationship bonus. If you own the primary checking account within a Portfolio by Wells Fargo program you will earn a 25% relationship bonus. If your Portfolio by Wells Fargo program statement-ending qualifying relationship balance is \$250,000 or more you will earn a 50% relationship bonus. If you are designated as being in the Wells Fargo Private Bank, you will earn a 50% relationship bonus. If you own more than one qualifying deposit account, you will earn the most favorable bonus rewards points percentage you qualify for at the time your relationship bonus is calculated. The relationship bonus, which will be in the form of rewards points, will post to your account in the 13th month after your credit card account was opened and annually on this date thereafter for as long as you maintain your qualifying deposit account. Refer to the Summary of the Go Far® Rewards Program Terms and Conditions and Addendum for the Wells Fargo Propel World American Express® Card for details.
- <sup>5</sup> A maximum benefit amount and certain exclusions, restrictions, and limitations apply. Wells Fargo Visa Platinum® Card cardholders qualify for additional Purchase & Travel Protection coverage when purchases are made with a qualifying Wells Fargo Visa Platinum® Credit Card that is linked to the Portfolio by Wells Fargo program. Warranty Manager with extended Warranty Protection, Price Protection, Trip Cancellation/Trip Interruption and increased Travel Accident Insurance coverage will be terminated if the Wells Fargo Visa Platinum® Credit Card is no longer linked to the Portfolio by Wells Fargo program. Refer to the Wells Fargo Visa Platinum® Card For Portfolio by Wells Fargo Benefits Guide for more details.
- <sup>6</sup> Home equity lines of credit secured by residential real estate located in Connecticut, New York, or Texas are not eligible to be linked for Overdraft Protection.

- Wells Fargo Bank, N.A. is a banking affiliate of Wells Fargo & Company. Brokerage products and services are offered through Wells Fargo Advisors. Wells Fargo Advisors is the trade name used by Wells Fargo Clearing Services, LLC (WFCS) and Wells Fargo Advisors Financial Network, LLC, Members SIPC, separate registered broker-dealers and non-bank affiliates of Wells Fargo & Company. WellsTrade brokerage accounts and Wells Fargo Advisors Intuitive Investor investment accounts are offered through WFCS.
- <sup>8</sup> WellsTrade household annual fee is waived regardless of Portfolio by Wells Fargo balances when your WellsTrade account is linked to your Portfolio by Wells Fargo program as of June 30 of each year. For complete information on WellsTrade fees and commissions, including other ways to waive the household annual fee, refer to the WellsTrade Account Commissions and Fees Schedule. Schedule subject to change at any time.
- <sup>9</sup> For complete information regarding fees, refer to the Intuitive Investor Account Fee Schedule at wellsfargoadvisors.com/pdf/intinv/fee-schedule.pdf.

### What are the Portfolio by Wells Fargo opening requirements?

In addition to the minimum opening deposit, to open a Portfolio by Wells Fargo program, you must be at least 18 years old (or at least 19 years old in Alabama). You must open a new or convert an existing Wells Farqo checking account to a Wells Farqo Portfolio Checking account. If you choose to convert an existing account, then you can keep the same account number, and use the same checks and debit or ATM card.

Your Wells Farqo Portfolio Checking account is your primary account for:

- · Deducting monthly service fees,
- · Determining statement mailing address, and
- Receiving certain benefits. (See "Portfolio by Wells Fargo benefits" table for more information.)

Your primary Wells Fargo Portfolio Checking account is listed first in your monthly Portfolio by Wells Fargo statement.

Any additional Wells Fargo Portfolio Checking or Wells Fargo Prime Checking accounts linked to a Portfolio by Wells Fargo program will be converted to a Wells Fargo Preferred Checking account and remain linked to your Portfolio by Wells Fargo program. Please refer to the Wells Fargo Preferred Checking section within this Schedule for more information.

# Can you use other accounts to qualify for your Portfolio by Wells Fargo program-based benefits?

Yes. To make it easier to qualify for your Portfolio by Wells Farqo program-based benefits, you can link eliqible accounts that are sole or jointly owned by an owner of the primary Wells Fargo Portfolio Checking account linked to the Portfolio by Wells Fargo program.

### How do we provide your statements and details on your account?

At the end of each month, we process your Portfolio by Wells Fargo statement. As part of this process, we:

- Make your statement available to you on or about the seventh business day of the following month by either postal mail or online based on your selected delivery preference,
- Provide you with either Detail Level (if eligible) or Summary Level information on your linked accounts. If you receive Summary Level information for an account linked to your Portfolio by Wells Fargo program, then you will continue to receive your separate regular Detail Level statement for that account.

For detailed information regarding accessing your Portfolio by Wells Fargo statement information online, please refer to the Online Access Agreement at wellsfargo.com.

The following explains the information on your linked accounts' statements.

#### Statements for linked accounts

For some accounts linked to your Portfolio by Wells Fargo program, you will have a choice of receiving Detail or Summary Level Information. You will find these options on the "Qualifying accounts & statement choices" table. If you request that we link your qualifying accounts on the last business day of the month, then we will include that account information on the following month's statement. We may change your statement option from linked in Detail Level to Summary Level at our discretion.

#### Statements with other accounts

- Other accounts can be linked to the Portfolio by Wells Fargo program in either a Detail or Summary Level format
- If Detail Level Format all information regarding the linked account will be included in the combined Portfolio by Wells Fargo statement in detail. A standalone account statement will be created for the linked account and available online only.
- If Summary Level Format account information will be included in the combined Portfolio by Wells Farqo statement in summary and a standalone account statement will be created for the linked account. The standalone account statement will be delivered based on the account delivery preference.
- For linked accounts where at least one of the owner(s) of the linked account is not the same as at least one of the owner(s) of the primary checking account in the Portfolio by Wells Fargo program, the linked account can only be linked to the program at a Summary Level.
- The owners of the Portfolio by Wells Farqo program, as well as any additional owners of each linked account, are responsible for verifying the accuracy of account information for the linked account.

### Who has access to your Portfolio by Wells Fargo statements?

Within Online Banking, owners of the primary Portfolio by Wells Fargo checking account can see all transactions on all Portfolio by Wells Fargo program accounts on your Portfolio by Wells Fargo statements. These accounts include banking, brokerage, credit, and mortgage.

# How are eligible accounts linked to your Portfolio by Wells Fargo program?

Accounts may be linked by you, a banker, or automatically. You may link or delink your accounts through Online Banking or by speaking with a banker or phone banker. In addition, unless specified otherwise, eliqible accounts with the same ownership as the primary checking account will be automatically linked weekly.

The "Qualifying accounts & statement choices" table explains which Wells Fargo accounts you can link to your Portfolio by Wells Fargo program to meet your balance qualifications and the available statement options.

Your monthly Portfolio by Wells Fargo statement will display information for all accounts linked to your program.

Qualifying accounts & statement choices	Detailed statement	Summary statement
FDIC insured accounts		
Wells Fargo Portfolio Checking account	~	
Additional checking accounts	~	~
Savings accounts	~	~
Time Accounts (CDs) <sup>1</sup>		~
Retirement accounts <sup>2</sup> (Savings and CDs)		~
Non-FDIC insured accounts		
Wells Fargo Advisors, qualifying brokerage accounts <sup>3,4</sup>		~
Wells Fargo Advisors, qualifying retirement brokerage accounts <sup>3,4</sup>		~
Foreign exchange accounts		~
Fixed <sup>5,6</sup> and variable annuities <sup>5</sup>		~
Investment management and trust, excluding irrevocable trusts		~
Credit accounts – All credit accounts subject to qualification		
Qualifying loans and lines of credit (For certain home-secured loans, only 10% of the outstanding balance counts toward the Portfolio by Wells Fargo statement-ending qualifying balance.)		~
Eligible Wells Fargo Home Mortgage loans (10% of balance) <sup>7,8,9</sup>		~
Credit card accounts		~
Secured PrimeLine® line of credit		~

#### **Investment and Insurance Products are:**

- Not Insured by the FDIC or Any Federal Government Agency
- Not a Deposit or Other Obligation of, or Guaranteed by, the Bank or Any Bank **Affiliate**
- Subject to Investment Risks, Including Possible Loss of the Principal Amount Invested

### What accounts cannot be linked to your Portfolio by Wells Fargo program?

- Certain installment loans from Wells Farqo Leasing and all loans from Wells Farqo Auto
- Loans from Wells Fargo Financial, Inc.
- Coverdell Education Savings accounts
- Student loans
- Certain annuities
- Business accounts
- Accounts held by you in a representative capacity including, but not limited to the following:
  - Uniform Transfers to Minors Account (UTMA)/Uniform Gifts to Minors Account (UGMA)
  - Irrevocable trusts
  - Guardian/Conservator
- Qualified retirement plans, including 401(k) accounts
- Wells Fargo Funds accounts (which are direct mutual fund accounts)\*
- Certain brokerage accounts offered by Wells Fargo Advisors<sup>3</sup>

#### **Investment and Insurance Products are:**

- Not Insured by the FDIC or Any Federal Government Agency
- Not a Deposit or Other Obligation of, or Guaranteed by, the Bank or Any Bank **Affiliate**
- Subject to Investment Risks, Including Possible Loss of the Principal Amount Invested
- \* The Wells Fargo Funds are mutual funds and are separate legal entities from Wells Fargo Bank and any Wells Fargo & Company entity. Wells Fargo Funds Management, LLC, a wholly owned subsidiary of Wells Fargo & Company, provides investment advisory and administrative services for the Wells Fargo Funds.
- <sup>1</sup> For Time Accounts (CDs) and Retirement Accounts (Savings and CDs) you will continue to receive separate statements and/or notices.
- <sup>2</sup> You will continue to receive a semi-annual retirement statement.
- <sup>3</sup> Brokerage products and services are offered through Wells Fargo Advisors. Wells Fargo Advisors is a trade name used by Wells Fargo Clearing Services, LLC (WFCS) and Wells Fargo Advisors Financial Network, LLC, Members SIPC, separate registered broker-dealers and nonbank affiliates of Wells Fargo & Company, WellsTrade brokerage accounts and Wells Fargo Advisors Intuitive Investor investment accounts are offered through WFCS.
- <sup>4</sup> Certain brokerage accounts are not eligible.
- Insurance products are offered through non-bank insurance agency affiliates of Wells Fargo & Company and are underwritten by unaffiliated insurance companies.
- <sup>6</sup> If the annuity becomes annuitized, or a periodic payment schedule has been established, the remaining balance will no longer be eligible for qualification.
- <sup>7</sup> Subject to credit qualifications.
- <sup>8</sup> If you refinance your linked mortgage account with another lender, we will de-link your original mortgage from your Portfolio by Wells Fargo program and it will no longer count toward your Portfolio by Wells Fargo statement-ending qualifying balances. If you refinance your mortgage

with Wells Fargo Home Mortgage®, if eligible you can re-link your new mortgage to your Portfolio by Wells Fargo program. Once your refinancing process is complete, please contact your banker or by signing on to Wells Fargo Online Banking to ensure your new mortgage is re-linked. Please note that we cannot automatically link your refinanced Wells Fargo Home Mortgage unless the owners on both the Portfolio by Wells Fargo primary checking account and the mortgage are the same. Linking your new mortgage to your Portfolio by Wells Fargo program may take several weeks.

<sup>9</sup> If we sell or transfer your linked mortgage, or the servicing of that mortgage, we will de-link the mortgage from your Portfolio by Wells Fargo program and it will no longer count toward your Portfolio by Wells Fargo statement-ending qualifying balance.

### Do we share your Portfolio by Wells Fargo information?

From time to time, we need to share certain information about your accounts, products, and services with the Wells Fargo family of banks and companies. We share these details with each other so we can properly administer and deliver your Portfolio by Wells Fargo services. This service can include applying appropriate product discounts and providing you with combined statements.

You may still choose to opt out of certain information sharing within the Wells Fargo family.

> Please refer to the privacy policy for procedures on how to notify us of your decision to opt out.

### What happens if your Portfolio by Wells Fargo program is changed or closed?

If your Portfolio by Wells Farqo program is closed or an account is de-linked from the program, then effective immediately Portfolio by Wells Fargo benefits no longer apply including benefits to your linked accounts. You will no longer receive the bonus interest rate, discounts, or options to avoid fees on other products or services. Your de-linked account will revert to the Bank's current applicable rate or fee.

# How long will it take to close a Portfolio by Wells Fargo-linked account?

When you ask us to close an account linked to your Portfolio by Wells Farqo program (including your primary Wells Fargo Portfolio Checking account), we may take up to three business days to process your request.

# When can we move you into a different type of checking account?

We may change your account type if, in our judgment, it better suits your situation. Some of these change scenarios include:

#### Minimum balances required for new account

For your Portfolio by Wells Fargo program, you must keep at least \$10,000 in qualifying, linked balances on the last day of the second monthly statement period after you opened your Portfolio by Wells Fargo program. If you do not meet this requirement, we will:

- · Close your Portfolio by Wells Fargo program, and
- De-link all accounts from the Portfolio by Wells Fargo program, and
- Convert your Wells Fargo Portfolio Checking account to the Wells Fargo Everyday Checking account. This account is a non-interest earning account with lower minimum balance requirements to avoid the monthly service fee. (See the section "Everyday Checking Account" in this Schedule for complete account details.), and
- The bonus interest rate you receive on certain savings and time accounts (CDs) will change to our then current interest rate. Additionally, any Portfolio by Wells Fargo based discounts or fee waivers on products and services will discontinue.

#### Repetitive payment of the Portfolio by Wells Fargo monthly service fee

If you pay a Portfolio by Wells Fargo monthly service fee for six consecutive fee periods and have less than \$10,000 in qualifying balances after the sixth fee period,

- Close your Portfolio by Wells Fargo program, and
- De-link all accounts from the Portfolio by Wells Fargo program, and
- Convert your Wells Fargo Portfolio Checking account to the Wells Fargo Everyday Checking account. This account is a non-interest earning account with lower requirements to avoid the monthly service fee (See the section "Everyday Checking Account" in this Schedule for complete account details.).
- Please note that Wells Fargo continually offers new accounts and services, and adds or modifies account terms and conditions to meet our customers' changing needs. If your account should convert to the Everyday Checking account, the account terms and conditions at the time of the conversion will apply.
- If your account is converted to the Everyday Checking account, a non-interest earning checking account, the Portfolio by Wells Fargo program-based benefits will no longer be available. (See the section "Portfolio by Wells Fargo benefits" in this Schedule for a full listing of benefits.)

#### **Exclusions**

Portfolio by Wells Farqo customers that are excluded from these conversion criteria are those that maintain at least one of the following categories of accounts or services linked to their Portfolio by Wells Fargo program:

- Three or more checking or savings accounts, or
- Any lending, line of credit or credit card product, or
- At least one full service or WellsTrade® Brokerage account or Intuitive Investor investment account\*

#### **Investment and Insurance Products are:**

- Not Insured by the FDIC or Any Federal Government Agency
- Not a Deposit or Other Obligation of, or Guaranteed by, the Bank or Any Bank **Affiliate**
- Subject to Investment Risks, Including Possible Loss of the Principal Amount Invested

<sup>\*</sup> Wells Fargo Bank, N.A. is a banking affiliate of Wells Fargo & Company. Brokerage products and services are offered through Wells Farqo Advisors. Wells Farqo Advisors is the trade name used by Wells Fargo Clearing Services, LLC (WFCS) and Wells Fargo Advisors Financial Network, LLC, Members SIPC, separate registered broker-dealers and non-bank affiliates of Wells Fargo & Company. WellsTrade brokerage accounts and Wells Fargo Advisors Intuitive Investor investment accounts are offered through WFCS.

#### If your Wells Fargo Portfolio Checking account is no longer linked to a Portfolio by Wells Fargo program

The Portfolio by Wells Fargo program consists of:

- A Wells Fargo Portfolio Checking account, and
- A Portfolio by Wells Fargo program

If the Portfolio by Wells Fargo program is no longer maintained or has been closed, then we will:

- De-link all accounts from the Portfolio by Wells Fargo program, and
- Convert the Wells Fargo Portfolio Checking account to a Wells Fargo non-interest earning checking account, and
- The bonus interest rate you receive on certain savings and time accounts (CDs) will change to our then current rate. Additionally, any Portfolio by Wells Fargo programbased discounts or fee waivers on products and services will discontinue.

# What happens if an account becomes ineligible to remain linked to your Portfolio by Wells Fargo program?

Wells Fargo may sell, transfer, or take other actions with an account linked to your Portfolio by Wells Fargo program which will cause the linked account to become ineligible to remain linked; therefore we will de-link it. For example, we may sell or transfer a linked mortgage, or the servicing of that mortgage to another company. Upon de-linking an account, any features or benefits related to the account due to linkage to your Portfolio by Wells Fargo program may be lost. In addition, the balance of the de-linked account will no longer contribute to the statement-ending qualification balance which is used to avoid the Portfolio by Wells Fargo program monthly service fee and obtain other benefits.

### Portfolio by Wells Fargo Premier®

Portfolio by Wells Farqo Premier is an invitation-only program. Upon invitation, customers will be asked to enroll in the program. Customers who are enrolled in the program will receive a monthly statement with the Portfolio by Wells Fargo Premier program name displayed on the first page.

#### Portfolio Premier® program balance requirements

The Portfolio by Wells Farqo Premier program does not have a monthly service fee; however, at the end of the first seven statement periods of enrollment, you must have a minimum of \$250,000 in qualifying balances linked to the Portfolio by Wells Fargo Premier program. These may include any combination of qualifying linked banking (checking, savings, Time Accounts (CDs), FDIC-insured IRAs), brokerage (through our brokerage affiliate Wells Fargo Advisors\*), and credit balances (including 10% of mortgage balances).

#### **Benefits**

Your Portfolio by Wells Fargo Premier program qualification balance must be at least \$0.01 at the end of each monthly service fee period to be eligible for benefits in the following monthly service fee period for accounts linked to your Portfolio by Wells Fargo Premier program.

Customers who are in the program receive the benefits outlined in the "Qualifying balances of \$250,000 or more" column on the Portfolio by Wells Fargo benefits table found on pages 7 and 8. Please note: Some benefits for accounts linked to your Portfolio by Wells Fargo Premier program begin in the month following the open date of your Portfolio by Wells Farqo Premier program.

For example, if you open a new Portfolio by Wells Fargo Premier program or link existing accounts to a new Portfolio by Wells Fargo Premier program on April 15, 2021, not all benefits are available until May 1, 2021. Please see the "Portfolio by Wells Fargo benefits" section for a detailed list of benefits.

#### Other conditions

If at the end of the first seven statement periods of your enrollment you do not have at least \$250,000 in qualifying balances in the Portfolio Premier program, you will be unenrolled from the program and converted to the Portfolio by Wells Fargo program. If at the end of the first seven statement periods of your enrollment you have at least \$250,000 in qualifying balances in the Portfolio Premier program, thereafter, you must also meet the minimum balance requirement of \$250,000 in qualifying balances on June 30 each year according to the schedule below<sup>†</sup>; if not, you will be unenrolled from the Portfolio Premier program and converted to the Portfolio by Wells Fargo program. Upon conversion to the Portfolio by Wells Fargo program, the \$30 monthly service fee may apply and certain benefits may no longer be available. Please see the "Monthly Service Fee" section on page 6 for further details.

#### For example:

Enrollment date	Annual review
December 1, 2019 – November 30, 2020	As of June 30, 2021
December 1, 2020 – November 30, 2021	As of June 30, 2022

If you enroll in the Portfolio Premier program between December 1 and June 30, it will be reviewed for the qualifying balance requirement as of June 30 in the following calendar year.

\*Brokerage products and services are offered through Wells Fargo Advisors. Wells Fargo Advisors is a trade name used by Wells Fargo Clearing Services, LLC (WFCS) and Wells Fargo Advisors Financial Network, LLC, Members SIPC, separate registered broker-dealers and non-bank affiliates of Wells Fargo & Company. WellsTrade brokerage accounts and Wells Fargo Advisors Intuitive Investor investment accounts are offered through WFCS.

#### **Investment and Insurance Products are:**

- Not Insured by the FDIC or Any Federal Government Agency
- Not a Deposit or Other Obligation of, or Guaranteed by, the Bank or Any Bank **Affiliate**
- Subject to Investment Risks, Including Possible Loss of the Principal Amount Invested

	Preferred Checking Account (See next pages for additional information)
Checking designed for	Customers with higher balances or a Wells Fargo Home Mortgage
Monthly service fee	\$15
Options to avoid the monthly service fee	Avoid the fee with one of the following each fee period¹:  • \$10,000 minimum combined daily deposit balances²  • \$1,000 or more in total qualifying direct deposits⁴  • A Wells Fargo Home Mortgage linked to this account <sup>6,7</sup>
Minimum opening deposit	\$25
Interest	Please refer to the current consumer deposit rate sheet for interest rates in your banking location. Interest is  • Earned on your entire daily collected balance on days that you maintain a balance of \$500 or more,  • Compounded daily and paid monthly to your account,  • A variable rate that the Bank can change at any time
Optional Overdraft Protection available <sup>3</sup>	Yes

- We will waive the monthly service fee for each fee period ending within the first 64 days of opening the account.
- <sup>2</sup> Accounts linked to this Preferred Checking account cannot simultaneously be linked to any other Wells Fargo Checking account to meet the combined balance option to avoid the fee. Includes linked consumer checking and savings accounts, Time Accounts (CDs) and FDIC-insured Retirement accounts. Only accounts with the same account owners on this Preferred Checking account will be linked automatically. Talk to a banker to link accounts where the accounts owners vary.
- <sup>3</sup> Subject to applicable transfer or advance fees.
- <sup>4</sup> A qualifying direct deposit is a direct deposit of your salary, pension, Social Security, or other regular monthly income electronically deposited through the Automated Clearing House (ACH) network to this checking account by your employer or an outside agency (please check with your employer or outside agency to determine if they use the Automated Clearing House (ACH) network). Transfers from one account to another, mobile deposits, or deposits made at a banking location or ATM do not qualify as a direct deposit. If at any time the direct deposit discontinues, we will look back 65 days to see if you met the direct deposit requirements before a monthly service fee is charged.

<b>Everyday Checking Account</b> (See next pages for additional information)	Clear Access Banking (See next pages for additional information)
Customers looking for convenient access to their money	Customers who do not write checks and want help managing their money without incurring overdraft fees or non-sufficient funds fees
\$10	\$5
Avoid the fee with one of the following each fee period¹:  • \$500 minimum daily balance  • \$500 or more in total qualifying direct deposits⁴  • Linked to a Wells Fargo Campus ATM or Campus Debit Card⁵  • Primary account owner is 17 through 24 years old³	Primary account owner is 13 through 24 years old <sup>8</sup>
\$25	\$25
• Not applicable	• Not applicable
Yes	No

- Wells Fargo Campus ATM and Campus Debit Cards are available for students, faculty and staff of colleges and universities that participate in the Wells Fargo Campus Card<sup>SM</sup> program. Ask a banker for additional details about participating colleges and universities. It may take up to 45 days after linking your Campus Card to avoid the monthly service fee using this option.
- <sup>6</sup> If we sell or transfer your linked mortgage, or the servicing of that mortgage, we will de-link the mortgage from your Preferred Checking account, and it can no longer be used to avoid the monthly service fee.
- If you refinance your linked mortgage account with another lender, we will de-link your original mortgage from your Preferred Checking account and it will no longer be used to avoid the monthly service fee. If you refinance your mortgage with Wells Fargo Home Mortgage®, if eligible you can re-link your new mortgage to your Preferred Checking account. Once your refinancing process is complete, please contact your banker to ensure your new mortgage is re-linked. Linking your new mortgage to your Preferred Checking account may take several weeks.
- Primary account owner is an individual who has tax responsibility for the account. On the primary account owner's 25th birthday, the account will automatically be subject to the then current monthly service fee. Depending on the type of account you have there may be other options to avoid the monthly service fee. If changes are made to the primary owner of an existing Everyday Checking or Clear Access Banking account, it may take up to 45 days after the change is made to avoid the monthly service fee using this option.

### Additional information — Checking accounts

#### Will the Bank automatically link eligible accounts to qualify for the combined balance option to avoid the monthly service fee?

Accounts eligible to be linked (for example checking, savings, Time Accounts (CDs)) that have the same owners as the checking account with the combined balance option to avoid the monthly service fee will be automatically linked. Accounts that have different owners than your checking account or accounts owned solely by others in your household will not be automatically linked to your combined balance checking account. You may link other eligible accounts by speaking with a banker.

### Additional information — Preferred Checking and Everyday Checking Accounts

#### What accounts can you link for Overdraft Protection?

To protect your checking account from an overdraft, you may link one or both of the following Wells Fargo accounts:

- · Eligible savings account
- · Eligible credit card or eligible line of credit

Please refer to the "Service fees" section for details on overdraft, Overdraft Protection Transfer/Advance fee, and returned item fees.

### Additional benefits — Preferred Checking Account

- \$10 discount on personal style checks
- No fee money orders
- No fee cashier's checks
- No Wells Fargo fee for one non-Wells Fargo ATM cash withdrawal transaction (U.S.) each fee period (fees charged by non-Wells Fargo ATM owner/operator apply). Please Note: If your account is transferred into Preferred Checking from another account, this benefit will start after your current fee period ends. The days of your fee period are located in the "Monthly service fee summary" section of your statement.

# Additional details — Preferred Checking Account (Linked Wells Fargo Home Mortgage)

Wells Fargo may sell, transfer, or take other actions with an account linked to your Preferred Checking account which cause the linked account to become ineligible and de-linked. For example, we may sell or transfer a linked mortgage, or the servicing of that mortgage to another company. Upon transfer and de-linking, the mortgage will no longer be eliqible to avoid the Preferred Checking monthly service fee. The Preferred Checking account will be subject to the then current monthly service fee unless you meet one of the other options to avoid the monthly service fee.

### Additional Benefits - Everyday Checking accounts linked to a **Wells Fargo Campus Card**

Wells Fargo Campus ATM and Campus Debit Cards are available to students, faculty and staff of colleges and universities that participate in the Wells Fargo Campus Card<sup>SM</sup> program.

Everyday Checking accounts linked to an open, active Wells Fargo Campus Card from a participating college or university will be eligible to receive the following additional benefits:

- Non-Wells Fargo ATM Fees eligible account receives up to four U.S. domestic cash withdrawal transactions at non-Wells Farqo ATMs at no charge by Wells Farqo during each monthly fee period. (Fees charged by non-Wells Fargo ATM owner/ operator may apply.)
- Overdraft/Non-Sufficient Funds (NSF) Fee eligible account receives one courtesy fee refund for one overdraft or NSF fee during each calendar month.
- Overdraft Protection Transfer Fee eligible account receives Overdraft Protection Transfer Fees waived from an eligible linked savings account.
- Wire Transfer Fee eligible account receives one courtesy refund for one incoming domestic or international wire transfer fee during each calendar month.

These benefits will take effect within 45 days following the linkage of your Campus Card to an Everyday Checking account. Ask a banker for additional details about participating colleges and universities.

### What happens to these benefits if your Everyday Checking account is no longer linked to a Wells Fargo Campus Card?

Your Everyday Checking account must be linked to an open, active Wells Fargo Campus Card to remain eligible and receive these additional benefits. Your benefits will end 60 days after your Everyday Checking account is no longer linked to an active Campus Card. In that event, the Bank's standard terms and fees apply.

### Additional information — Wells Fargo Clear Access Banking Account

The Clear Access Banking account is a checkless checking account designed to help you manage your finances with confidence and access your money without overdraft fees or non-sufficient funds fees.

With Clear Access Banking you can use Wells Fargo Online to send and receive money, pay bills with Bill Pay, and make purchases using your digital wallet or Wells Fargo Debit Card.

#### What are the unique features of the Clear Access Banking account?

- No checks
- · No Overdraft or Non-Sufficient Funds (NSF) fees
- No Optional Overdraft Protection or Debit Card Overdraft Service

#### Who can open a Clear Access Banking account?

- Customers between 13 and 16 years old can open the account with an adult co-owner
- Customers who are 17+ years old can open the account either individually or as a joint account

#### What is a checkless checking account?

- A checkless checking account is an account in which you cannot write checks drawn on the account (including personal checks ordered from a third party).
  - Any checks written on this account will be returned unpaid, even if there is enough money in the account to cover the payment.
  - This includes when a payee or merchant uses your account number and routing number to process a payment as a check. Please inquire with the payee or merchant to make sure they do not process your payment as a check.
  - The payee or merchant may charge you a fee for a returned check.
- References in the Deposit Account Agreement and Schedule to check writing capabilities are not applicable to Clear Access Banking accounts.

#### If I want to sign up for direct deposit and my employer asked for a voided check what can I do?

You can fill out a direct deposit form and/or provide your employer with your Clear Access Banking account number and routing number.

#### What overdraft settings apply to my Clear Access Banking account?

Our standard overdraft coverage does not apply to Clear Access Banking accounts, and you cannot request that it be added to your account. With Clear Access Banking, if you do not have available funds in your account at the time of a transaction, we will:

- Return certain payments (such as ACH payments) unpaid.
- Not authorize ATM and everyday (one-time) debit card transactions into overdraft.
- Not authorize other transactions (such as recurring debit card transactions or Bill Pay transactions) into overdraft.

We will not assess non-sufficient funds (NSF) fees if we return or decline to authorize an item. However, payees or merchants may still assess a fee. Other optional overdraft services, such as Overdraft Protection and Debit Card Overdraft Service, are also not available on this account. References in the Deposit Account Agreement and Schedule to standard overdraft coverage, Overdraft Protection, and Debit Card Overdraft Service, including associated overdraft and non-sufficient funds (NSF) fees, are not applicable to Clear Access Banking accounts.

#### Can my account have a negative balance?

Yes, it is possible that your account can have a negative balance. Generally, if you do not have enough money in your account to cover a transaction, we will not authorize new transactions such as ATM withdrawals, debit card purchases, or recurring debit card transactions. However, if we previously authorized a transaction when your account had sufficient funds and the transaction is later presented to us for payment when you no longer have sufficient available funds, the transaction may create a negative balance when it posts to the account. For example, this can occur if you add a tip to a debit card transaction after the merchant has submitted the original amount to us for authorization or if a deposited item is returned unpaid after we have credited your account. If this occurs, you will not be assessed an overdraft fee, but you must promptly repay the negative balance.

#### What happens if I convert to a Clear Access Banking account from an account that has checks and overdraft services available?

- Checks: If you convert from another account with check writing ability, any outstanding check(s) presented on the new Clear Access Banking account on or after the date of conversion will be returned unpaid and the pavee may charge additional fees when the check is returned. Please make sure prior to converting to the Clear Access Banking account that any outstanding checks have been paid and/or you have made different arrangements with the payee(s) for the checks you have written.
- Overdraft Services: If you previously had an account that included our standard overdraft coverage, it will be removed. If you had optional Overdraft Protection or Debit Card Overdraft Services linked to your account, those services will also be removed.

### Are there any additional account limitations?

- For customers who do not qualify for our standard deposit accounts due to past credit or banking history and received the Funds Availability Adverse Action Notice as a part of their new account application process you can still open or convert into a Clear Access Banking account and take advantage of all the same features and benefits with the following exceptions:
  - For the first 365 days from the date your new account was opened, or from the date the account you are converting from was opened, whichever is lesser, you will not be able to convert into any other Wells Fargo account. After the 365-day period has elapsed, you can convert into any Wells Farqo checking account offered at that time.

### Account statements and check image options

Account statements, which include check safekeeping, are available online or as paper statements sent by postal mail. You may select your delivery preference. Statements for accounts in a combined statement will be delivered according to the delivery preference of the primary account. Checking accounts will get a monthly account statement.

#### Check image options for checking accounts with paper statements

For an additional fee, you can enroll in our checking images with statement service. You have two different monthly check return/image options available to you:

- 1. Classic: 10 checks per page. Image includes the front of checks only. The monthly fee is \$2.00.
- 2. Premium: 5 checks per page. Image includes the front and back of checks. The monthly fee is \$3.50.

#### Additional information regarding the check image options service for checking accounts with paper statements:

- The fee for this service is only assessed when check images are included in your account statement.
- The fee for this service is posted to your account on the last business day of the fee period.
- This service is not available with online statements, savings accounts, or Wells Fargo Clear Access Banking.
- There is no fee for this service with the Portfolio by Wells Fargo program.
- Only the primary checking account in a combined statement or Portfolio by Wells Fargo program is eligible for the monthly check image service.

# Wells Fargo Worldwide Military Banking Program

# Who does this program support and how are you eligible?

Wells Fargo appreciates the service and dedication of our country's military servicemen and servicewomen. We are happy to provide the Wells Fargo Worldwide Military Banking program to recognize your service commitment and provide specific financial services to those who meet certain eligibility. To be eligible for this program, you must

- Be actively serving in the U.S. military (in either the Army, Navy, Air Force, Marines or Coast Guard military branch), retired, or a disabled veteran who can no longer serve, and
- You must receive a qualifying military direct deposit of your salary, pension, or disability benefits, electronically deposited from DOD/DFAS (Department of Defense/Defense Finance and Accounting Service) or VA/VBA (Department of Veterans Affairs/Veterans Benefits Administration) or U.S. Department of the Treasury from one of the military branches covered by this program into your qualifying checking account monthly in order to be eligible to receive benefits of the Worldwide Military Banking Program. You will not be eliqible for Worldwide Military Banking benefits until the military direct deposit has been deposited into your checking account. You will receive your program benefits 45 days after your military direct deposit is deposited into your checking account.

### What accounts and services are available?

The Worldwide Military Banking Program is available with a qualifying Wells Fargo consumer checking account. Wells Fargo Portfolio Checking accounts do not qualify for the benefit outlined below.

Each checking account participating in the Worldwide Military Banking program receives the following ATM benefits at non-Wells Fargo ATMs at no charge by Wells Fargo during each monthly fee period:

- Up to four U.S. domestic cash withdrawal transactions
- Up to four international cash withdrawal transactions

Non-Wells Fargo ATM owners or operators may apply surcharges for ATM transactions (unless waived by terms of your account).

# What happens to your account if your military status changes?

If your status changes and a qualifying military direct deposit is no longer deposited each statement period into your checking account, you will no longer be eligible for the Wells Fargo Worldwide Military Banking Program and your checking account will no longer have benefits under this program. In that event, the Bank's standard terms and fees apply.

<sup>&</sup>lt;sup>1</sup> Direct deposits from other agencies and organizations may not be considered as eligible for the program. Transfers from one account to another or deposits made at a banking location or ATM do not qualify as a direct deposit.

# Savings accounts

	Way2Save Savings Account (see next pages for additional information)
Savings designed for	Customers who want to make saving convenient and automatic
Monthly service fee	\$5
Options to avoid the monthly service fee	Avoid the fee with one of the following each fee period¹:  • \$300 minimum daily balance • 1 or more Save As You Go® transfers from your linked Wells Fargo checking account into this account (See page 29 for more information)  • An automatic transfer of \$25 or more from your linked Wells Fargo checking account into this account  • An automatic transfer of \$1 or more each business day from your linked Wells Fargo checking account into this account  • Are under the age of 18 (19 in Alabama) and are the primary owner of this account
Minimum opening deposit	\$25
Interest	Please refer to the current consumer deposit rate sheet for interest rates in your banking location. Interest is  • Earned on your entire daily collected balance,  • Compounded daily and paid monthly,  • A variable rate that the Bank can change at any time
Checks	Checks are not available for use with this account

We will waive the monthly service feet	or each fee period ending within the first 64 days of
opening the account.	

<sup>&</sup>lt;sup>2</sup> The monthly service fee will be waived for current and retired Wells Fargo Team Members. If you are no longer classified as a current or retired team member by Human Resources the Platinum Savings monthly service fee will apply, unless you meet the account criteria to avoid this fee.

Opportunity Savings Account (see next pages for additional information)	Platinum Savings Account (see next pages for additional information)
Customers who do not meet regular Wells Fargo account opening standards	Customers that want a variable-rate savings account with the option to write checks
\$5	\$12
Avoid the fee with one of the following each fee period¹:  • \$300 minimum daily balance  • An automatic transfer of \$25 or more from your linked Wells Fargo checking account into this account	Avoid the fee with the following each fee period <sup>1,2</sup> : • \$3,500 minimum daily balance
\$25	\$25
Please refer to the current consumer deposit rate sheet for interest rates in your banking location. Interest is  • Earned on your entire daily collected balance,  • Compounded daily and paid monthly,  • A variable rate that the Bank can change at any time	Earn a bonus interest rate when linked to a Portfolio by Wells Fargo program. <sup>4</sup> Please refer to the current consumer deposit rate sheet for interest rates in your banking location. Interest is • Earned on your entire daily collected balance, • Compounded daily and paid monthly, • A variable rate that the Bank can change at any time
Checks are not available for use with this account	Check writing is available for this account

<sup>&</sup>lt;sup>3</sup> Primary account owner is an individual that has tax responsibility for the account. On the primary account owner's 18th (19th in Alabama) birthday, the account will automatically be subject to the then current monthly service fee unless you meet one of the other options to avoid the monthly service fee. If changes are made to the primary owner of an existing Way2Save Savings account, it may take up to 45 days after the change is made to avoid the monthly service fee using this option.

<sup>&</sup>lt;sup>4</sup> Your bonus interest rate will end if you or the Bank close your Portfolio by Wells Fargo program or your account is no longer linked to the program.

# Savings accounts

### Additional information — Way2Save Savings Account

#### Save As You Go® transfer option

Save As You Go is an optional, automatic savings feature. All participants in the Save As You Go transfer option must be 18 (19 in Alabama).

When you are part of this program, \$1 automatically transfers from your linked Wells Fargo checking account to your Way2Save Savings account for each nonrecurring debit card purchase, and Wells Fargo Online Bill Pay transaction. This applies to purchases and transactions made by you, a joint owner, or an authorized signer on the linked checking account.

At the end of each business day, we multiply by \$1 the number of qualified Save As You Go transactions (as defined below) that post to your checking account. We then process a single transfer (the "Save As You Go transfer") from your linked checking account to your Way2Save Savings account on the next business day. Your Save As You Go transfer for that business day will not occur if

- Your linked checking account does not have sufficient available funds,
- Any transaction has overdrawn your checking account, or
- Overdraft Protection was initiated.

If your debit card purchases or Wells Fargo Online Bill Pay transactions are subsequently cancelled, reversed, or disputed for any reason, the corresponding Save As You Go transfers will remain in your Way2Save Savings account; we will not credit these transfers back to your checking account.

#### **Qualified Save As You Go transactions**

A "qualified Save As You Go transaction" is defined as only a non-recurring debit card purchase or Wells Fargo Online Bill Pay transaction. Only qualified transactions that post to your linked checking account are eligible for the \$1 Save As You Go automatic savings feature. We reserve the right to determine through our sole discretion if a particular Bank transaction is a qualified transaction.

### **Savings Account for Minors**

- Way2Save Savings is the only savings account available to minors.
- Minors 12 and under must have an adult co-owner.

# Additional information — Wells Fargo Opportunity Savings Account

- Opportunity Savings account cannot be opened directly, however, if you do not qualify for our standard deposit accounts due to past credit or banking history, Opportunity Savings account may be offered.
- Once opened, you cannot convert an Opportunity Savings account to another type of deposit or prepaid account.

#### Check cashing

• You can only cash checks drawn on Wells Fargo or its affiliates. You can deposit checks drawn on any financial institution.

#### Can you make bank-to-bank transfers from Opportunity Savings?

Bank-to-bank transfers cannot be made from this account.

# Savings accounts

#### Account statements

Account statements are available as online statements or as paper statements sent by postal mail.

#### You must be 13 years old or older to receive online statements.

Checking accounts will get a monthly account statement. Savings accounts will generally get a quarterly account statement, but will get a monthly account statement if you do one of the following:

- Set up automatic transfers into your savings account,
- · Have electronic fund transfer activity in the account, or
- Have a combined statement for your checking and savings accounts.

# Time Accounts (CDs)

	Fixed Rate Time Account (CD)
Account designed for	Customers who want an interest-earning account with  • A wide range of term lengths,  • Guaranteed fixed interest rate, and  • Flexible interest payment options
Minimum opening deposit	\$2,500
Terms	<ul> <li>From 3 months to 144 months (12 years)</li> <li>From 30-day to 365-day terms also available for balances of \$100,000 or more</li> </ul>
Interest rate	The interest rate in effect when you open or renew the CD <b>is fixed</b> for the term of deposit.
Withdrawals during term of account	You pay an early withdrawal penalty if you withdraw funds from your account before the term is complete (See "Early withdrawal penalty and Regulation D" section on page 35)
Interest payment options	You have options to customize your interest payments in the following ways:
For all accounts, interest compounds daily.	<ul> <li>For terms of 12 months (365 days) or less, you may choose to have your interest paid</li> <li>Monthly,</li> <li>Quarterly,</li> <li>Semi-annually, or</li> <li>At maturity (end of term).</li> <li>For terms of 12 months or more, you may choose to have your interest paid</li> <li>Monthly,</li> <li>Quarterly,</li> <li>Semi-annually, or</li> <li>Annually.</li> <li>You may choose to have your interest payments</li> <li>Re-deposited into your CD,</li> <li>Transferred to a Wells Fargo checking or savings account, or</li> <li>Paid by check if your CD has a minimum balance of \$5,000.</li> </ul>

# **Step Rate CD**

Customers who want an interest-earning account with

- A 24-month term,
- Guaranteed interest rate increases every six months,
- Flexible interest payment options, and
- Opportunities for penalty-free partial withdrawals

\$2.500

· 24 months

The variable interest rate in effect on the day you open the Step Rate CD increases every six months as shown on your Time Account receipt/disclosure.

You have three opportunities during your term to withdraw funds without a penalty if you follow these quidelines:

- Beginning on the day of each of the three interest-rate increases, you have five business days to make one partial withdrawal of funds from your CD. But you must keep your balance above \$2,500 or we will assess an early withdrawal penalty on the entire amount you withdraw
- If your interest rate increases on a non-business day, then your five-day withdrawal period will begin on the next business day
- You will pay an early withdrawal penalty if you make an early withdrawal outside the three, five-day withdrawal periods, or if you withdraw funds more than once during any of the five-day periods
- We will calculate any early withdrawal penalty using the interest rate in effect at the time of the early withdrawal (See "Early withdrawal penalty and Regulation D" section on page 36)

You have options to customize your interest payments in the following ways:

- You may choose to have your interest paid
  - Monthly.
  - Quarterly,
  - Semi-annually, or
  - Annually
- You may choose to have your interest payments
  - Re-deposited into your CD,
  - Transferred to a Wells Fargo checking or savings account, or
  - Paid by check if your CD has a minimum balance of \$5,000

Table continues on the following page.

# Time Accounts (CDs)

	Fixed Rate Time Account (CD)
Renewal	<ul> <li>CDs renew automatically at maturity unless you choose to withdraw the funds. At renewal, we will treat any interest that we re-deposited into your CD during the previous term as principal for your new term.</li> <li>Before your CD's term ends, we want you to be prepared to choose your preferred renewal option. Approximately one month in advance, we will send you a notice reminding you of the maturity date.</li> <li>Unless we notify you otherwise, when your CD automatically renews, three changes will occur when you reach the maturity date</li> <li>1. The new term begins and will be the same length as the original term.</li> <li>2. The new interest rate will be the Bank's interest rate in effect for a same term and amount CD that day.</li> <li>3. The new interest rate begins.</li> <li>At each renewal period, we may change your CD's interest rate, method of calculating interest, term, and any other CD provision. We will notify you about any changes that may be relevant to you or required by law.</li> </ul>
Grace period	A grace period begins the day after your CD matures and lasts seven calendar days. From the maturity date through the grace period, you may, without a penalty, do any of the following:  • Change the term  • Make additional deposits; no additional deposits to the CD are allowed outside this grace period  • Make withdrawals from the renewed amount, provided the withdrawal does not exceed the amount of the matured CD  • Make both additional deposits and withdrawals, provided the withdrawals do not exceed the amount of the matured CD  • Close the CD  The Bank does not pay interest from the maturity date to the date of withdrawal on any funds withdrawn during the grace period.
Monthly service fee	None

# **Step Rate CD**

At maturity your CD will automatically renew into a standard (non-step), 24-month Fixed Rate Time Account (CD).

- Before your CD's term ends, we want you to be prepared to choose your preferred renewal option. Approximately one month in advance, we will send you a notice reminding you of the maturity date.
- Unless we notify you otherwise, when your CD automatically renews, three changes will occur when you reach the maturity date:
- 1. The new term begins and will be the same length as the original term.
- 2. The new interest rate will be the Bank's interest rate in effect for a same term and amount CD that day.
- 3. The new interest rate begins.
- At each renewal period, we may change your CD's interest rate, method of calculating interest, term, and any other CD provision. We will notify you about any changes that may be relevant to you or required by law.

A grace period begins the day after your CD matures and lasts seven calendar days. From the maturity date through the grace period, you may, without a penalty, do any of the following:

- Change the term
- Make additional deposits; no additional deposits to the CD are allowed outside this grace period
- Make withdrawals from the renewed amount, provided the withdrawal does not exceed the amount of the matured CD
- Make both additional deposits and withdrawals, provided the withdrawals do not exceed the amount of the matured CD
- Close the CD

The Bank does not pay interest from the maturity date to the date of withdrawal on any funds withdrawn during the grace period.

None

Table continues on the following page.

**IRAs & ESAs** 

### Fixed Rate Time Account (CD)

### Early withdrawal penalty and Regulation D

You may have to pay an early withdrawal penalty or a Regulation D penalty if you withdraw money from your CD before the CD term ends.

#### Early withdrawal penalty<sup>1</sup>

Other than the Regulation D penalty described below, any money you withdraw from your CD before the end of its term will be subject to an early withdrawal penalty based on the length of the CD term. If your term is

- Less than 3 months or less than 90 days, the penalty is 1 month's interest.
- Between 3 and 12 months or between 90 to 365 days. the penalty is 3 months' interest,
- Over 12 months through 24 months, the penalty is 6 months' interest, or
- Over 24 months, the penalty is 12 months' interest.

#### **Regulation D Penalty**

The Regulation D penalty is seven days' simple interest on the amount withdrawn and applies to the following:

- Withdrawals made within seven days of account opening including the day the account was opened.
- Withdrawals made during the grace period, when additional deposits are made during the grace period and the withdrawal exceeds the amount of the matured CD balance.

#### Exceptions to the early withdrawal penalty and the Regulation D penalty

- Death of the CD owner
- Death of the grantor of a revocable family/living/Totten
- Court determination that a CD owner is legally incompetent
- Retitling of a CD to transfer ownership of funds into a family/living/Totten trust, without removing funds from Wells Fargo, provided no change of terms or rates occurs

# Step Rate CD

You may have to pay an early withdrawal penalty or a Regulation D penalty if you withdraw money from your CD before the CD term ends in one of the following events:

- You make a withdrawal outside of the three withdrawal periods.
- You make more than one withdrawal during a withdrawal period.
- If a withdrawal drops your balance below the minimum opening deposit amount at any time.

#### Early withdrawal penalty<sup>2</sup>

Other than the Regulation D penalty described below, any money you withdraw from your CD before the end of its term will be subject to an early withdrawal penalty of six months' interest.

#### Regulation D penalty

The Regulation D penalty is seven days' simple interest on the amount withdrawn and applies to the following:

- Withdrawals made within seven days of account opening including the day the account was opened.
- Withdrawals made during the grace period, when additional deposits are made during the grace period and the withdrawal exceeds the amount of the matured CD balance.

#### Exceptions to the early withdrawal penalty and the Regulation D penalty

- · Death of the CD owner
- Death of the grantor of a revocable family/living/Totten trust
- Court determination that a CD owner is legally incompetent
- Retitling of a CD to transfer ownership of funds into a family/living/Totten trust, without removing funds from Wells Fargo, provided no change of terms or rates occurs

<sup>&</sup>lt;sup>1</sup> We calculate the early withdrawal penalty using the amount of principal you withdraw at your CD's interest rate at the time of withdrawal. The penalty is calculated by multiplying the interest rate by the amount of principal withdrawn then dividing that total by 12 to arrive at one month's interest. We will deduct your early withdrawal penalty from your earned interest. If the penalty is greater than your earned interest, then we will deduct the difference from the principal amount of your CD.

<sup>&</sup>lt;sup>2</sup> We calculate the early withdrawal penalty using the amount of principal you withdraw at your CD's interest rate at the time of withdrawal. The penalty is calculated by multiplying the interest rate by the amount of principal withdrawn then dividing that total by 2 to arrive at six month's interest. We will deduct your early withdrawal penalty from your earned interest. If the penalty is greater than your earned interest, then we will deduct the difference from the principal amount of your CD.

# Individual Retirement Accounts (IRAs) and **Education Savings Accounts (ESAs)**

#### Introduction

The Wells Fargo savings account and Time Account (CD) options available to help you save for retirement with an Individual Retirement Account (IRA) are described in this section.

Savings accounts and CDs are available for a variety of IRAs: Traditional IRA, Conduit IRA, Roth IRA, Simplified Employee Pension (SEP) IRA.

We no longer offer new Education Savings Accounts (ESAs). ESAs are only available for current ESA customers.

You may have multiple accounts within your IRA/ESA plan.

Please contact a banker or call 1-800-BEST-IRA (1-800-237-8472) for information about IRA/ESA plan specifics and requirements. You may also consult your tax advisor.

#### **Statements**

You will receive your IRA/ESA statements semi-annually. If your IRA is linked to a Portfolio by Wells Farqo program, your monthly Portfolio by Wells Farqo statement will also display a summary of your IRA account information and activity.

#### IRS reporting

Your IRA/ESA plan balance on December 31 of each year represents the fair market value of your account. We report the fair market value, distributions from and contributions to your IRA/ESA, to the Internal Revenue Service (IRS). If applicable, the IRS may impose penalties.

	Fixed Rate IRA/ESA Time Account (CD)
Account designed for	<ul> <li>Customers who want an interest-earning account with</li> <li>A wide range of term lengths, and</li> <li>Guaranteed fixed interest rate.</li> </ul>
Minimum opening deposit	\$1,000
Terms	<ul> <li>From 3 months to 144 months (12 years), and</li> <li>For 30 days to 365 days, for balances of \$100,000 or more.</li> </ul>
Interest rate	The interest rate in effect when you open or renew the CD <b>is fixed</b> for the term of deposit.
Withdrawals during term of account Withdrawals from an IRA or ESA may have tax consequences. Please consult your tax advisor.	You will pay an early withdrawal penalty when you withdraw funds from your time account before the term is complete. (See "Early withdrawal penalty and Regulation D" section on page 39)
Interest payment options	For all accounts, interest compounds daily and re-deposits monthly into your CD.

# Individual Retirement Accounts (IRAs) and **Education Savings Accounts (ESAs)**

### Fixed Rate IRA/ESA Time Account (CD)

#### Renewal

Automatically renews at maturity.

At renewal, we will treat any interest that we have re-deposited into your CD during the previous term as principal for your new term.

Before your CD's term ends, we want you to be informed and prepared to choose your preferred renewal option. Approximately one month in advance, we will send you a notice reminding you of your account's maturity date.

- Unless we notify you otherwise, when your CD automatically renews, three changes will occur on the maturity date:
  - 1. The new term begins and will be the same length as the original term.
  - 2. The new interest rate will be the Bank's same interest rate for a same term and amount CD that day.
  - 3. The new interest rate begins.

At each renewal period, we may change your CD's interest rate, method of calculating interest, term, and any other CD provision. We will notify you about any changes that may be relevant to you or required by law.

#### **Grace period**

A grace period begins the day after your CD matures and lasts seven calendar days. From the maturity date through the grace period, you may, without a penalty, do any of the followina:

- Change the term
- Make additional deposits; no additional deposits to the CD are allowed outside this grace period
- Make withdrawals from the renewed amount, provided the withdrawal does not exceed the amount of the matured CD
- Make both additional deposits and withdrawals, provided the withdrawals do not exceed the amount of the matured
- Close the CD

Please note: The Bank does not pay interest from the maturity date to the date of withdrawal on any funds withdrawn during the grace period.

## Individual Retirement Accounts (IRAs) and **Education Savings Accounts (ESAs)**

### Fixed Rate IRA/ESA Time Account (CD)

#### Early withdrawal penalty and Regulation D

You may have to pay an early withdrawal penalty or a Regulation D penalty if you withdraw money from your IRA or ESA CD before the CD term ends.

#### Early withdrawal penalty<sup>1</sup>

Other than the Regulation D Penalty described below, any money you withdraw from your CD before the end of its term will be subject to an early withdrawal penalty based on the length of the CD term. If your term is

- Less than 3 months or less than 90 days, the penalty is 1 month's interest.
- Between 3 and 12 months or between 90 to 365 days. the penalty is 3 months' interest,
- Over 12 months through 24 months, the penalty is 6 months' interest, or
- Over 24 months, the penalty is 12 months' interest.

#### Regulation D penalty

The Regulation D Penalty is seven days' simple interest on the amount withdrawn and applies to the following:

- Withdrawals made within seven days of account opening including the day the account was opened.
- Withdrawals made during the grace period, when additional deposits are made during the grace period and the withdrawal exceeds the amount of the matured CD balance.

#### Exceptions to the early withdrawal penalty and the Regulation D penalty:

- Death of the IRA or ESA CD owner.
- Court determination that an IRA or ESA CD owner is legally incompetent
- IRA or ESA owner becomes disabled
- IRA owner is age 59 ½ or older
- IRA or ESA owner requests a revocation in writing within seven days of plan opening

 $<sup>^{</sup>m 1}$  We calculate the early withdrawal penalty using the amount of principal you withdraw at your CD's interest rate at the time of withdrawal. The penalty is calculated by multiplying the interest rate by the amount of principal withdrawn then dividing that total by 12 to arrive at one month's interest. We will deduct your early withdrawal penalty from your earned interest. If the penalty is greater than your earned interest, then we will deduct the difference from the principal amount of your CD.

## Individual Retirement Accounts (IRAs) and **Education Savings Accounts (ESAs)**

	Wells Fargo Way2Save Retirement Account	
Account designed for	Customers who are beginning to save for retirement and are looking for  • A variable-interest rate savings account	
Minimum opening deposit	\$100	
Interest rate	Variable interest rate that the Bank can change at any time. Interest is	
	<ul> <li>Earned on the entire daily collected balance,</li> <li>Compounded daily, and</li> <li>Paid monthly to your account.</li> </ul>	

## Individual Retirement Accounts (IRAs) and **Education Savings Accounts (ESAs)**

	Wells Fargo Retirement High Yield Savings Account	
Account designed for	Customers who have already started saving for retirement and are looking for  • A variable-interest rate savings account, and  • Competitive interest rates for higher balances.	
Minimum opening deposit	\$100	
Interest rate	Variable interest rate that the Bank can change at any time. Interest is Earned on the entire daily collected balance, Compounded daily, and Paid monthly to your account.	

### What service fees can you expect when using your account?

When using your Wells Fargo accounts, you will pay charges for conducting specific transactions and for using specific services. We base your account fees on the type of account you have and the services you use.

Your Portfolio by Wells Fargo program or Checking account may provide a discount or fee waivers on certain fees listed below. Please see your account for additional details.

For answers to any questions you may have about fees and services, please contact a banker at your local banking location or call 1-800-TO-WELLS (1-800-869-3557).

#### Account research and verification

Research and verification (\$25 minimum charge)	\$25 per hour
---	---------------

#### ATM access — Wells Fargo ATMs

Accessing your accounts	at a Wells Fargo ATM	No fee

#### ATM access — Non-Wells Fargo ATMs

Balance inquiry fee	\$2 per inquiry
Transfer fee <sup>1</sup> You may transfer available funds between your primary linked	\$2 per transfer
checking and savings accounts at non-Wells Fargo ATMs where available.	
Transaction – U.S. <sup>1,2</sup>	\$2.50 each
Transaction – International	\$5 each

#### Other fees

Fees charged by non-Wells Fargo ATM owner/operator apply (unless waived by your account terms) in addition to those described above.

- <sup>1</sup> This fee is waived for accounts opened in or assigned to a branch located in the following cities in the State of New York: Carle Place, Cedarhurst, Garden City, Great Neck, Greenvale, Hempstead, Hewlett, Huntington, Lake Ronkonkoma, Manhasset, Oceanside, Port Washington, Syosset, and New York. In addition, for accounts opened in or assigned to branches in the above listed cities, we will reimburse surcharges up to three non-Wells Farqo ATM cash withdrawals per fee period (unlimited number of reimbursements for primary Wells Fargo Portfolio Checking accounts), U.S. only.
- <sup>2</sup> U.S. fee also applies to the following U.S. territories: American Samoa, Guam, Northern Mariana Islands, Puerto Rico, U.S. Minor Outlying Islands, and U.S. Virgin Islands.

#### ATM card and debit card transactions

International purchase transaction fee  We will charge this fee for each purchase you make with your debit card in a foreign currency that a network converts into	3% of transaction amount
a U.S. dollar amount.	

#### **ATM card and debit card transactions** (continued)

Debit card over-the-counter cash disbursement at a non-Wells Fargo Bank location	
U.S. U.S. fee also applies to the following U.S. territories: American Samoa, Guam, Northern Mariana Islands, Puerto Rico, U.S. Minor Outlying Islands, and U.S. Virgin Islands.	\$3 per teller transaction
International	3% of transaction amount

#### Other fees

You may be charged fees by other third parties for use of your consumer debit card or ATM card, such as stores and merchants for purchase transactions, and other banks and financial institutions for consumer debit card over-the-counter cash disbursements at their branches.

#### Cashier's checks

Fee is waived if you have any qualified Consumer account that offers no fee cashier's checks as an account benefit.	
means we guarantee that you can cash the check. You can use a cashier's check in place of a personal check. You can order cashier's checks online or in person at any Wells Fargo Banking Location.	\$10 eacn

#### Checks

Check printing (prices vary by quantity, style, and design)	Varies
Personalized temporary checks (counter checks)	\$3 per sheet of three checks

#### Collections — domestic

(Service available for Wells Fargo customers only)

Incoming and outgoing	\$25 per item
Out 6	

#### Other fees

Fees charged by third parties or other banks, in addition to those described above.

### **Document copies**

Self-service requests	No charge
Documents you request online or by email and print yourself, or request using the automated telephone banking service.	
Other requests	\$5 per item
Requests you make at a branch or with a phone banker, as well as online requests for paper copies. The total amount due for the item(s) you requested is posted to your account on the last business day of the fee period.	

### Foreign and international services

<ul> <li>Delivery fee</li> <li>The delivery fee varies depending on:</li> <li>The type of service provided</li> <li>Whether orders are placed online, from a phone banker, or at a banking location</li> <li>What type of delivery method is chosen</li> </ul>	Varies
Foreign currency	Delivery fee
Foreign drafts  Bank draft payable in foreign currency.	\$30 per order
Foreign draft stop payment	\$75 each
International item collection \$250 or more	\$75 each
International item deposited In U.S. and foreign currency International item returned unpaid SWIFT/Tracer fee on foreign outgoing check collections	\$5 each \$15 each \$25 each
Otherfood	

#### Other fees

Fees charged by third parties or other banks, in addition to those described above.

### Legal process fee

Includes levy, writ, garnishment, and any other legal documents	\$125 each
that require funds to be attached. The Bank will assess no more	
than a total of \$250 in legal fees per account, per calendar	
month. Please note, the calendar month may not coincide with	
your statement period.	

### Money order (up to \$1,000)

A payment instrument through which the purchaser orders the Bank to pay a specific sum of money.	\$5 per money order
Fee is waived if you have any qualified Consumer account that offers no fee money orders as an account benefit.	

**IRAs & ESAs** 

### Service fees

#### Overdraft, Returned Items (Non-Sufficient Funds/NSF)

We may assess an overdraft fee for any item we pay into overdraft, and we may assess a returned item fee for any item returned unpaid. We limit our overdraft and/or returned item fees to three per business day. We will not assess an overdraft or non-sufficient funds/NSF fee on items of \$5 or less. If both your ending daily account balance and available balance are overdrawn by \$5 or less after we have processed all of your transactions, we will not assess an overdraft fee on the items. No overdraft fee will be assessed on ATM and everyday (one-time) debit card transactions unless Debit Card Overdraft Service is added to your account.

#### Overdraft and returned items (non-sufficient funds/NSF)

\$35 per item

#### Please note:

To learn more about overdrafts, please see the section "Available balance, posting order, and overdrafts" in the Agreement.

#### What is Debit Card Overdraft Service?

Debit Card Overdraft Service is an optional service you can add to your checking account.\* If you add this service, your ATM and everyday (one-time) debit card transactions may be approved at the Bank's discretion when you don't have enough money in your checking account or in accounts linked for Overdraft Protection at the time of the transaction. You can add or remove the service at any time.

#### When your ATM or debit card transaction overdraws your account

You must pay the listed overdraft fees detailed above.

#### When you deposit enough money on the same business day as the transaction

There is no fee if your account is overdrawn during the day and you make a covering deposit or transfer before the posted cutoff time on the same business day. Deposits are subject to our funds availability policy described in the Agreement.

Regardless of whether or not your account has Debit Card Overdraft Service, your account can still be assessed an overdraft fee (\$35 per item) for other transactions such as

- · Checks.
- Recurring or automatic payments (such as ACH payments), and
- Bill Pay transactions.

For complete information on overdraft services, please read the Consumer Overdraft Services brochure.

\* Debit Card Overdraft Service is not available for certain accounts, such as the Clear Access Banking account, Teen Checking account, and Opportunity Checking account.

### What other fees will you be charged?

Third parties or other banks may impose additional charges for returned items.

### Cashed/Deposited Item Returned Unpaid

If you cash or deposit an item into your account, and it is returned unpaid to the Bank for any reason, your account is charged a fee.

\$12 per item

#### Overdraft Protection Transfer/Advance

This optional service will use available funds in your linked account(s) to authorize or pay your transactions if you don't have enough money in your checking account. Overdraft Protection transfers/advances may occur to cover pending transactions, even if these transactions are not subsequently presented for payment. A single Overdraft Protection Transfer or Advance Fee will be assessed any day a transfer/advance is made regardless of the number of transactions covered or whether funds are transferred/advanced from multiple accounts1. Also, we will not charge a fee unless the transfer/advance covered at least one pending item, or helped you avoid at least one overdraft or returned item. The transfer/advance fee depends on the account type you have linked to your checking account for Overdraft Protection. We will charge the transfer/advance fee to your checking account when we transfer/advance funds from your savings or home equity line of credit account. If we advance funds from your credit card, we will charge the fee to your credit card.

From eligible savings accounts	\$12.50 per transfer <sup>2</sup>
From eligible line of credit account <sup>3</sup>	\$12.50 per advance <sup>4</sup>
From eligible home equity line of credit account <sup>3</sup> linked to Wells Fargo Portfolio Checking	No charge <sup>4</sup>
From credit card account	See your Credit Card Agreement

<sup>&</sup>lt;sup>1</sup> If a credit card is one of the accounts from which funds are transferred, we will charge the fee to the credit card.

#### Stop payments

To request stop payments online or by phone for a paper item (cashier's check, personal money order, or check drawn on	\$31 per item
your account) or pre-authorized ACH (Automated Clearing House) item, you will need to provide the following:	
<ul> <li>Paper item: payee name, account number, check number or range of check numbers, check date and check amount</li> <li>ACH item: company name, account number, ACH merchant ID and/or company ID and item amount</li> </ul>	

<sup>&</sup>lt;sup>2</sup> If the available balance in your savings account is \$25 or more and can cover the overdraft (plus the Overdraft Protection Transfer Fee), we will transfer the exact amount needed or a minimum of \$25. If the available balance in your savings account is less than either \$25 or the amount needed, we will transfer the available balance. We will waive the transfer fee for Portfolio by Wells Fargo customers with \$250,000 or more in qualifying balances.

<sup>&</sup>lt;sup>3</sup> Home equity lines of credit secured by residential real estate located in Connecticut, New York, and Texas are not eligible for linking to your checking account for Overdraft Protection.

<sup>&</sup>lt;sup>4</sup> Minimum transfer amounts and interest charges may apply.

#### Wire transfers

Incoming domestic	\$15 per transfer
Incoming international U.S./foreign currency	\$16 per transfer
Outgoing domestic	\$30 each
Repetitive outgoing domestic	\$25 each
Outgoing international U.S. currency/foreign currency (both one-time and repetitive)	Fee disclosed at the time of transaction

#### Other fees

Fees charged by third parties or other banks, in addition to those described above. Additionally, incoming or outgoing domestic wires that contain incorrect information may be subject to multiple fees assessed by the Bank and/or other financial institutions that process the wire.

## Notes

# Notes

How to reach Wells Fargo		
Wells Fargo accepts Telecommunications Relay Services calls.		
Wells Fargo Online®	Visit <u>wellsfargo.com</u> or call 1-800-956-4442	
Wells Fargo Phone Bank	1-800-TO-WELLS (1-800-869-3557)	
Spanish-speaking customers	1-877-PARA-WFB (1-877-727-2932)	
TTY/TDD for deaf and hard-of-hearing customers	1-800-877-4833	
Wells Fargo Mobile®	Visit <u>wellsfargo.com</u> or call 1-866-863-6762	
Portfolio by Wells Fargo customers	1-800-742-4932 1-800-600-4833 (TTY/TDD for deaf and hard-of-hearing customers)	
IRA and ESA customers	1-800-BEST-IRA (1-800-237-8472)	
Customers outside the U.S.	Visit <u>wellsfargo.com/help/international-access-codes</u> to view a list of our International Access Codes.	

For all other accounts, please refer to your statement for contact information.

This Schedule governs consumer deposit accounts maintained at Wells Fargo Bank, N.A. Wells Fargo Home Mortgage is a division of Wells Fargo Bank, N.A.

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Effective November 9, 2020

# Deposit Account Agreement

Important legal information, disclosures, and terms you need to know

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### Introduction

### Welcome to Wells Fargo

You have many choices when selecting a financial institution, and we are glad you chose Wells Fargo Bank, N.A. We value our relationship with you and hope we answered all your questions when you opened your account. Whether you are opening a new account or currently have a Consumer or Business deposit account, please review this account agreement for further details regarding your account and related services.

# What words do we use to refer to the customer, this account agreement, and Wells Fargo?

- The customer is the "account owner," "you," "your," or "yours."
- Wells Fargo Bank, N.A. is "Wells Fargo," "the Bank," "we," "us," or "our."
- This account agreement and the disclosures listed below constitute the "Agreement":
  - The Consumer Account Fee and Information Schedule ("Consumer Schedule") or the Business Account Fee and Information Schedule ("Business Schedule"), which explain our fees and provide additional information about our accounts and services,
  - Our Privacy Policy,
  - Our rate sheet for interest-earning accounts, and
  - Any additional disclosures we provide to you about your account and related services, including any addenda to the Agreement or to the Consumer Schedule or Business Schedule, as applicable.

### Words with specific meanings

Certain words have specific meanings as they are used throughout this Agreement. These words and their meanings are defined in this section.

**ACH transaction:** An ACH transaction is a deposit or payment (withdrawal) presented through the Automated Clearing House (ACH) network, an electronic network for financial transactions in the United States.

**Authorized signer:** An authorized signer is a person who has your actual or apparent authority to use your account even if they have not signed the account application.

**Available balance:** Your account's available balance is our most current record of the amount of money available for your use or withdrawal. For more information, please see the section entitled "How do we determine your account's available balance?" in this Agreement.

**Business account:** A business account is any deposit account, other than one of Wells Fargo's commercial deposit accounts, which is not established and maintained for personal, family, or household purposes. A business account is typically owned by an individual acting as a sole proprietor, a partnership, a limited partnership, a limited liability partnership, a limited liability company, a corporation, a joint venture, a non-profit corporation, an employee benefit plan, or a governmental unit including an Indian tribal entity.

**Business day:** Every day is a business day except Saturday, Sunday, and federal holidays.

### Introduction

**Card:** This term includes every type of consumer and business debit and ATM card we may issue. For Wells Fargo Campus Card<sup>™</sup> Program customers, this term also includes any card that your college or university may issue to you that can be linked for Wells Fargo banking functionality. This term does not include any prepaid cards or the business deposit card unless otherwise noted.

**Consumer account:** A consumer account is any deposit account which is established and maintained for personal, family, or household purposes and is not intended for business use. A consumer account is typically owned by an individual, or jointly with other individuals.

**Item:** An item is an order, instruction, or authorization to withdraw or pay funds or money from an account. Examples include a check, draft, and an electronic transaction (including ACH), an ATM withdrawal, and a purchase using a card to access an account). An item also includes a purported order, instruction, or authorization to withdraw or pay funds or money from an account, unless otherwise prohibited by law or regulation.

Overdraft: An overdraft is a negative balance in your account.

### What information does the Agreement contain?

The Agreement

- Explains the terms of your banking relationship with Wells Fargo,
- Is the Agreement between Wells Fargo and you for your account and any services,
- Replaces all prior deposit agreements including any oral or written representations, and
- Includes legal information about your banking relationship with Wells Fargo.

You are responsible for ensuring that any authorized signer on your account(s) is familiar with the Agreement.

We suggest you retain a copy of the Agreement — and any further information we provide you regarding changes to the Agreement — for as long as you maintain your Wells Fargo accounts.

### Are we allowed to change the Agreement?

Yes, we can change the Agreement by adding new terms or conditions, or by modifying or deleting existing ones. We refer to each addition, modification, or deletion to the Agreement as a modification.

**Notice of a modification:** If we are required to notify you of a modification to the Agreement, we will describe the modification and its effective date by a message within your account statement or any other appropriate means.

**Waiver of a term of the Agreement:** We may agree in writing to waive a term of the Agreement, including a fee. This is called a waiver. We may revoke any waiver upon notice to you.

### Introduction

# How do you consent to the Agreement and any future modification to the Agreement?

By signing the application for a deposit account or using your account or service you consent to the terms of this Agreement. Continuing to maintain or use the account or service after a modification to the Agreement or removal of a fee waiver becomes effective is considered your consent to those changes. A copy of the current Agreement will include modifications described in your account statement or otherwise communicated to you. You can obtain a copy of the current Agreement anytime by requesting it from a banker or at <a href="wellstarqo.com">wellstarqo.com</a>.

## What happens if a term of the Agreement is determined to be invalid?

Any term of the Agreement that is inconsistent with the laws governing your account will be considered to be modified by us and applied in a manner consistent with such laws. Any term of the Agreement that a court of competent jurisdiction determines to be invalid will be modified accordingly. In either case, the modification will not affect the enforceability or validity of the remaining terms of the Agreement.

### With whom will we communicate about your account?

We may provide you or an authorized signer with information about your account. When we receive information from an authorized signer, we treat it as a communication from you. You agree to notify us promptly in writing if an authorized signer no longer has authority on your account.

# Resolving disputes through arbitration (Consumer accounts only)

### **Arbitration Agreement between you and Wells Fargo**

If you have a dispute, we hope to resolve it as quickly and easily as possible. First, discuss your dispute with a banker. If your banker is unable to resolve your dispute, you agree that either Wells Fargo or you can initiate arbitration as described in this section.

**Definition:** Arbitration means an impartial third party will hear the dispute between Wells Fargo and you and provide a decision. Binding arbitration means the decision of the arbitrator is final and enforceable. A dispute is any unresolved disagreement between Wells Fargo and you. A dispute may also include a disagreement about this Arbitration Agreement's meaning, application, or enforcement.

Wells Fargo and you each agrees to waive the right to a jury trial or a trial in front of a judge in a public court. This Arbitration Agreement has only one exception: Either Wells Fargo or you may still take any dispute to small claims court.

Arbitration is beneficial because it provides a legally binding decision in a more streamlined, cost-effective manner than a typical court case. But, the benefit of arbitration is diminished if either Wells Fargo or you refuse to submit to arbitration following a lawful demand. Thus, the party that does not agree to submit to arbitration after a lawful demand must pay all of the other party's costs and expenses for compelling arbitration.

# Can either Wells Fargo or you participate in class or representative actions?

No, neither Wells Fargo nor you will be entitled to join or consolidate disputes by or against others as a representative or member of a class, to act in any arbitration in the interests of the general public, or to act as a private attorney general.

If any provision related to a class action, class arbitration, private attorney general action, other representative action, joinder, or consolidation is found to be illegal or unenforceable, the entire Arbitration Agreement will be unenforceable.

### What rules apply to arbitration?

Wells Fargo and you each agrees that

- The American Arbitration Association (AAA) will administer each arbitration and the selection of arbitrators according to the AAA's Consumer Arbitration Rules (AAA Rules).
- If there are any differences between the AAA Rules and this Arbitration Agreement, this Arbitration Agreement applies. If this Arbitration Agreement is in dispute, the arbitrator will decide whether it is enforceable.
- Wells Fargo and you are participating in commercial transactions involving the movement of money or goods among states.
- The Federal Arbitration Act (Title 9 of the United States Code) governs this
  Arbitration Agreement and any arbitration between Wells Fargo and you. If the Act
  or any part of it is inapplicable, unenforceable or invalid, the state laws governing
  your relationship with Wells Fargo govern this Arbitration Agreement.

Either Wells Fargo or you may submit a dispute to binding arbitration at any time, regardless of whether a lawsuit or other proceeding has previously begun. For information on initiating arbitration, contact the AAA at 1-800-778-7879.

Each arbitrator must be a licensed attorney with expertise in the laws applicable to the dispute's subject matter. The arbitrator will make a decision regarding the dispute based on applicable law, including any statutes of limitations. The arbitrator may award to either Wells Fargo or you any award or relief provided for by law.

# Resolving disputes through arbitration (Consumer accounts only)

No person participating in an arbitration can disclose the arbitration's existence, content, subject, or results, except as required in a party's ordinary course of business or by law.

### Who pays the arbitration fees and expenses?

Arbitration fees and expenses are explained here:

- Setting the fees/expenses: The arbitration administrator determines the rules and procedures for deciding who pays the arbitration fees, unless limited by applicable law. Please check with the arbitration administrator to determine the fees applicable to any arbitration you file.
- Applying state law: The laws governing your account may limit the amount of fees and expenses you are required to pay in arbitration. Your arbitration fees and expenses will not exceed any applicable limits.
- Paying for attorney/expert/witness fees: Unless applicable laws state otherwise, each party will pay its own attorney, expert, and witness fees. This rule applies no matter which party wins arbitration.

# What other rights do Wells Fargo or you have when resolving disputes?

Wells Fargo or you each can exercise any lawful rights or use other available remedies to

- Preserve or obtain possession of property,
- · Exercise self-help remedies, including setoff rights, or
- Obtain provisional or ancillary remedies such as injunctive relief, attachment, garnishment, or appointment of a receiver by a court of competent jurisdiction.

#### Where will an arbitration be held?

An arbitration will be held in the state whose laws govern your account.

# Resolving disputes through arbitration (Business accounts only)

### **Arbitration Agreement between you and Wells Fargo**

If you have a dispute, we hope to resolve it as quickly and easily as possible. First, discuss your dispute with a banker. If your banker is unable to resolve your dispute, you agree that either Wells Fargo or you can initiate arbitration as described in this section.

**Definition:** Arbitration means an impartial third party will hear the dispute between Wells Fargo and you and provide a decision. Binding arbitration means the decision of the arbitrator is final and enforceable. A "dispute" is any unresolved disagreement between Wells Fargo and you. A "dispute" may also include a disagreement about this Arbitration Agreement's meaning, application, or enforcement.

Except as stated in "No waiver of self-help or provisional remedies" below, Wells Fargo and you agree, at Wells Fargo's or your request, to submit to binding arbitration all claims, disputes, and controversies between or among Wells Fargo and you (and their respective employees, officers, directors, attorneys, and other agents), whether in tort, contract or otherwise arising out of or relating in any way to your account(s) and/or service(s), and their negotiation, execution, administration, modification, substitution, formation, inducement, enforcement, default, or termination (each, a "dispute").

DISPUTES SUBMITTED TO ARBITRATION ARE NOT RESOLVED IN COURT BY A JUDGE OR JURY. TO THE EXTENT ALLOWED BY APPLICABLE LAW, WELLS FARGO AND YOU EACH IRREVOCABLY AND VOLUNTARILY WAIVE THE RIGHT EACH MAY HAVE TO A TRIAL BY JURY FOR ANY DISPUTE ARBITRATED UNDER THIS AGREEMENT.

Aside from self-help remedies, this Arbitration Agreement has only one exception: Either Wells Fargo or you may still take any dispute to small claims court.

Arbitration is beneficial because it provides a legally binding decision in a more streamlined, cost-effective manner than a typical court case. But, the benefit of arbitration is diminished if either Wells Fargo or you refuse to submit to arbitration following a lawful demand. Thus, the party that does not agree to submit to arbitration after a lawful demand by the other party must pay all of the other party's costs and expenses for compelling arbitration.

# Can either Wells Fargo or you participate in class or representative actions?

No, Wells Fargo and you agree that the resolution of any dispute arising pursuant to the terms of this Agreement will be resolved by a separate arbitration proceeding and will not be consolidated with other disputes or treated as a class. Neither Wells Fargo nor you will be entitled to join or consolidate disputes by or against others as a representative or member of a class, to act in any arbitration in the interests of the general public, or to act as a private attorney general. If any provision related to a class action, class arbitration, private attorney general action, other representative action, joinder, or consolidation is found to be illegal or unenforceable, the entire Arbitration Agreement will be unenforceable.

### What rules apply to arbitration?

Wells Fargo and you each agree that the arbitration will:

 Proceed in a location mutually agreeable to Wells Fargo and you, or if the parties cannot agree, in a location selected by the American Arbitration Association (AAA) in the state whose laws govern your account

# Resolving disputes through arbitration (Business accounts only)

- Be governed by the Federal Arbitration Act (Title 9 of the United States Code), notwithstanding any conflicting choice of law provision in any of the documents between Wells Farqo and you
- Be conducted by the AAA, or such other administrator as Wells Fargo and you will
  mutually agree upon, in accordance with the AAA's commercial dispute resolution
  procedures, unless the claim or counterclaim is at least \$1,000,000 exclusive of
  claimed interest, arbitration fees and costs in which case the arbitration will be
  conducted in accordance with the AAA's optional procedures for large, complex
  commercial disputes (the commercial dispute resolution procedures or the optional
  procedures for large, complex commercial disputes to be referred to, as applicable,
  as the "rules").

If there is any inconsistency between the terms hereof and any such rules, the terms and procedures set forth herein will control. Any party who fails or refuses to submit to arbitration following a lawful demand by any other party will bear all costs and expenses incurred by such other party in compelling arbitration of any dispute. Nothing contained herein will be deemed to be a waiver by Wells Fargo of the protections afforded to it under 12 U.S.C. Section 91 or any similar applicable state law.

### No waiver of self-help or provisional remedies

This arbitration requirement does not limit the right of Wells Fargo or you to:

- 1. Exercise self-help remedies, including setoff or
- 2. Obtain provisional or ancillary remedies such as injunctive relief or attachment, before, during, or after the pendency of any arbitration proceeding.

This exclusion does not constitute a waiver of the right or obligation of either party to submit any dispute to arbitration or reference hereunder, including those arising from the exercise of the actions detailed in (1) and (2) above.

### What are the Arbitrator qualifications and powers?

Any dispute in which the amount in controversy is \$5,000,000 or less will be decided by a single arbitrator selected according to the rules, and who will not render an award of greater than \$5,000,000. Any dispute in which the amount in controversy exceeds \$5,000,000 will be decided by majority vote of a panel of three arbitrators; provided however, that all three arbitrators must actively participate in all hearings and deliberations. Each arbitrator will be a neutral attorney licensed in the state whose laws govern your account, or a neutral, retired judge in such state, in either case with a minimum of ten years experience in the substantive law applicable to the subject matter of the dispute to be arbitrated. The arbitrator(s) will determine whether or not an issue is arbitratable and will give effect to the statutes of limitation in determining any claim. In any arbitration proceeding the arbitrator(s) will decide (by documents only or with a hearing at the discretion of the arbitrator(s)) any pre-hearing motions which are similar to motions to dismiss for failure to state a claim or motions for summary adjudication. The arbitrator(s) will resolve all disputes in accordance with the substantive law of the state whose laws govern your account and may grant any remedy or relief that a court of such state could order or grant within the scope hereof and such ancillary relief as is necessary to make effective any award. The arbitrator(s) will also have the power to award recovery of all costs and fees, to impose sanctions, and to take such other action as deemed necessary to the same extent a judge could pursuant to the federal rules of civil procedure, the state rules of civil procedure for the state whose laws govern your account, or other applicable law. Judgment upon the award rendered

# Resolving disputes through arbitration (Business accounts only)

by the arbitrator(s) may be entered in any court having jurisdiction. The institution and maintenance of an action for judicial relief or pursuit of a provisional or ancillary remedy will not constitute a waiver of the right of any party, including the plaintiff, to submit the controversy or claim to arbitration if any other party contests such action for judicial relief.

### Is discovery permitted in arbitration?

Yes, in any arbitration proceeding, discovery will be permitted in accordance with the rules. All discovery will be expressly limited to matters directly relevant to the dispute being arbitrated and must be completed no later than 20 days before the hearing date. Any requests for an extension of the discovery periods, or any discovery disputes, will be subject to final determination by the arbitrator upon a showing that the request for discovery is essential for the party's presentation and that no alternative means for obtaining information is available.

### Who pays the arbitration fees and expenses?

The arbitrator will award all costs and expenses of the arbitration proceeding.

### Are there additional rules for an arbitration proceeding?

Yes, to the maximum extent practicable, the AAA, the arbitrator(s), Wells Fargo and you will take all action required to conclude any arbitration proceeding within 180 days of the filing of the dispute with the AAA. The arbitrator(s), Wells Fargo or you may not disclose the existence, content, or results thereof, except for disclosures of information by Wells Fargo or you required in the ordinary course of business, by applicable law or regulation, or to the extent necessary to exercise any judicial review rights set forth herein. If more than one agreement for arbitration by or between Wells Fargo and you potentially applies to a dispute, the arbitration agreement most directly related to your account or the subject matter of the dispute will control. This arbitration agreement will survive the closing of your account or termination of any service or the relationship between Wells Fargo and you.

# Do Wells Fargo and you retain the right to pursue in small claims court certain claims?

Yes, notwithstanding anything to the contrary, Wells Fargo and you each retains the right to pursue in small claims court a dispute within that court's jurisdiction. Further, this arbitration agreement will apply only to disputes in which either party seeks to recover an amount of money (excluding attorneys' fees and costs) that exceeds the jurisdictional limit of the small claims court.

### Important legal information

### What laws govern your account?

The laws governing your account include

- · Laws, rules, and regulations of the United States, and
- Laws of the state where you opened your account (without regard to conflict of laws principles).

For consumer and business accounts (except analyzed business accounts), your account statement will identify the state whose laws govern your account. If a different state law applies, we will notify you.

Any funds transfer (including a wire transfer) that is a remittance transfer as defined in Regulation E, Subpart B, will be governed by the laws of the United States and, to the extent applicable, the laws of the state of New York, including New York's version of Article 4A of the Uniform Commercial Code, without regard to its conflict of laws principles.

### What is the controlling language of our relationship?

English is the controlling language of our relationship with you. Items you write such as checks or withdrawal slips must be written in English. For your convenience, we may translate some forms, disclosures, and advertisements into another language. If there is a discrepancy between our English-language and translated materials, the English version prevails over the translation.

## What agreement applies when there is a separate agreement for a service?

If a service we offer has a separate agreement, and there is a conflict between the terms of the Agreement and the separate agreement, the separate agreement will apply.

### What courts may be used to resolve a dispute?

Wells Fargo and you each agree that any lawsuits, claims, or other proceedings arising from or relating to your account or the Agreement, including the enforcement of the Arbitration Agreement and the entry of judgment on any arbitration award, will be venued exclusively in the state or federal courts in the state whose laws govern your account, without regard to conflict of laws principles.

### How will we contact you about your account?

In order for us to service your account or collect any amount you owe, you agree that we may contact you by phone, text, email, or mail. We are permitted to use any address, telephone number or email address you provide. You agree to provide accurate and current contact information and only give us phone numbers and email addresses that belong to you.

When you give us a phone number, you are providing your express consent permitting us (and any party acting on behalf of Wells Fargo) to contact you at the phone number you provide. We may call you and send you text messages. When we call you, you agree that we may leave prerecorded or artificial voice messages. You also agree that we may use automatic telephone dialing systems in connection with calls or text messages sent to any telephone number you give us, even if the telephone number is a mobile phone number or other communication service for which the called party is charged.

# How do we make available account statements and other notices to you?

We will mail, send electronically, or otherwise make available to you an account statement reflecting your account activity for each statement period. We'll do the same with notices. We will send all account statements and notices to the postal or electronic address associated with your account.

**Combined account statements:** To reduce the number of separate account statements you receive each month, we may combine statements if you have more than one deposit account.

- If we provide a combined account statement for your accounts, we consider the
  first account listed on your statement as your primary account. You will receive
  your account statement at the address listed for your primary account. Statements
  for accounts in a combined statement will be delivered according to the delivery
  preference of the primary account. Note: Any person with online access to the
  primary account will also have online viewing capability to all the information on the
  combined statement.
- If you do not want us to automatically combine your account statements, you can optout by visiting a banking location or calling the number on your account statement.

### Account statements and notices for accounts owned by more than one owner:

When an account has more than one owner, we will send or otherwise make available account statements and notices to only one owner. The owner receiving this information is responsible for sharing copies of the information with other owners. We may as a courtesy provide additional copies electronically. When the account owner requests that we send notices to an authorized signer, the authorized signer is responsible for providing copies to all account owners.

### Statement period and fee period changes for checking and non-IRA savings accounts

We may change the statement period and fee period assigned to your account without advance notification. If your account earns interest, these changes will not affect interest calculations, but they may affect the date we post interest to your account.

For all accounts except analyzed business checking, if the first new fee period created by our change is fewer than 25 days, the Bank will automatically waive the monthly service fee for that period.

### When is your account statement considered received?

**Mailed account statements:** When we mail your account statement, we consider it received by you on the second business day after mailing it.

**Electronic delivery of account statements:** Account statements will be made available through Wells Fargo Online® Banking or Wells Fargo Business Online®, as applicable, 24 – 48 hours after the end of the statement period. You will be notified via email that the account statement is available for viewing. We consider the account statement to be received by you when it is available online.

### What happens if your account statements or notices are returned or are undeliverable?

Your account statements or notices will be considered unclaimed or undeliverable if

- Two or more account statements or notices are returned to us through the mail because of an incorrect address: or
- We notify you electronically that your account statement is available for viewing at Wells Fargo Online Banking or Wells Fargo Business Online, as applicable, and we receive email notifications that our message is undeliverable.

In either event, we may

- · Discontinue sending account statements and notices, and
- Destroy account statements and notices returned to us as undeliverable.

We will not attempt to re-deliver account statements and notices to you until you provide us with a valid postal or electronic address.

### How can you or Wells Fargo change your address for your account?

**Address change requests you make:** You agree to promptly notify us of any change in your postal or email address by notifying us in writing or calling us at the number on your account statement at any time. If you have a combined account statement, any owner of the first account (primary account) can change the address of all accounts included in the combined account statement. We will act on your request within a reasonable time after we receive it. Unless you instruct otherwise, we may change the postal or electronic address only for the account(s) you specify or for all or some of your other account(s) with us.

**Address changes we make:** We may update your listed address without a request from you if we

- · Receive an address change notice from the U.S. Postal Service,
- Receive information from another party in the business of providing correct address details that does not match the listed address for your account or card, or
- Identify a need to rely on another address you have provided us.

# What obligations do you have to review account statements and notices and notify us of errors?

You are obligated to:

- Examine your account statement promptly and carefully.
- · Notify us promptly of any errors.
- Notify us within 30 days after we have made your account statement available to
  you of any unauthorized transaction on your account. Note: If the same person
  has made two or more unauthorized transactions and you fail to notify us of the
  first one within this 30 day period, we will not be responsible for unauthorized
  transactions made by the same wrongdoer.
- Notify us within six months after we have made your account statement available to you if you identify any unauthorized, missing or altered endorsements on your items.

For specific information on unauthorized card transactions, see the "Helping protect your card" section in the "Debit cards and ATM cards" part of this Agreement.

**Consumer accounts only:** Electronic fund transfers are subject to different time periods for notification of errors, as described in the "Electronic fund transfer services" part of this Agreement. Common examples of electronic fund transfers are ATM, debit card, and Online Bill Pay transactions.

# What happens if you fail to notify us of an unauthorized transaction within the time frames specified above?

If you fail to notify us of any unauthorized transaction, error, or claim for a credit or refund within the time frames specified above, your account statement will be considered correct and we will not be responsible for any unauthorized transaction, error, or claim for transactions included in the applicable statement.

### When is a transaction unauthorized?

A transaction is an unauthorized transaction when it is

- Missing a required signature or other evidence showing you have authorized it, or
- Altered (for example, the amount of a check or the payee's name is changed).

You can notify us of errors on your account statements by promptly

- Calling the telephone number listed on your account statement or in a notice, or
- Submitting a written report (if instructed by us) as soon as possible, but in any event within the specified time frames.

### What happens when you report an unauthorized transaction?

We investigate any reports of unauthorized activity on your account. After you submit a claim, we may require you to:

- Complete and return the claim form and any other documents we require,
- · Notify law enforcement, and
- Cooperate fully with us in our investigation.

We can reverse any credit made to your account resulting from a claim of unauthorized transaction if you do not cooperate fully with us in our investigation or recovery efforts, or we determine the transaction was authorized.

For specific information on unauthorized card transactions, see the "Helping protect your card" section in the "Debit cards and ATM cards" part of this Agreement.

**Consumer accounts only:** For specific information on unauthorized electronic fund transfers, see the "Electronic fund transfer services" part of this Agreement.

# Is there a risk of losses as a result of unauthorized items on your account?

Yes, you acknowledge that there is a growing risk of losses resulting from unauthorized items.

### Protection against unauthorized items

## Are you responsible for taking reasonable steps to help prevent fraud on your account?

Yes, you agree to take reasonable steps to ensure the integrity of your account and items drawn on your account or deposited to it. You acknowledge that there is a

growing risk of losses resulting from unauthorized items. To help prevent fraud and protect your assets, we recommend that you take these preventive measures:

- Reconcile statements for your account as you receive them and notify us promptly
  of any problem.
- Contact us promptly if you do not receive the statement for your account when you
  would normally expect it.
- Secure your supply of checks at all times. Stolen checks are a common method of fraud.
- Destroy any check that you do not intend to use.
- Use tamper resistant checks at all times.
- · Do not sign blank checks.

This is not an exhaustive list and there may be additional preventive measures you may take to prevent fraud and protect your accounts.

# **Additional terms - Protection against unauthorized items** (Business customers only):

## Are there additional steps business customers can take to help reduce the risk of fraud on their account?

Yes, in addition to the preventive measures described in the section above titled, "Are you responsible for taking reasonable steps to help prevent fraud on your account?", we also recommend that customers with business accounts follow these preventive measures to reduce their exposure to fraud:

- Assign responsibilities for your business account to multiple individuals. The
  individuals who reconcile statements for your business account should be different
  from those individuals who issue items drawn on your business account.
- Watch for checks cashed out of sequence or made out to cash. These are classic red flags for embezzlement.
- Periodically reassign accounting duties such as reconciling your business account or making a deposit.
- Review your transaction activity for unexpected fluctuations. For example, compare
  the percentage of cash deposits to total deposit size. Most businesses will maintain
  a constant average. A large fluctuation might indicate embezzlement.
- Notify us promptly when an authorized signer's authority ends so that his/her name
  can be removed from all signature cards and online banking access, and any cards
  that we have issued to him/her can be cancelled.
- Obtain insurance coverage for bank account fraud risks.

## Does Wells Fargo offer any services to help prevent fraud on analyzed business accounts?

Yes, we offer services for analyzed business accounts that provide effective means for controlling the risk from unauthorized items. Examples of these services include:

- Positive pay, positive pay with payee validation, or reverse positive pay
- · ACH fraud filter, and
- Payment Authorization service.

In addition, we may recommend you use certain fraud prevention practices to reduce your exposure to fraud. Each of these practices is an "industry best practice." Dual custody is an example of an industry best practice. With dual custody, when one user

initiates an action like a payment or a change in the set-up of a service, the action does not take effect until a second user approves the action using a different computer or mobile device than the one used to initiate the action.

## What are potential consequences if a business customer does not implement the fraud prevention services or industry best practices Wells Fargo has recommended?

If we have expressly recommended that you use a fraud prevention service or industry best practice and you either (a) decide not to implement or use the recommended service or industry best practice or (b) fail to use it in accordance with the applicable service description or our other applicable documentation, then you will be treated as having assumed the risk of any losses that could have been prevented or mitigated by correct use of the recommended service or best practice.

### When are notices you send to us effective?

Any notice from you is effective once we receive it and have a reasonable opportunity to act on it.

### Are original paid checks returned with account statements?

No. We do not return original paid checks with your account statements. Copies of your paid checks are available through Wells Fargo Online Banking or Wells Fargo Business Online, by calling Wells Fargo Phone Bank or Wells Fargo National Business Banking Center, banking locations, or by enrolling in our check images with statements service. Fees may apply for this service.

### When does your account become dormant?

### Checking accounts, savings accounts, and Time Accounts (CDs)

Generally, an account with a positive balance becomes dormant if you do not initiate an account-related activity for 12 months for a checking account, 34 months for a savings account, or 34 months after the first renewal for a Time Account. An account-related activity is determined by the laws governing your account. Examples of account-related activity are depositing or withdrawing funds at a banking location or ATM, or writing a check which is paid from the account. Automatic transactions set up on the account (including recurring and one-time), such as pre-authorized transfers/payments and electronic deposits (including direct deposits), do not prevent the account from becoming dormant, unless otherwise specified by state law.

#### Individual Retirement Accounts (IRAs) and Education Savings Accounts (ESAs)

Generally, your IRA and ESA (Savings or Time Account) will become dormant if you do not initiate an account-related activity as follows:

- Traditional IRA becomes dormant if you do not initiate an account-related activity for 34 months or more after you reach the age of 70 ½ (if you reached that age prior to January 1, 2020) or 72 (if you did not reach age 70 ½ prior to January 1, 2020)
- Roth IRA will not become dormant unless we receive notification of your death, unless otherwise specified by state law
- ESA becomes dormant after the beneficial owner reaches age 30, unless otherwise specified by state law

An account-related activity that you initiate is determined by the laws governing your account.

### What happens to a dormant account?

We put safeguards in place to protect a dormant account which may include restricting the following transactions:

- Transfers between your Wells Fargo accounts using your ATM/debit card
- Transfers by phone using our automated banking service
- Transfers or payments through online, mobile, and text banking (including Bill Pay)
- Wire transfers (incoming and outgoing)
- Contributions or transfers to IRA or ESA savings through online and mobile banking

Normal monthly service and other fees continue to apply (except where prohibited by law).

If you do not initiate an account-related activity on the account within the time period as specified by state unclaimed property laws (generally, 3 or 5 years) and do not respond to Wells Fargo's due diligence outreach (when it is required by law) to confirm your awareness of and interest in the account funds, your account funds may be transferred to the appropriate state. This transfer is known as escheat. If your account becomes escheatable, account statements will no longer be available. Your account will be closed. To recover your account funds, you must file a claim with the state.

Portfolio accounts only: If the dormant account is a primary Wells Fargo Portfolio Checking account or Wells Fargo Prime Checking account, about two months before the account escheats, we will close any associated program including Portfolio by Wells Fargo®, Portfolio by Wells Fargo Plus<sup>SM</sup>, or Portfolio by Wells Fargo Premier®. When the Portfolio by Wells Fargo, Portfolio by Wells Fargo Plus, or Portfolio by Wells Fargo Premier program is closed, we will delink all accounts and any benefits such as fee waivers, interest rate bonuses and discounted services associated with it will be discontinued. Your primary Wells Fargo Portfolio Checking account or Wells Fargo Prime Checking account is the first account listed in your monthly statement. To reinstate your program benefits, the primary checking account must be in an active status and you must contact us to reestablish the program. If other linked accounts become dormant, the accounts will be removed from any associated program and fees may apply.

### What are checking subaccounts?

For each checking account you maintain with us, we may establish on your behalf a master account and two subaccounts.

All information that is made available to you about your account will be at the master account level. The subaccounts are composed of a savings account and a checking account.

On the first day of each month, we will allocate funds between the two subaccounts as appropriate. Items received by us that are drawn against your master account will be presented for payment against the checking subaccount. Funds will be transferred from the savings subaccount as may be needed to cover checks presented on the checking subaccount. On the sixth transfer from the savings subaccount during a statement period, all of the funds on deposit in the savings subaccount will be transferred to the checking subaccount. If your account earns interest, the use of subaccounts will not affect the interest you earn.

## What responsibilities and liabilities do Wells Fargo and you have to each other?

We are responsible for exercising ordinary care and complying with the Agreement. When we take an item for processing by automated means, ordinary care does not require us to examine the item. In all other cases, ordinary care requires only that we follow standards that do not vary unreasonably from the general standards followed by similarly situated banks.

Except to the extent we fail to exercise ordinary care or to comply with the Agreement, you agree to indemnify and hold us harmless from all claims, demands, losses, liabilities, judgments, and expenses (including attorney's fees and expenses) arising out of or in any way connected with our performance under the Agreement. You agree this indemnification will survive termination of the Agreement.

In no event will either Wells Fargo or you be liable to the other for any special, consequential, indirect or punitive damages. The limitation does not apply where the laws governing your account prohibit it.

We will not have any liability to you if your account does not have sufficient available funds to pay your items due to actions we have taken in accordance with the Agreement.

Circumstances beyond your control or ours may arise and make it impossible for us to provide services to you or for you to perform your duties under the Agreement. If this happens, neither Wells Fargo nor you will be in breach of the Agreement.

If we waive a right with respect to your account on one or more occasions, it does not mean we are obligated to waive the same right on any other occasion.

### Are you obligated to pay our fees?

Yes, by continuing to maintain your account you agree to pay our fees for specific accounts, specific transactions, and for using specific services.

We are permitted to either directly debit your account or invoice you for our fees and expenses and taxes incurred in connection with your account and any service. If the available funds in your account are not sufficient to cover the debit, we may create an overdraft on your account.

# What are we allowed to do if there is an adverse claim against your account?

An adverse claim occurs when

- Any person or entity makes a claim against your account funds,
- We believe a conflict exists between or among your account's owners, or
- We believe a dispute exists over who has account ownership or authority to withdraw funds from your account.

In these situations, we may take any of the following actions without any responsibility to you:

- Continue to rely on the documents we have on file for your account.
- Honor the claim against your account funds if we are satisfied the claim is valid.
- Freeze all or a part of the funds in your account until we believe the dispute is resolved to our satisfaction.
- Close your account and send a check for the available balance in your account
  payable to you or to you and each person or entity who claimed the funds.
- Pay the funds into an appropriate court.

We also may charge any account you maintain with us for our fees and expenses in taking these actions (including attorney's fees and expenses).

# If you carry special insurance for employee fraud/embezzlement, can we require you to file your claim with your insurance company before making any claim against us? (Business accounts only)

Yes, if you have special insurance for employee fraud/embezzlement, we reserve the right to require you to file your claim with your insurance company before making any claim against us. In such event, we will consider your claim only after we have reviewed your insurance company's decision, and our liability to you, if any, will be reduced by the amount your insurance company pays you.

# Are we allowed to restrict access to your account or delay certain transactions?

Yes, if we suspect any suspicious, irregular, unauthorized, fraudulent, or unlawful activities, we can decline, prevent, or delay any or all transactions to or from your account, freeze all or some of the funds in your account and other accounts with us that you maintain or control, and otherwise restrict access to your account. We may take these actions in our sole discretion and without any liability to you.

### How do we handle legal process?

Legal process includes any levy, garnishment or attachment, tax levy or withholding order, injunction, restraining order, subpoena, search warrant, government agency request for information, forfeiture or seizure, and other legal process relating to your account.

We will accept and act on any legal process we believe to be valid, whether the process is served in person, by mail, by electronic notification, or at any banking location.

If we incur any fees or expenses (including attorney's fees and expenses) due to responding to legal process related to your account, we may charge these costs to any account you maintain with us.

### Are transactions subject to verification by the Bank?

Yes. All transactions are subject to the Bank's verification. This includes cash, items, or other funds offered for deposit for which we have provided a receipt. We do not verify all transactions. We reserve the right to reverse or otherwise adjust, at any time without prior notice to you, any debit or credit we believe we have erroneously made to your account.

### Are we allowed to convert your account without your request?

Yes, we can convert your account to another type of deposit account (by giving you any required notice) if

- You use it inappropriately or fail to meet or maintain the account's requirements, or
- We determine an account is inappropriate for you based on your use, or
- We stop offering the type of account you have.

### When can you close your account?

You can request to close your account at any time if the account is in good standing (e.g., does not have a negative balance or restrictions such as holds on funds, legal order holds, or court blocks on the account). At the time of your request, we will assist you in withdrawing or transferring any remaining funds, bringing your account balance to zero.

- All outstanding items need to be processed and posted to your account and all
  deposits need to be collected and posted to your account before your request to
  close. Once the account is closed items will be returned unpaid.
- Any recurring payments or withdrawals from your account need to be cancelled before your request to close (examples include bill payments and debit card payments) otherwise, they may be returned unpaid.
- We will not be liable for any loss or damage that may result from not honoring items or recurring payments or withdrawals that are presented or received after your account is closed.
- During the process of closing your account:
  - Interest-earning accounts will stop earning interest.
  - Overdraft Protection will be removed.
  - All cards and linked accounts will be delinked.
  - The Agreement continues to apply.

# Are we allowed to terminate or suspend a service related to your account?

Yes, we can terminate or suspend specific services (e.g., wire transfers) related to your account without closing your account and without prior notice to you. You can discontinue using a service at any time.

### When can we close your account?

We reserve the right to close your account at any time. If we close your account, we may send the remaining balance on deposit in your account by postal mail or credit it to another account you maintain with us.

### When will electronic banking privileges be terminated?

All of your electronic banking privileges will be terminated if your account is closed, except that you can view account activity, download statements and tax documents, and perform limited maintenance functions for at least 90 days after closure. If you are enrolled in Wells Fargo Online or Wells Fargo Business Online, refer to the Online Access Agreement for specific terms governing online access to your account.

### Are we allowed to obtain credit reports or other reports about you?

Yes, we can obtain a credit or other report about you and your co-owners to help us determine whether to open or maintain an account. Other reports we can obtain include information from the following: 1) motor vehicle departments, 2) other state agencies, or 3) public records.

### When do we share information about your account with others?

Generally, if we do not have your consent, we will not share information about your account. However, we may share information about your account in accordance with our Privacy Policy separately given to you.

#### Are we allowed to monitor and record communications?

Yes, we can monitor, record, and retain your communications with us at any time without further notice to anyone, unless the laws governing your account require further notice.

Monitored and recorded communications include:

- Telephone conversations,
- · Electronic messages,
- · Electronic records, or
- · Other data transmissions.

# Can Wells Fargo benefit from having the use of funds in customers' non-interest earning accounts?

Yes. We may benefit from having the use of funds in customers' non-interest earning accounts. We may use these funds to reduce our borrowing from other sources such as the Fed Funds market or invest them in short-term investments such as its Federal Reserve Account. This benefit may be referred to as spread. It is not possible to quantify the benefit to us that may be attributable to a particular customer's funds because funds from all customers' non-interest earning accounts are aggregated both for purposes of reducing our borrowing costs and for investment and because our use of funds may vary depending on a number of factors including interest rates, Federal Funds rates, credit risks and our anticipated funding needs. Our use of funds as described in this paragraph has no effect or impact on your use of and access to funds in your account.

# Is your wireless operator authorized to provide information to assist in verifying your identity?

Yes, and as a part of your account relationship, we may rely on this information to assist in verifying your identity. You understand and agree that Wells Fargo may collect, use, and retain personal or other information about you or your device pursuant to Wells Fargo's policies or as required by applicable law.

You authorize your wireless operator to disclose your mobile number, name, address, email, network status, customer type, customer role, billing type, mobile device identifiers (IMSI and IMEI) and other subscriber and device details, if available, to Wells Fargo and service providers for the duration of the business relationship, solely for identity verification and fraud avoidance. Review our Privacy Policy for how we treat your data. You represent that you are the owner of the mobile phone number or have the delegated legal authority to act on behalf of the mobile subscriber to provide this consent.

### Are you responsible for paying taxes?

Yes, fees may be subject to state and local sales taxes, which vary by location, and will be assessed as appropriate. You also agree to pay an amount equal to any other applicable taxes, including backup withholding tax.

### What is the applicable exchange rate?

The applicable exchange rate is the exchange rate we set and use for you when we convert one currency to another currency. It includes a markup over our cost of sourcing the relevant currency. The markup factors include without limitation costs incurred, market risks, and our desired return. The exchange rate we provide to you may be different from

exchange rates you see elsewhere. Foreign exchange markets are dynamic and rates fluctuate over time based on market condition, liquidity, and risks. We reserve the right to refuse to process any request for a foreign exchange transaction.

### Will we close your account if the balance is zero?

Accounts with a zero balance will continue to be charged applicable fees (like the monthly service fee) until you request to close your account. An account (except analyzed business accounts) with a zero balance may be closed by us on the fee period ending date without prior notification.

- To prevent closure by us without notification, an account with a zero balance must have a qualifying, non-automatic transaction posted within the last two months of the most recent fee period ending date. IOLTA and RETA accounts require a qualifying transaction within 10 months of the most recent fee period ending date.
- Examples of qualifying transactions are deposits or withdrawals made at a banking location, ATM, or via telephone, mobile deposits, one-time transfers made at a banking location, ATM, online, mobile, or via telephone, one-time purchases or payments made using a card or mobile device, or checks paid from the account.
- Automatic or electronic deposits, such as payroll, and automatic or electronic
  payments, including bill pay, recurring transfers, and any bank-originated
  transactions, like monthly service or other fees, are not considered qualifying
  transactions that will prevent closure of an account with a zero balance.

### Deposits to your account

### Are we required to accept all deposits to your account?

No. We may decline all or part of a deposit, including a cash deposit. Some examples are (a) an item made out to a payee not on your account, (b) an item with an endorsement we are unable to verify, (c) a check or draft issued on a credit account, and (d) a non-U.S. item. When we are unable to verify an endorsement on an item, we can also decline to pay, cash, or send the item for collection. We can require all endorsers be present and we may require you to deposit the item instead of permitting you to cash it. For non-U.S. items, please see the response to "How do we handle non-U.S. items?" We do not accept cash deposits into consumer accounts from non-account owners. We may require any person wanting to make a cash deposit into a business account to provide an acceptable form of identification before we accept the deposit for processing.

# Who is responsible to make sure the declared amount of funds offered for deposit is accurate?

It is your responsibility, and the Bank has no obligation, to make sure the declared amount of your deposit is accurate. If we determine a discrepancy exists between the declared and the actual amount of the funds, we are permitted to adjust (debit or credit) your account and we may notify you if any adjustments are made. We are also permitted to use the declared amount as the correct amount to be deposited and to not adjust a discrepancy if it is less than our standard adjustment amount. We are permitted to vary our standard adjustment amount from time to time without notice to you and to use different amounts depending on account type.

If you fail to notify us during the applicable time frames specified below, the deposit amount on your statement will be considered correct. This means that if the actual amount is less than the amount on the statement, the difference will become your property. If the actual amount is more than the amount shown on the statement, the difference will become the Bank's property.

**Consumer accounts only:** Notify us of an error in the amount of a deposit shown on your account statement within one year after we have made your account statement available to you.

**Business accounts only:** Notify us of an error in the amount of a deposit shown on your account statement within 30 days after we have made your account statement available to you.

# Can you arrange to have us adjust deposit discrepancies identified during any verification without regard to our standard adjustment amount? (Analyzed business accounts only)

Yes. If your account is an analyzed business account, you may arrange for the Bank to adjust deposit discrepancies identified during any verification without regard to our standard adjustment amount by contacting your local banker or calling the number on your statement.

### What happens if we send an item for collection?

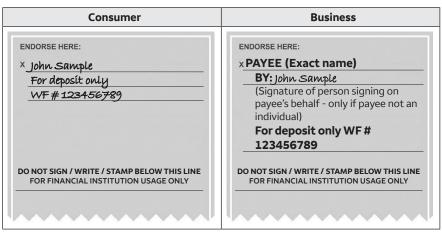
We may, upon notice to you, send an item for collection instead of treating it as a deposit. This means that we send the item to the issuer's bank for payment. Your account will not be credited for the item until we receive payment for it.

Our funds availability policy does not apply to an item we accept for collection.

## Deposits to your account

### What are the requirements for a correct endorsement?

An endorsement is a signature, stamp, or other mark on the back of a check. If you have not endorsed a check that you deposited to your account, we may endorse it for you. Your endorsement (and any other endorsement before the check is deposited) must be in the 1-1/2-inch area that starts on the top of the back of the check (see sample below). Do not sign or write anywhere else on the back of the check.



### Are we bound by restrictions or notations on checks?

No, we are not bound by restrictions or notations, such as "void after six months," "void over 50," or "payment in full."

When you cash or deposit a check with a notation or restriction, you are responsible for any loss or expense we incur relating to the notation or restriction.

### What is a substitute check?

A substitute check is created from an original check; under federal law, it is legally equivalent to that original check. A substitute check contains an accurate copy of the front and back of the original check and bears the legend: This is a legal copy of your check. You can use it the same way you would use the original check. As noted in the legend, a substitute check is the same as the original check for all purposes, including proving that you made a payment. Any check you issue or deposit that is returned to you may be returned in the form of a substitute check. You agree that you will not transfer a substitute check to us, by deposit or otherwise, if we would be the first financial institution to take the substitute check, unless we have expressly agreed in writing to take it.

### What happens if you breach a warranty associated with an item?

If you breach any warranty you make to us under the laws governing your account with respect to any item, you will not be released or discharged from any liability for the breach so long as we notify you of the breach within 120 days after we learn of the breach. If we fail to notify you within this 120 day period, you will be released from liability and discharged only to the extent our failure to notify you within this time period caused a loss to you.

### Deposits to your account

#### How do we handle non-U.S. items?

A non-U.S. item is an item 1) payable in a currency other than U.S. dollars or 2) drawn on a financial institution that is not organized under U.S. law. We are not required to accept a non-U.S. item for deposit to your account or for collection. We may accept non-U.S. items on a collection basis without your specific instruction to do so. We can reverse any amount we have credited to your account and send the item on a collection basis even if we have taken physical possession of the item.

If we accept a non-U.S. item, the U.S. dollar amount you receive for it will be determined by our exchange rate that is in effect at the time of deposit or our receipt of final payment (less any associated fees) of the collection item. If the non-U.S. deposited item is returned unpaid for any reason, we will charge the amount against your account (or any other account you maintain with us) at the applicable exchange rate in effect at the time of the return. For information on the applicable exchange rate, see "What is the applicable exchange rate?" in the "Rights and responsibilities" section of the Agreement.

Our funds availability policy does not apply to a non-U.S. item.

#### What is our responsibility for collecting a deposited item?

We are responsible for exercising ordinary care when collecting a deposited item. We will not be responsible for the lack of care of any other bank involved in the collection or return of a deposited item, or for an item lost in collection or return.

#### What happens when a deposited or cashed item is returned unpaid?

We can deduct the amount of the deposited or cashed item from your account (or any other account you maintain with us). We can do this when we are notified that the item will be returned. We do not need to receive the actual item (and usually do not receive it). We can do this even if you have withdrawn the funds and the balance in your account is not sufficient to cover the amount we hold or deduct and your account becomes overdrawn. In addition, we will charge you all applicable fees and reverse all interest accrued on the item.

We may place a hold on or charge your account for any check or other item deposited into your account if a claim is made or we otherwise have reason to believe the check or other item was altered, forged, unauthorized, has a missing signature, a missing or forged endorsement, or should not have been paid, or may not be paid, or for any other reason. When the claim is finally resolved, we will either release the hold or deduct the amount of the item from your account. We are not legally responsible if we take or fail to take any action to recover payment of a returned deposited item.

### What happens when an electronic payment is reversed?

We may deduct the amount of an electronic payment credited to your account (e.g., direct deposit) that is reversed. We can deduct the amount from any account you have with us at any time without notifying you. You agree to promptly repay any overdrafts resulting from the reversed payment.

## Are you responsible for assisting us in reconstructing a lost or destroyed deposited item?

If a deposited item is lost or destroyed during processing or collection, you agree to provide all reasonable assistance to help us reconstruct the item.

## Funds availability policy

#### Your ability to withdraw funds

Our policy is to make funds from your check deposits to your checking or savings account (in this policy, each account) available to you on the first business day after the day we receive your deposits. Incoming wire transfers, electronic direct deposits, cash deposited at a teller window and at a Wells Fargo ATM, and the first \$400 of a day's check deposits at a teller window and at a Wells Fargo ATM will be available on the day we receive the deposits. Certain electronic credit transfers, such as those through card networks or funds transfer systems, will be available on the day we receive the transfer. Once they are available, you can withdraw the funds in cash and we will use the funds to pay checks and other items presented for payment and applicable fees that you have incurred.

#### Determining the day your deposit is received by the Bank

For determining the day your deposit is received by the Bank, every day is a business day, except Saturday, Sunday, and federal holidays. If you make a deposit before our established cutoff time on a business day that we are open, we will consider that day to be the day your deposit is received by the Bank. However, if you make a deposit after our cutoff time or on a day we are not open, we will consider the day your deposit is received by the Bank to be the next business day we are open.

Our deposit cutoff times are as follows:

- Branch deposits: when the branch closes for business; varies by location
- Wells Fargo ATM deposits: 9 p.m. local time (Alaska 8 p.m.)
- Check deposits made via the Wells Fargo Mobile Banking app: 9 p.m. Pacific Time
- Electronic credits (such as Direct Deposit or account transfers): 8 p.m. Pacific Time

#### Longer delays may apply

In some cases, we will not make the first \$400 of a business day's check deposits available to you on the day we receive the deposits. Further, in some cases, we will not make all the funds that you deposit by check available to you on the first business day after the day of your deposit. Depending on the type of check that you deposit, funds may not be available until the second business day after the day of your deposit. The first \$225 of your deposit, however, may be available on the first business day.

Except as otherwise explained in this paragraph, if we are not going to make all funds from your deposit available on the business day of deposit or the first business day after the day of deposit, we will notify you at the time you make your deposit. We will also tell you when the funds will be available. If your deposit is not made directly to a Wells Fargo employee, or if we decide to take this action after you have left the premises, we will mail you the notice by the first business day after we receive your deposit.

If you need the funds from a deposit right away, you may ask us when the funds will be available.

In addition, funds you deposit by check may be delayed for a longer period under the following circumstances:

- We believe a check you deposit will not be paid
- You deposit checks totaling more than \$5,525 on any one day
- You redeposit a check that has been returned unpaid
- · You have overdrawn your account repeatedly in the last six months
- There is an emergency, such as failure of computer or communications equipment

## Funds availability policy

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. The funds will generally be available no later than the seventh business day after the day of your deposit.

#### Special rules for new accounts

If you are a new customer, the following special rules will apply during the first 30 days your account is open. Incoming wire transfers, electronic direct deposits, and cash deposited at a teller window and at a Wells Fargo ATM will be available on the day we receive the deposit. Funds from your check deposits will be available on the business day after the day we receive the deposits; no funds from a business day's check deposits are available on the day we receive the deposits.

If we delay the availability of your deposit the following special rules may apply:

- The first \$5,525 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state, and local government checks and U.S. Postal Service money orders made payable to you will be available on the first business day after the day of your deposit.
- The excess over \$5,525 and funds from all other check deposits will be available on the seventh business day after the day of your deposit. The first \$225 of a day's total deposit of funds from all other check deposits, however, may be available on the first business day after the day of your deposit.

We will notify you if we delay your ability to withdraw funds and we will tell you when the funds will be available.

#### Holds on other funds (check cashing)

If we cash a check for you that is drawn on another bank, we may withhold the availability of a corresponding amount of funds that are already in your account. Those funds will be available at the time funds from the check we cash would have been available if you had deposited it.

#### Holds on other funds (other account)

If we accept a check for deposit that is drawn on another bank, we may make funds from the deposit available for withdrawal immediately but delay your ability to withdraw a corresponding amount of funds that you have on deposit in another account with us.

The funds in the other account would then not be available until the time periods that are described in this Policy.

#### How do we determine your account's available balance?

Your account's available balance is our most current record of the amount of money in your account available for your use or withdrawal. We use the available balance to authorize your transactions during the day (e.g., debit card purchases and ATM withdrawals). We also use the available balance to pay your transactions in our nightly processing. We calculate your available balance as follows:

- We start with the ending daily account (posted) balance from our prior business day nightly processing that includes all transactions deposited to or paid from your account.
- We subtract from this amount any holds placed on a deposit to your account and any holds placed due to legal process.
- We add pending deposits that are immediately available for your use (including cash deposits, electronic direct deposits, and the portion of a paper check deposit we make available; see "Funds availability policy" section for details).
- We subtract pending withdrawals that we have either authorized (such as debit card purchases and ATM withdrawals) or are known to us (such as your checks and preauthorized automatic ACH withdrawals that we receive for payment from your account) but have not yet processed.

**Important note:** The available balance does **not** reflect every transaction you have initiated or we previously authorized. For example, your available balance **may not include** the following:

- Outstanding checks and authorized withdrawals (such as recurring debit card transactions and ACH transactions that we have **not** received for payment).
- The final amount of a debit card purchase. For example, we may authorize a purchase amount prior to a tip that you add.
- Debit card transactions that have been previously authorized but not sent to us
  for final payment. We must release the transaction authorization hold after three
  business days (or up to 30 business days for certain types of debit or ATM card
  transactions, including car rental, cash, and international transactions) even though
  the transaction may be sent for payment from your account, which we must honor,
  at a later date.

### How do we process (post) transactions to your account?

We process transactions each business day (Monday through Friday except federal holidays) during a late night process. Once we process your transaction, the results are posted to your account. There are three key steps to this process. The most common types of transactions are processed as described below.

## First, we determine the available balance in your account (as described above) that can be used to pay your transactions.

NOTE: Certain pending transactions can impact your available balance:

- Cash deposits or transfers from another Wells Fargo account that are made AFTER
  the displayed cutoff time (where the deposit was made) will be added to your
  available balance if they are made **before** we start our nightly process.
- Your available balance will be reduced by pending withdrawals, such as debit card transactions we have authorized and must pay when they are sent to us for payment. If your account has insufficient funds as reflected by your available balance, the Bank may assess overdraft and/or non-sufficient funds (NSF) fees on transactions we pay or return

during nightly processing. A pending transaction will typically remain pending until we receive it for payment from your account, but we must release the pending transaction hold after three business days for most transactions. These pending transactions may be sent to us for payment after they have dropped from your account, but we must pay them when we receive them for payment. In some circumstances, previously authorized transactions may be paid into overdraft if other transactions or fees have reduced your balance before the pending transactions are sent to us for payment. To minimize the number of overdraft fees in these circumstances, we track transactions that reduced your available balance while pending and caused overdraft fees on other transactions. If these transactions are presented for payment within 10 business days after they first appeared as pending, we will waive any overdraft fees on those transactions. In rare circumstances, the merchant presents transactions for payment with a different identification code than was used when the transaction was sent for authorization and we are unable to match them. In those cases, you may be charged an overdraft fee if the transaction is paid into overdraft.

#### Then, we sort your transactions into categories before we process them.

- First, we credit your account for deposits, including cash and check deposits and incoming transfers, received before the cutoff time at the location the deposit or transfer was made.
- Then, we process withdrawals/payments we have previously authorized and cannot return unpaid, such as debit card purchases, ATM withdrawals, account transfers, Online Bill Pay transactions, and teller-cashed checks. If we receive more than one of these transactions for payment from your account, we will generally sort and pay them based on the date and time you conducted the transactions. For a debit card transaction, if a merchant does not seek authorization from the Bank at the time of the transaction or you conducted the transaction more than 10 business days before we receive it for payment, we will use the date the transaction is received for payment from your account. For some transactions, such as Online Bill Pay transactions or teller-cashed checks, the time may be assigned by our systems and may vary from the time it was conducted. Multiple transactions that have the same time will be sorted and paid from lowest to highest dollar amount.
- Finally, we use your remaining funds to pay your checks and preauthorized automatic
  ACH payments (such as bills you pay by authorizing a third party to withdraw funds
  directly from your account). If there is more than one of these types of transactions, they
  will be sorted by the date and time that they are received by us. Multiple transactions
  that have the same time will be sorted and paid from lowest to highest dollar amount.

## Finally, if the available balance in your account is not enough to pay all of your transactions, we will take the following steps:

- First use Overdraft Protection (if applicable): We will transfer/advance available funds from a savings and/or credit account you have linked to your checking account for Overdraft Protection. Please see the section titled "What is Overdraft Protection?" in this Agreement.
- Then, decide whether to pay your transaction into overdraft or return it unpaid: At our discretion, we may pay a check or automatic payment into overdraft, rather than return it unpaid. This is our standard overdraft coverage. If we pay the transaction into overdraft, it may help you avoid additional fees that may be assessed by the merchant.
  - Debit card transactions presented to us for payment (whether previously approved by us or not) will be paid into overdraft and will not be returned unpaid, even if you do not have sufficient funds in your account.

#### **IMPORTANT INFORMATION ABOUT FEES:**

Fees may be assessed with each item paid into overdraft or returned unpaid subject to the following:

- A single Overdraft Protection Transfer or Advance Fee will be assessed when we need
  to transfer/advance funds from your linked account(s) into your checking account,
  but only if the transfer/advance covered at least one pending item, or helped you
  avoid at least one overdraft or returned item.
- No overdraft fee will be assessed on ATM and everyday (one-time) debit card transactions unless Debit Card Overdraft Service is added to your account. The merchant informs the Bank if a debit card transaction is a one-time or recurring transaction. An overdraft fee can be assessed on recurring debit card transactions and any other item we pay into overdraft.
- No overdraft or returned item (non-sufficient funds/NSF) fee will be assessed on items of \$5 or less.
- If both your ending daily account balance and available balance are overdrawn by \$5 or less after we have processed all of your transactions, we will not assess an overdraft fee on the items.
- We limit the number of overdraft and/or returned item (non-sufficient funds/NSF) fees charged per business day as follows:
  - For consumer accounts, we will charge no more than three overdraft/NSF fees per business day (this limit is two per day for Wells Fargo Teen Checking accounts).
  - For business accounts, we will charge no more than eight overdraft/NSF fees per business day
- Any overdraft or returned item fees assessed are deducted from your account during the morning of the next business day following our nightly process.
- We will not assess overdraft fees or returned item (non-sufficient funds/NSF) fees for Clear Access Banking<sup>SM</sup> accounts. Merchant or payee fees may apply for returned items.

We will track transactions that reduced your available balance while pending and caused overdraft fees on other transactions. If these transactions are presented for payment within 10 business days after they first appeared as pending, we will waive any overdraft fees on those transactions. In rare circumstances, the merchant presents transactions for payment with a different identification code than was used when the transaction was sent for authorization and we are unable to match them.

#### What is Overdraft Protection?

This is an optional service you can add to your checking account by linking up to two eligible accounts (one savings, one credit). We will use available funds in your linked account(s) to authorize or pay your transactions if you don't have enough money in your checking account. A single Overdraft Protection Transfer or Advance Fee will be assessed any day a transfer/advance is made regardless of the number of transactions covered or whether funds are transferred/advanced from multiple accounts. Also, we will not charge a fee unless the transfer/advance covered at least one pending item, or helped you avoid at least one overdraft or returned item. If you link two accounts, you may tell us which account to use first to transfer/advance funds. If you do not specify an order, we will first transfer funds from your linked savings account. Overdraft Protection is not available for all accounts. Please refer to your Fee and Information Schedule to determine account eligibility.

- Transfers from linked eligible savings account. If the available balance in your savings account is \$25 or more and can cover the overdraft (plus the Overdraft Protection Transfer Fee), we will transfer the exact amount needed or a minimum of \$25. If the available balance in your savings account is less than either \$25 or the amount needed, we will transfer the available balance.
- Advances from linked eligible consumer credit account. If the available credit in your credit card account is \$25 or more and can cover the overdraft, we will advance the exact amount needed or a minimum of \$25. If the available credit in your credit card account is less than either \$25 or the amount needed, we will advance the available credit. Advances from an eligible linked Wells Fargo line of credit are made in increments of \$100 or \$300 (See your credit account agreement for specific details).
- Advances from linked eligible business credit account. If the available credit in your
  credit account is \$25 or more and can cover the overdraft, we will advance the exact
  amount needed or a minimum of \$25. If the available credit in your credit account is
  less than either \$25 or the amount needed, we will advance the available credit.

#### What is Debit Card Overdraft Service?

Debit Card Overdraft Service allows Wells Fargo to approve (at our discretion) your ATM and everyday (one-time) debit card transaction(s) if you do not have enough money in your checking account or in accounts linked for Overdraft Protection at the time of the transaction. With this service, ATM and everyday (one-time) debit card transactions may be approved into overdraft at the Bank's discretion and an overdraft fee may apply. If you make a covering transfer or deposit (subject to the Bank's funds availability policy) by the posted cutoff time on the same business day as the transaction, no fees are assessed. Debit Card Overdraft Service does not apply to checks and other transactions such as Bill Pay, ACH, or recurring debit card transactions (such as utilities or health club memberships). The Bank may continue to authorize or pay these transactions into overdraft, at our discretion, and our standard overdraft fees and policies will apply.

If Debit Card Overdraft Service is not added and there is not enough money in your checking account or accounts linked for Overdraft Protection, your ATM and everyday (one-time) debit card transactions will be declined, and there are no fees for declined transactions. If the service is not added and your ATM or everyday (one-time) debit card transaction creates a negative balance during posting, there will not be an overdraft fee.

## Debit Card Overdraft Service is automatically added to eligible business accounts at account opening.

You can add or remove the service at any time. Debit Card Overdraft Service is not available for certain accounts, such as Wells Fargo Clear Access Banking<sup>SM</sup> accounts, Teen Checking<sup>SM</sup> accounts, Opportunity Checking<sup>®</sup> accounts, IOLTA/RETA accounts, accounts for government entities, or savings accounts. Debit Card Overdraft Service is a discretionary service that may be removed by the Bank for a variety of reasons including excessive overdrafts or returned items, as determined by the Bank.

#### What is Wells Fargo's standard overdraft coverage?

Our standard overdraft coverage is when, at our discretion, we pay items, such as checks or automatic payments (e.g., ACH payments) into overdraft rather than returning them unpaid. You can request to remove our standard overdraft coverage from your account by speaking to a banker.

**Important:** If standard overdraft coverage is removed from your account, the following will apply if you do not have enough money in your checking account or in accounts linked for Overdraft Protection to cover a transaction:

- We will return your checks and automatic payments (such as ACH payments) and assess a returned item fee (non-sufficient funds/NSF) and you could be assessed additional fees by merchants.
- We will not authorize ATM and everyday (one-time) debit card transactions into overdraft. If your account is enrolled in Debit Card Overdraft Service, the service will also be removed.
- We will not authorize certain transactions (such as cashed checks, recurring
  debit card transactions, or Bill Pay transactions) into overdraft. However, if these
  transactions are authorized when your account has enough money but are later
  presented for payment when your account does not have enough money, we will pay
  the transaction into overdraft and charge an overdraft fee.

**Important:** Standard overdraft coverage does not apply to Clear Access Banking<sup>SM</sup> accounts (i.e., the account will function as though standard overdraft coverage has been removed from the account).

#### What is Overdraft Rewind? (Consumer accounts only)

This is an automatic feature of your checking account. On the morning of every business day, we will review your account to determine if you received an electronic direct deposit to your account after the prior business day's nightly processing. If an electronic direct deposit is received by 9:00 a.m. local time, we will calculate a new account balance that includes the pending direct deposit(s), less any pending debits. If this newly calculated balance covers transactions that resulted in overdraft or non-sufficient funds (NSF) fees, or Overdraft Protection Transfer or Advance fees, during the prior business day's nightly processing, we will waive or refund those fees. We may also reverse returned item (non-sufficient funds/NSF) decisions. Please note that Overdraft Rewind does not reverse the transfer or advance of funds from a linked Overdraft Protection account. 9:00 a.m. local time is based on where your account is located, which is noted on your account statement. The bank receives most direct deposits through the ACH network before 9:00 a.m. Direct deposits include your salary, pension, Social Security, or other regular monthly income electronically deposited through the Automated Clearing House (ACH) network by your employer or an outside agency. Other deposits, such as check(s), cash or account transfers received after our nightly account processing, are not included for purposes of Overdraft Rewind.

#### What is your responsibility if your account has an overdraft?

If you have an overdraft on your account (including transactions we have paid on your behalf into overdraft, plus any fees), you must promptly make a deposit or transfer to return your account to a positive balance.

If you fail to bring your checking account to a positive balance, we will close your account. Also we may report you to consumer reporting agencies and initiate collection efforts. You agree to reimburse us for the costs and expenses (including attorney's fees and expenses) we incur. The Bank may close your account due to excessive overdrafts, as determined by the Bank.

## Setoff and security interest

## Are we allowed to use the funds in your accounts to cover debts you owe us?

Yes, we have the right to apply funds in your accounts to any debt you owe us. This is known as setoff. When we setoff a debt you owe us, we reduce the funds in your accounts by the amount of the debt. We are not required to give you any prior notice to exercise our right of setoff.

A debt includes any amount you owe individually or together with someone else both now or in the future. It includes any overdrafts and our fees. We may setoff for any debt you owe us that is due or past due as allowed by the laws governing your account. If your account is a joint account, we may setoff funds in it to pay the debt of any joint owner.

If your account is an unmatured time account (or CD), then we may deduct an early withdrawal penalty. This may be due as a result of our having exercised our right of setoff.

**Consumer accounts only:** Our right to setoff extends to any federal or state benefit payments (including Social Security benefits) deposited to your account. If we are obligated to return any federal or state benefits deposited to your accounts after you are no longer eligible to receive them, we have the right to setoff against any of your accounts to recover the payments you were ineligible to receive. Our right of setoff will not apply if it would invalidate the tax-deferred status of any tax-deferred retirement account (e.g., a SEP or an IRA) you maintain with us.

#### Do you grant us a security interest in your accounts with us?

Yes, to ensure you pay us all amounts you owe us under the Agreement (e.g., overdrafts and fees), you grant us a lien on and security interest in each account you maintain with us. By opening and maintaining each account with us, you consent to our asserting our security interest should the laws governing the Agreement require your consent. Our rights under this security interest are in addition to and apart from any other rights under any other security interest you may have granted to us.

## Can you grant any one else a security interest in your accounts with us?

No, you may not grant a security interest in, transfer, or assign your accounts to anyone other than us without our written agreement.

# Business account fees and expenses; earnings allowance

#### Are you obligated to pay our fees?

Yes, you agree to pay us in accordance with our Business Schedule.

#### How do you pay our fees and expenses?

We are permitted to either directly debit your account or invoice you for our fees and expenses and taxes incurred in connection with your account and any service. If the available funds in your account are not sufficient to cover the debit, we may create an overdraft on your account.

You agree to promptly pay any invoiced amount. We may assess finance charges on any invoiced amounts that are not paid within 45 days of the date of invoice. Finance charges are assessed at a rate of 1.5% per month (18% per annum) or the highest amount permitted by the laws governing your account, whichever is less. Charges for accrued and unpaid interest and previously assessed finance charges will not be included when calculating finance charges. Payments and other reductions of amounts owed will be applied first to that portion of outstanding fees attributable to charges for accrued and unpaid interest and previously assessed finance charges, then to other fees and charges.

## If an earnings allowance accrues on your account, do we apply it to our fees and expenses?

Yes, if an earnings allowance accrues on your account, we will periodically apply your accrued earnings allowance to eligible fees and expenses (unless we otherwise indicate in writing). If both an earnings allowance and interest accrue on your account, the interest will be shown as an offset to the earnings allowance on the client analysis statement for your account. If your earnings allowance exceeds the total eligible fees assessed to your account in a given statement period, the excess credit is not paid to you, nor is it carried forward to the following statement period. We may debit your account (or any other account you maintain with us) or invoice you for any amount by which the fees and expenses exceed the accrued earnings allowance on your account.

### Additional rules for checks and withdrawals

## What identification do we request to cash checks presented over-the-counter by a non-customer?

For these transactions, we require acceptable identification, which can include a fingerprint from the person presenting your check. We may not honor the check if the person refuses to provide us with requested identification.

## Are there special rules if you want to make a large cash withdrawal or deposit?

We may place reasonable restrictions on a large cash withdrawal. These restrictions include requiring you to provide reasonable advance notice to ensure we have sufficient cash on hand. We do not have any obligation to provide security if you make a large cash withdrawal. If you want to deposit cash for a very large amount, we have the right to require you to provide adequate security or exercise other options to mitigate possible risks.

#### Are we responsible for reviewing checks for multiple signatures?

No, we are not responsible for reviewing your checks or other transactions for multiple signatures. We do not support multiple signature requirements and we may act on the instructions of any one authorized signer on your account. If you have indicated that more than one signature is required to transact on your account, you acknowledge and agree that such requirements are for your own control purposes only, and we will not be liable if a check or other transaction is processed without multiple signatures.

## Are we required to honor dates and special instructions written on checks?

No, we may, without inquiry or liability, pay a check even if it

- Has special written instructions indicating we should refuse payment (e.g., "void after 30 days" or "void over \$100");
- Is stale-dated (i.e., the check's date is more than six months in the past), even if we
  are aware of the check's date;
- Is post-dated (i.e., the check's date is in the future); or
- Is not dated.

We may also pay the amount encoded on your check in U.S. dollars, even if you wrote the check in a foreign currency or made a notation on the check's face to pay it in a foreign currency. The encoded amount is in the line along the bottom edge of the front of the check where the account number is printed.

#### Can you use a facsimile or mechanical signature?

Yes, if you use a facsimile or mechanical signature (including a stamp), any check appearing to use your facsimile or mechanical signature will be treated as if you had actually signed it.

## Are we liable for paying a consumer ACH debit entry on your account? (Business accounts only)

No, under the ACH operating rules, certain types of ACH debit entries may only be presented on a consumer account (each, a consumer ACH debit entry). We will have no obligation to pay, and no liability for paying, any consumer ACH debit entry on your account.

#### What is the acceptable form for your checks?

Your checks must meet our standards, including paper stock, dimensions, and other industry standards. Your checks must include our name and address, as provided by us. Certain check features, such as security features, may impair the quality of a check image that we or a third party create.

We reserve the right to refuse checks that do not meet these standards or cannot be processed or imaged using our equipment. We are not responsible for losses that result from your failure to follow our check standards.

### Additional rules for checks and withdrawals

#### Electronic check indemnifications

#### What warranties do we provide for electronic checks and electronic returned checks?

An "electronic check" and an "electronic returned check" mean an electronic image of, and electronic information derived from, a paper check or a paper returned check. When we transfer or present an electronic check or electronic returned check, we provide the following warranties:

- Image Quality Warranty: We guarantee that the electronic image of a check
  accurately represents all of the information on the front of the check as of the time
  that the original check is truncated, and the electronic information includes an
  accurate record of all MICR line information required for a substitute check and the
  amount of a check.
- No Double Debit Warranty: We guarantee that the warrantee will not receive a
  presentment of or otherwise be charged for an electronic check, an electronic
  returned check, the original check, a substitute check, or a paper or electronic
  representation of a paper substitute check, in a way that the warrantee will be asked
  to make payment on a check that it has already paid.

When we transfer an electronic check for collection or payment, we make the image quality warranty and the no double debit warranty to the transferee bank, any subsequent collecting bank, the paying bank, and the drawer. When we transfer an electronic returned check for return, we make the image quality warranty and the no double debit warranty to the transferee returning bank, the depository bank, and the owner.

## What indemnities are applicable to electronic checks and electronic returned checks?

You will indemnify, defend, and hold us harmless from and against all liabilities, damages, claims, obligations, demands, charges, costs, or expenses (including reasonable fees and disbursements of legal counsel and accountants) awarded against or incurred or suffered (collectively, "losses and liabilities") by us arising directly or indirectly from or related to the transfer or return of an electronic check or an electronic returned check on your behalf. If we suffer any losses or liabilities arising directly or indirectly from or related to a breach of either the image quality warranty or the no double debit warranty, you will reimburse us and not hold us responsible or liable.

## What indemnities are applicable to remote deposit capture services (including Wells Fargo Mobile Deposit Service)?

By providing a remote deposit capture service to you, we are required to indemnify and reimburse a depository bank that accepts the original check from which an electronic check is created for losses incurred by that depository bank if the loss is due to the check having already been paid. If we suffer any losses or liabilities arising directly or indirectly from or related to that type of depository bank indemnity obligation, you will indemnify and reimburse us and not hold us responsible or liable.

#### What indemnities are applicable to electronically created items?

If we transfer or present an "electronically created item" and receive settlement or other consideration for it, we are required to indemnify and reimburse each transferee bank, any subsequent collecting bank, the paying bank, and any subsequent returning bank against losses that result from the fact that:

- The electronic image or electronic information of the electronically created item is not derived from a paper check;
- The person on whose account the electronically created item is drawn did not authorize the issuance of the electronically created item or to the payee stated on the item; or

### Additional rules for checks and withdrawals

 A person receives a transfer, presentment, or return of, or otherwise is charged for an electronically created item in such a way that the person is asked to make payment based on an item or check it has paid.

If we suffer any losses or liabilities arising directly or indirectly from or related to that type of electronically created item indemnity obligation, you will indemnify and reimburse us and not hold us responsible or liable.

### Issuing stop payment orders and post-dated checks

#### How do you stop payment on a check?

You may request a stop payment on your check in a time and manner allowing us a reasonable opportunity to act on it before we pay, cash, or otherwise become obligated to pay your check. You can request a stop payment of a check through wellsfargo.com, by phone, or by visiting your local branch and speaking with a banker.

Each stop payment order is subject to our verification that we have not already paid or otherwise become obligated to pay the check from your account. This verification may occur after we accept your stop payment order.

In order to issue a stop payment order on a check, we request the following information:

- · Your bank account number,
- The check number or range of numbers,
- · The check amount or amounts,
- The payee(s) name(s), and
- The date on the check.

We are not responsible for stopping payment on a check if you provide incorrect or incomplete information about the check.

### What is the effective period for a stop payment order?

A stop payment order on a check is valid for six months. We may pay a check once a stop payment order expires. You must place a new stop payment order if you do not want it to expire. We treat each renewal as a new stop payment order. We will charge you for each stop payment order you place (as well as each renewal).

#### How do you cancel a stop payment order?

To cancel a stop payment order, we must receive your request in a time and manner allowing us a reasonable opportunity to act on it.

#### Are you still responsible if we accept a stop payment on a check?

Yes, even if we return a check unpaid due to a stop payment order, you may still be liable to the holder (e.g., a check cashing business) of the check.

## How can you prevent a post-dated check from being paid before its date?

A post-dated check is a check you issue with a date in the future. We are not responsible for waiting to honor the check until that date, unless you instruct us to do so through the use of a stop payment order for the check. You are responsible for notifying us to cancel the stop payment order when you are ready to have that check paid.

## Issuing stop payment orders and post-dated checks

#### Can you stop payment on a purchase transaction?

No, unless the purchase is a preauthorized electronic fund transfer from a consumer account.

## Can you stop payment on a preauthorized electronic fund transfer?

Yes, if your account is a consumer account. For specific information on your stop payment rights for preauthorized electronic fund transfers, see the "Handling preauthorized payments" section in the "Electronic fund transfer services" part of this Agreement.

- Right to stop payment: If you have told us in advance to make regular (recurring)
  payments out of your account, you can stop any of these payments. Here's how:
  - Call Wells Fargo Phone Bank at 1-800-869-3557, or write to us at Wells Fargo, Customer Correspondence, P.O. Box 6995, Portland, OR, 97228-6995, in time for us to receive your request three business days or more before the payment is scheduled. If you call, we may also require you to put your request in writing and get it to us within 14 days after you call. There is no fee to stop a regular (recurring) payment using the debit card.
- Notice of varying amounts: If the amount of these regular (recurring) payments
  vary, the party you are going to pay should tell you 10 days before each payment,
  when it will be made and how much it will be. (The party you are going to pay may
  allow you to choose to get this notice only when the payment would differ by more
  than a certain amount from the previous payment, or when the amount would fall
  outside certain limits that you set.)
- Liability for failure to stop payment: If you order us to stop one of these payments
  three business days or more before the transfer is scheduled, and we do not do so,
  we will pay for your losses or damages.

### Your account ownership

#### How do we treat accounts owned by more than one customer?

You can choose to open an account with one or more other individuals. In these instances, we will treat all account holders as joint tenants with right of survivorship unless

- · State laws governing your account require other treatment, or
- We otherwise agree with you in writing that the account is owned in some other capacity.

Regardless of the form of ownership, we will not maintain a separate record of each co-owner's interest in the account. We may act on instructions from any co-owner (or a co-owner's representative) without another account co-owner's consent. These actions include instructions to withdraw or transfer funds, make payments, or close the account.

#### Are we allowed to pay money requested by a co-owner?

Yes, we may pay any money in the account requested by any co-owner (or a co-owner's legal representative), regardless of

- Their contributions.
- Whether any other co-owner is incapacitated or deceased, or
- · Whether the account includes a right of survivorship.

#### What are the forms of account ownership?

**Joint tenants with right of survivorship:** When you hold an account as joint tenants with right of survivorship and one of you dies, the account is payable to the surviving co-owner, subject to our rights under the Agreement.

**Tenants-in-common:** When you hold an account as tenants-in-common, it is payable upon the death of an accountholder, in whole or in part, to any surviving co-owner on the account or the deceased owner's personal representative, heirs, or successors. This is subject to our rights under the Agreement.

**Community property:** An account is held as community property when spouses have equal and undivided interests in the account during their lifetimes. When one spouse dies, ownership does not automatically pass to the survivor; rather, the deceased spouse can pass his or her interest by will. Community property does not exist in every state. Ask your legal adviser to understand if this applies to your account.

#### What is a Pay On Death (POD) account?

A POD account is payable on your death (or the death of the last surviving co-owner) to one or more payees named in the title of the account. When the title of an account includes language like "in trust for (ITF)," "transfer on death (TOD)," or similar language, the account is treated as a pay on death account.

You may change, add, or remove the name of any payee or beneficiary anytime by providing us with proper written notice. Generally, the payee or beneficiary must survive all owners in order to receive their share of funds from a POD account.

## How are Uniform Transfers/Gifts to Minors Act accounts handled? (Consumer accounts only)

An account established under a state's Uniform Transfers/Gifts to Minors Act is controlled by the custodian (or a successor custodian). Only the named custodian

### Your account ownership

(or successor custodian) is authorized to instruct us regarding the account. We may, however, disclose information about the account to the minor or the minor's representative. When the minor reaches the applicable age of majority, we may pay the funds on deposit in the account to the minor in accordance with the custodian's duty without waiting for instructions from the custodian.

#### How are minor by accounts handled? (Consumer accounts only)

One or more adults may open an account in the name of a minor by the adult(s) as allowed by the laws governing your account. An adult is a person who has reached the age of majority. Beneficial ownership of the funds deposited in the account vests exclusively in the minor. The adult has exclusive control of the account until the minor reaches the applicable age of majority.

If there is more than one adult, each may act independently. We are not obligated to inquire about the use of the funds. When the minor reaches the age of majority, we may act on the instructions of either the minor or the adult. If the adult (or the last of the adults to survive) dies before the minor reaches the age of majority, we may transfer the funds to the custodian according to the applicable Uniform Transfers/Gifts to Minors Act.

#### Can you transfer ownership of your account?

No assignment will be valid or binding on us, and we will not be considered to have knowledge of it, until we consent and the assignment is noted in our records. However, by noting the assignment, we do not have any responsibility to assure that the assignment is valid. Any permitted assignment of your account is subject to our setoff rights.

The Agreement is binding on your personal representatives, executors, administrators, and successors, as well as our successors and assigns.

#### What if an owner does not sign account documentation?

The failure of a customer identified in our records as an owner or a co-owner of an account to sign the account application or other account-related documentation does not prevent us, in our sole discretion, from treating the customer as an owner or a co-owner of that account; we are not liable to anyone as a result.

#### Are all joint owners responsible for liabilities on your account?

Yes, all joint owners are each individually and jointly responsible for any overdraft on your account, regardless of who caused or benefited from the overdraft. If there is a setoff, an enforcement of our security interest in your account, or legal action (such as a third party garnishment, seizure, forfeiture, or tax levy) affecting any co-owner, we have the right to treat all funds in the account as belonging to the customer against whom the setoff, enforcement of the security interest, or other legal action is directed. If your account is closed for unsatisfactory handling, we may report all joint owners to the consumer reporting agencies.

## What happens upon the death or incompetence of an authorized signer or account owner?

Please notify us promptly if you learn or suspect an account owner or signer has been declared incompetent by a court or a legal authority, or has died. When we receive proper notice, we may

 Freeze the account until we receive documents verifying the incapacity or death and instructions regarding the funds remaining in the account,

### Your account ownership

- Pay (without inquiring) any item authorized by the account owner before being declared incompetent or dying,
- Return or reverse deposits made to the account, and
- Apply funds in the account to any debt the account owner owes us before
  recognizing the rights to any remaining funds of a surviving joint owner or other
  person.

If we are liable for taxes or reclamation claims from a federal or state government agency because we released funds in an account after the account owner's death, the account owner's estate is responsible for reimbursing us for those amounts.

#### **Individual and Sole Proprietors Only**

If an account owner dies or is declared incompetent we may accept and comply with court orders and legal documents, and take direction from affiants or court appointed personal representatives, guardians, or conservators from your state of residence, even if different than where your account was opened except as otherwise required by applicable law or court order. We may require additional documentation be provided to us before complying with the directions given by affiants or court appointed personal representatives, guardians, or conservators. We reserve the right to require U.S. court documents for customers who reside outside of the U.S. at time of incompetence or death.

#### For business owners

Upon notification to the Bank of the death or incompetence of a business owner, the business entity will provide documentation evidencing any change in the ownership or control of the entity following applicable legal formalities.

## Interest earning accounts

#### What interest rate applies to an interest earning account?

When you open an interest earning account, we will provide a rate sheet listing the current interest rate and Annual Percentage Yield (APY) for your account. Interest earning accounts earn interest at a variable rate, except Time Accounts (CDs). We may change the interest rate for variable-rate accounts at any time. The interest rate may vary depending on your daily balances (tiered-rate account). We may pay the same interest rate on more than one tier. The tiers and corresponding interest rates are disclosed in the rate sheet.

#### How do we calculate earned interest?

We calculate interest using the daily collected balance method. This method applies a daily periodic rate to the collected balance in your account each day. Interest is calculated using a 365-day year, unless otherwise noted for business accounts in the Business Schedule.

#### When does a deposit begin accruing interest?

Cash deposits begin accruing interest the same business day a deposit is credited to your account. If you deposit an item such as a check, interest begins accruing on the business day we receive credit for the item.

#### Is interest compounded and when is it credited?

Interest will compound on a daily basis. For checking and savings accounts, interest will be credited on a monthly basis.

## What is the difference between Annual Percentage Yield (APY) and Annual Percentage Yield Earned (APYE)?

The Annual Percentage Yield (APY) is a percentage rate reflecting the total amount of interest paid on an account based on the interest rate and the frequency of compounding for a 365-day period. The Annual Percentage Yield Earned (APYE) is an annualized rate that reflects the relationship between the amount of interest actually earned on your account during the statement period and the average daily balance in the account for the statement period.

We calculate both your APY and APYE according to formulas established by federal regulations. The APYE appears on your account statement.

## Do we have the right to require notice of withdrawal from your savings account?

Yes, we have the right to require seven days written notice before you withdraw money from your savings account.

#### Are we required to obtain a tax identification number certification?

Yes. U.S. Treasury regulations require us to determine the tax residency of all customers and payees who could receive income that is reportable to the IRS. We accomplish this by obtaining a Form W-9 from all U.S. taxpayers and a type of Form W-8 from all foreign customers.

For U.S. taxpayers, the Form W-9 is how we document U.S. tax residency and obtain a Taxpayer Identification Number ("TIN") from the primary owner of each account that earns reportable income. Until we have received the Form W-9 and TIN, we are required to apply backup withholding to that income.

### Interest earning accounts

- Foreign individuals (also referred to as nonresident aliens) and foreign entities
  document their tax residency outside the U.S. on the applicable type of Form W-8.
  That form also allows us to apply the correct withholding rate or exemption to
  your income earned in the U.S. If you do not provide a valid type of Form W-8, we
  are required to apply the 30% withholding rate, or in some cases, presume you are
  an uncertified U.S. taxpayer subject to backup withholding on all income and gross
  proceeds regardless of whether or not it is U.S. sourced.
- Accounts jointly owned by at least one foreign individual or entity must provide a Form W-8 or Form W-9 for all of the joint owners.
- Foreign individuals provide a Form W-8BEN. Foreign entities that are the beneficial owner of the income provide a Form W-8BEN-E unless they can make a special withholding exemption claim and instead provide either a Form W-8EXP or Form W-8ECI.
- Entities that act as intermediaries or flow-through entities receiving income on behalf of someone else provide a Form W-8IMY. In some cases, that Form W-8IMY must also include a withholding statement that allocates the income to each of the beneficial owners and copies of the tax certification documentation for those underlying beneficial owners.

If you own your account as an individual or sole proprietor, upon your death, we must be provided with the estate's or successor's IRS Form W-9 or Form W-8. If these are not provided, we may either refuse to pay interest earned on your account from the date of your death or apply backup withholding on the income earned after the date of your death.

## Time Accounts (CDs)

#### What are Time Accounts?

Time Accounts (CDs) are payable at the expiration of a specified term, no less than seven calendar days after the date of deposit. We may also refer to a Time Account as a CD or a Certificate of Deposit, even though we do not issue a paper certificate when opening the account or require a paper certificate to close the account. The CD's maturity date is the last day of the term for the CD. The maturity date is printed on your receipt.

#### When can you withdraw funds from your CD?

You may withdraw funds from your CD on the maturity date without a penalty. You may also generally withdraw funds without a penalty within the seven calendar days after the maturity date (grace period). You may be charged a penalty if you make a withdrawal at any other time. See the "Time Accounts (CDs)" section of the Consumer Schedule or the Business Schedule, as applicable, for details.

#### Can you deposit additional funds into your CD?

You can only deposit additional funds during the grace period.

## Will your Annual Percentage Yield (APY) change if you withdraw interest before maturity?

The APY we disclose to you assumes the interest you earn will remain on deposit until your CD matures. If you withdraw your earned interest before maturity, your account will earn less interest over time and the actual APY will be less than the disclosed APY.

#### How does your CD renew?

Your CD will automatically renew at maturity

- Typically for a like term unless we inform you prior to maturity of a different term;
   and
- At our standard interest rate in effect on the maturity date for a new CD of the same term and amount, unless we have notified you otherwise.

This part describes ways to use services for your account using a card. Some services may not be available at all locations. We may require you to sign additional documentation to obtain a debit or ATM card. You will receive terms and conditions applicable to your card when you receive the card. In the event of a conflict between the terms and conditions and the Agreement, the terms and conditions will control. Additional disclosures applicable to these services are provided in the Consumer Schedule or Business Schedule, as applicable.

#### Issuance of a card and Personal Identification Number (PIN)

We may issue a card to each account owner to access your accounts. If you do not select a PIN when you request your card, we will send a randomly selected PIN.

If you would like a PIN for authentication purposes but do not request a debit or ATM card, we can provide a PIN issued only for authentication purposes. This PIN can only be used for authentication and cannot be used for purchase transactions or ATM access.

#### Protection of card and PIN

You should securely protect your card and PIN from loss or theft. Each cardholder must have his or her own unique PIN for the card and is responsible for maintaining confidentiality of the PIN. Memorize the PIN. Never write the PIN on the card or share it with anyone, including our employees. Never allow anyone else to use the card or PIN. If the card or PIN is given to another person, the account owner will be responsible for all transactions made by that person or anyone else to whom that person gives the card or PIN. Notify us immediately if the card is lost or stolen, or is no longer secure.

#### Instant issue debit card

The instant issue debit card is a temporary debit card. We will deactivate the instant issue debit card either when you activate your permanent debit card or 30 days after we issue your temporary debit card, whichever is sooner. If a new or replacement permanent debit card was not requested, your temporary debit card will terminate in 30 days.

### Wells Fargo ATMs in Assisted-Service mode

Some Wells Fargo ATMs in branches can operate in Assisted-Service mode during branch hours. When in Assisted-Service mode, the ATM screen's main menu will display an "I need assistance" option. If you are a consumer customer, your card's daily ATM withdrawal limit may not apply, and you may be able to access and perform transactions on some of your consumer deposit accounts that are not linked to your card. If you are a business customer, your card's daily ATM withdrawal limit may not apply. Note: if you are accessing the ATM in Assisted-Service mode (a) using an ATM access code, see "ATM Access Codes" for more details, or (b) using a mobile device, see "Using your card through a mobile device" for more details.

#### Linking accounts for card access and designating primary account

Linking lets you add accounts you own (e.g., checking, savings) to a debit or ATM card, giving you access to make transactions on multiple accounts with one card at Wells Fargo ATMs. At most Wells Fargo ATMs, you only have access to accounts linked to your card. When a Wells Fargo ATM is in Assisted-Service mode, however, and if you are a consumer customer you may be able to use your consumer card to access and perform transactions on your consumer accounts that are not linked to your card.

If you link only one account of a single type (e.g., checking or savings accounts) to the card, that linked account is automatically designated as the primary account

for purposes of electronic fund transfer services. The primary linked account for a consumer debit card must be an eligible consumer checking account. The primary linked account for a business debit card must be an eligible business checking account. The money for purchases and payments made with your card is deducted from the primary linked account. Cash withdrawals using a card at a participating non-Wells Fargo ATM are deducted from the primary checking or savings account. Note: Not all ATM operators support display of more than one type of account.

If you link more than one account of a single type to the card, you may designate a primary account and other accounts. If you do not designate a primary linked account, the first account of that type linked to your card is considered the primary linked account. If a primary account linked to the card is closed or delinked for any reason, we will designate another linked account (if applicable) as the new primary linked account. If this linked account is a savings account and there are no other eligible checking accounts to be linked as primary checking, your debit card will be closed and you can request an ATM card. [Note: for Wells Fargo campus debit cards with school access functionality, your banking access will be closed but your card can still be used for school access functionality]. We will determine the number and type of accounts you can link to your card.

## Using a card to access linked credit card and line of credit accounts at ATMs

If you link your Wells Fargo credit card account or eligible line of credit account (linked credit account) to your debit/ATM card, you may use the card to access the linked credit account at any Wells Fargo ATM. You can use the card to obtain cash or transfer funds from the linked credit account, as long as the linked credit account is in good standing and has available credit. Cash withdrawals and transfers of funds from your linked credit account are treated as cash advances. Each of these transactions is subject to the provisions of the applicable credit card account agreement or line of credit account agreement, including daily limits and cash advance fees.

You must notify us in case of errors or questions about your Wells Fargo credit card bill. If you think your bill is wrong or if you need more information about a transaction on your bill, write to us at Wells Fargo Card Services, P.O. Box 522, Des Moines, IA, 50302-9907. You also may call us at the telephone number listed on your account statement. However, you must write to us to preserve your billing rights. Please consult your applicable credit account agreement for complete information on the terms and conditions applicable to your linked credit account, including the rules related to cash advances from, and payments to, your linked credit accounts.

### Using your card

The tables (on pages 45 and 46) show how you can use your card to make purchases and payments, make transfers, use ATMs, and other services.

Using your card can include using your physical card, accessing your card by using it through a mobile device, or via an ATM access code, as noted in the chart on page 45.

**Note:** Some services described on pages 45 and 46 may not be available at all ATMs or merchants.

To purchase or pay				
Actions	Debit card	ATM card <sup>1</sup>	Business deposit card	
At merchants who accept payments through a network in which we participate (e.g., Visa® and MasterCard®)	√	√		
Pay bills directly to merchants or other providers with your card, or through a mobile device at merchants who accept mobile payments	√			
Request cash back when making a purchase with your PIN at merchants who offer this service (only available when using your physical card)	√	√		
Through a mobile device at merchants who accept mobile payments (see "Using your card through a mobile device" for more details)	√			
Choose whether and how you receive a receipt at the time you use your card at a merchant terminal.	√	√		

At Wells Fargo ATMs			
Actions	Debit card	ATM card	Business deposit card
View your account balances	√	√	
Withdraw cash	√	√	
Make deposits to your accounts	√	√	$\sqrt{2}$
Transfer funds between your accounts	√	√	
Transfer funds from your eligible Wells Fargo credit accounts to your checking or savings accounts <sup>3</sup>	√	√	
Make payments to your eligible Wells Fargo credit card accounts	√	√	
Get a statement of the last 10 transactions <sup>4</sup>	√	√	
Get a statement of the balances of your accounts <sup>4</sup>	√	√	
Choose how you want to receive your ATM receipt: printed, emailed to the address on file or to your Wells Fargo Online secure inbox, for consumer cards, to your mobile phone number on file (availability may be affected by your mobile carrier's coverage area, and your mobile carrier message and data rates may apply)	V	√	√5
Use your mobile device to access Wells Fargo ATMs displaying the Contactless Symbol <sup>6</sup> to perform the ATM transactions listed above (see "Using your card through a mobile device" for more details)	√		
Use an ATM access code to access Wells Fargo ATMs to perform the ATM transactions listed above (see "ATM Access Codes" for more details)	√	V	

At non-Wells Fargo ATMs <sup>7</sup>			
Actions	Debit card	ATM card	Business deposit card
View your account balance (fees may apply)	√	√	
Withdraw cash (fees may apply)	√	√	
Transfer funds between accounts (fees may apply)	√	√	

Via electronic credit transfers				
Actions	Debit card	ATM card	Business deposit card	
Receive transfers, such as those through card networks or funds transfer systems <sup>8</sup>	√			

- <sup>1</sup> Purchases using an ATM card are only available at merchants who accept payments through networks in which we participate and require a PIN to authorize the purchase.
- At an ATM the business deposit card and associated PIN can only be used only to make ATM deposits. The card can be issued to an authorized signer on the business accounts. It also can be issued to a non-authorized signer at the request of an authorized signer. When the card is used to make an ATM deposit, account balances are neither displayed on the ATM screen nor printed on the ATM receipt. The card PIN cannot be used for authentication for phone or online access.
- <sup>3</sup> Cash advance and ATM advance fees may apply. Refer to the applicable credit card account agreement or line of credit account agreement for more details.
- <sup>4</sup> Statements at ATMs should not be used in place of the account statement for balancing or verifying the actual account balance.
- <sup>5</sup> Business deposit cards are able to only receive printed receipts.
- <sup>6</sup> The Contactless Symbol and Contactless Indicator are trademarks owned by and used with the permission of EMVCo, LLC.
- Non-Wells Fargo ATMs are part of ATM networks owned or operated by other financial institutions. You can use your card at non-Wells Fargo ATMs that display the Plus® logo to withdraw cash and check balances, and transfer funds between the accounts linked to your card as primary checking and primary savings. Note: 1) Some non-Wells Fargo ATMs may not give you the option of choosing which account to access or may only let you access one of these two accounts. 2) Some transactions may not be available at all ATMs, may be different from those available at Wells Fargo ATMs, or may be limited to any withdrawal limit(s) set by the non-Wells Fargo ATM.
- The following limitations apply to Visa Original Credit Transactions ("OCT") and MasterCard MoneySend ("MoneySend") money transfers to your Card:

#### Visa - Person-to-person OCT

Rolling 24 Hours	Rolling 7-Day	Rolling 30-Day
25 transactions or	100 transactions or	200 transactions or
\$10,000	\$25,000	\$50,000

#### Visa - Business-to-person OCT

Rolling 24 Hours	Rolling 7-Day	Rolling 30-Day
40 transactions or	100 transactions or	200 transactions or
\$50,000	\$125,000	\$300,000

#### MasterCard - MoneySend (all types)

1-Day (12 AM – 12 AM CT)	7-Day (12 AM – 12 AM CT)	30-Day (12 AM – 12 AM CT)
25 transactions or	100 transactions or	200 transactions or
\$10,000	\$10,000	\$10,000

#### ATM and merchant terminal malfunctions

We are not responsible for damages resulting from an ATM or merchant terminal malfunction, except to the extent that malfunction results in an error (see "In case of errors or questions about your electronic fund transfers" for more details).

#### Fees for use of card

We will charge a fee for each non-Wells Fargo ATM transaction you perform (except if waived by the terms of your account). In addition, the non-Wells Fargo ATM owner/operator may also charge a fee (unless waived by the terms of your account). The non-Wells Fargo ATM owner/operator fee is included in the total transaction amount that is withdrawn from your account and will apply to your card's daily ATM withdrawal limit. Transactions will also be limited to any withdrawal limits set by the non-Wells Fargo ATM.

We will charge a fee if you make an over-the-counter (teller assisted) cash disbursement at a non-Wells Fargo bank that accepts Visa-branded cards. Some merchants may assess a fee when you use your card for a purchase or for cash back. The merchant fee will be included in the total purchase amount.

Additional fees applicable to use of the card are provided in the Consumer Schedule or Business Schedule, as applicable.

#### Daily limits and funds available for use with cards

You may use your card subject to 1) your daily purchase limit and daily ATM withdrawal limit, and 2) your available balance in your account. The following rules apply:

#### Limits on dollar amounts

- Your card's daily purchase limit is the maximum U.S. dollar amount of purchases
   (including cash back, if any) that can be authorized each day from your primary
   linked account, less merchant fees, if any. Note: If you use your Card or Card number
   to fund a digital wallet, brokerage, or other type of account, these Account Funding
   Transactions (AFTs) will count against your Card's daily purchase limit (AFTs may
   also be limited by the applicable card network).
  - If your daily purchase limit is more than \$99,999, you may ask that the merchant process multiple transactions to complete a purchase above this amount.
- Your card's daily ATM withdrawal limit is the maximum amount of cash you can withdraw each day from any combination of accessible accounts using your card, less any non-Wells Farqo ATM owner/operator fees, if applicable.
- When you use a Wells Fargo ATM in Assisted-Service mode, your card's daily ATM withdrawal limit may not apply.

#### Limits for your card

We provide you your daily ATM withdrawal and purchase limits when you receive your card. You can confirm your card's daily limits by signing on to Wells Fargo Online, Wells Fargo Business Online, or the Wells Fargo Mobile® app, or calling us at the number listed in the "How to reach Wells Fargo" section. Note: For security reasons there may be additional limits on the amount, number, or type of transactions you can make using your card.

#### Changes to your card limits

We may, without telling you, increase your daily purchase or ATM withdrawal limit based on account history, activity, and other factors. If we decrease the limits of your card, we will notify you in accordance with applicable law.

#### Definition

For purposes of the daily limits only, a day is defined as the 24-hour period from midnight to midnight, Pacific Time. If a transaction is made in another time zone, it will be processed based on when we receive it (Pacific Time).

#### Other limits

There is generally no limit on the number of times the card may be used each day as long as the applicable daily ATM withdrawal limit and daily purchase limit are not exceeded and there is a sufficient available balance in any combination of your deposit accounts accessed for withdrawal.

- If the ATM transaction or purchase would create an overdraft on the account, we
  may, in our sole discretion, take any of the actions described in the section of the
  Agreement titled "Available balance, posting order, and overdrafts." The availability
  of deposits for withdrawal is described in the funds availability policy.
- When we approve a transaction or purchase, we call that an authorization. We may limit the number of authorizations we allow during a period of time (e.g., if we notice out-of-pattern use of your card, or suspected fraudulent or unlawful activity). For security reasons, we cannot explain the details of the authorization system. If we do not authorize the payment, we may notify the person who attempted the payment that has been refused. We will not be responsible for failing to give an authorization.

### Illegal transactions

You must not use your card or account for any illegal purpose. You must not use your card or account to fund any account that is set up to facilitate internet gambling, except certain government (or state) owned lotteries and certain government-licensed online casinos and horse/dog racing. In our discretion, we may allow or deny transactions or authorizations from merchants who are apparently engaged in or who are identified as engaged in the internet gambling business.

### Using your card through a mobile device

A mobile device means a smartphone, tablet, or any other hand-held or wearable communication device that allows you to electronically store or electronically present your debit card or debit card number (digital card number) and use that digital card number to make debit card transactions.

When you use your debit card with your mobile device for transactions:

- Availability may be affected by your mobile carrier's coverage area, and your mobile carrier may charge you message and data rates, or other fees.
- Your debit card information is sent across wireless and computer networks.
- Information about your mobile device may be transmitted to us.
- You should secure the mobile device the same as you would your cash, checks, credit
  cards, and other valuable information. We encourage you to password protect or
  lock your mobile device to help prevent an unauthorized person from using it.
- Please notify us promptly if your mobile device containing your digital card number is lost or stolen.
- When you make a purchase or payment using your mobile device, the merchant will not provide an option for cash back.
- Some Wells Fargo ATMs within secure locations may require a physical card for entry.
- You can access Wells Fargo ATMs that display the Contactless Symbol by holding your mobile device close to the Contactless Symbol.
- Each time you access a Wells Fargo ATM with your mobile device and card PIN, you can
  perform one monetary transaction (such as a cash withdrawal), or one non-monetary
  transaction (such as a balance inquiry) before your one monetary transaction.

 If you are accessing a Wells Fargo ATM in Assisted-Service mode using your mobile device, your card's daily ATM withdrawal limit will apply and you will not be able to access accounts that are not linked to your card.

When you use your debit card with your mobile device for transactions, third parties, such as merchants, card association networks, mobile carriers, digital wallet operators, mobile device manufacturers, and software application providers may 1) use and receive your digital card number, and 2) receive information about your mobile device.

If you have enrolled in Overdraft Protection and/or Debit Card Overdraft Service, those terms will apply to debit card transactions made through a mobile device. For additional information, please see the section on "Available balance, posting order, and overdrafts."

We may, at any time, partially or fully restrict your ability to make debit card transactions through a mobile device. If you want to remove your digital card number from your mobile device, please contact us using the information listed in the "How to reach Wells Fargo" section.

#### **ATM Access Codes**

Upon your request, we may provide you with a secure access code. This code (when used together with the PIN associated with your eligible card) allows you to access your accounts for certain transactions at Wells Fargo ATMs. Use of this code with the associated card PIN is equivalent to use of the card at a Wells Fargo ATM. Some Wells Fargo ATMs within secure locations may require a physical card for entry.

We will display your code within our mobile app or send it to your mobile phone via text message if requested. Availability may be affected by your mobile carrier's coverage area, and your mobile carrier may charge you message and data rates, or other fees. The length of time your code can be used will be provided with the code. Each access code is temporary and can be used only once. With each access code you enter at the ATM, you can perform one monetary transaction (such as a cash withdrawal), or one non-monetary transaction (such as a balance inquiry) before your one monetary transaction.

Note: If you are accessing a Wells Fargo ATM in Assisted-Service mode using an ATM access code, your card's daily ATM withdrawal limit will apply and you will not be able to access accounts that are not linked to your card.

Your use of ATM access codes is subject to the following frequency limitations:

- We will send you no more than four ATM access codes in a rolling 24-hour period, regardless of how many applicable cards you have or whether those ATM access codes are used. This limit will apply regardless of how you request or how we send the ATM access codes.
- We will allow no more than four cash withdrawal transactions per card in a rolling 30-day period using ATM access codes sent to your mobile phone via text message. This limit does not apply to cash withdrawal transactions using ATM access codes generated within our mobile app.

#### Card on file with merchants

If you give your debit card number to a merchant with authorization to bill it for recurring payments, or to keep it on file for future purchases or payments, the merchant may receive updated card information to process such payments, for example, if the merchant participates in the Visa Account Updater Service or a similar service. However, since not all merchants receive updated card information, we recommend you notify each merchant of your new debit card number and/or expiration date to ensure your payments continue uninterrupted. If you have a card on file with a merchant and want to cancel the payment arrangement, be sure to cancel it directly with the merchant.

#### Authorization holds for card transactions

For all card purchase transactions, we may place a temporary hold on some or all of the funds in the account linked to your card when we obtain an authorization request. We refer to this temporary hold as an authorization hold. The funds subject to the hold will be subtracted from your available balance.

We can place an authorization hold on your account for up to three business days (or for up to 30 business days at the Bank's discretion for certain types of debit card transactions, including but not limited to, international car rental and hotel) from the time of the authorization or until the transaction is paid from your account. However, if the merchant does not submit the transaction for payment within the time allowed, we will release the authorization hold. This means your available balance will increase until the transaction is submitted for payment by the merchant and posted to your account. If this happens, we must honor the prior authorization and will pay the transaction from your account. In some situations, the amount of the hold may differ from the actual transaction amount since the merchant may not know the total amount you will spend. For example, a restaurant submits the authorization request for your meal before you add a tip.

Note: You might end up overdrawing the account even though the available balance appears to show there are sufficient funds to cover your transaction. For example, if a merchant does not submit a one-time debit card transaction for payment within three business days of authorization (or within 30 business days at the Bank's discretion for certain types of debit card transactions, including but not limited to, international car rental and hotel), we must release the authorization hold on the transaction even though we will have to honor the transaction. The transaction will be paid from the funds in the account when we receive it for payment.

You should record and track all of your transactions closely to confirm your available balance accurately reflects your spending of funds from the account linked to your card.

#### Partial authorization for card transactions

If a debit card or ATM card purchase amount exceeds the current available balance in the primary linked checking or savings account when you are making a purchase, you may be able to use your available balance to pay for a portion of the total purchase. The transaction will be subject to a partial authorization daily purchase limit set by the Bank and your card's daily dollar limit.

We will first try to approve the full amount of the purchase with the available funds in your checking account, account(s) linked for Overdraft Protection, and, if enrolled, using Debit Card Overdraft Service. If we do not approve the full amount of the purchase, we may approve a portion of the purchase using the remaining available funds in your checking account.

This is called a partial authorization. The remaining amount of the purchase total would need to be covered by another form of payment, such as cash or another card. If you are unable/unwilling to provide an additional form of payment, the partial authorization will be reversed by the merchant. Not all merchants are able to accept partial authorizations or process transactions using multiple forms of payment.

#### **Transactions outside the United States**

If a card is used to make an ATM withdrawal or a purchase outside the United States, the network handling the transaction will convert the local currency amount of the transaction to U.S. dollars (or, in the case of a purchase only, the merchant handling the transaction may convert the currency). If the network converts the currency, it will

use either a rate selected by the network from the range of rates available in wholesale currency markets for the applicable central processing date, which rate may vary from the rate the network itself receives or the government-mandated rate in effect for the applicable central processing date. If the merchant handling the purchase converts the currency, the merchant will determine the currency conversion rate. For each purchase transaction completed outside the United States, we may also charge an international purchase transaction fee, which we base on the amount provided to us by the network (e.g., Visa, MasterCard) in U.S. dollars.

#### **Ending your card use**

Your card is our property. We may cancel your card at any time without notice to you. You may cancel your card at any time by writing to us at the address provided in your account statement. If the account is closed or the card is cancelled, you will immediately destroy the card(s) and, upon request, tell us in writing that the card(s) has been destroyed. If requested, you must immediately return the card(s) to us. If your card is cancelled, you must pay for any card transactions made before the card is cancelled.

For the Wells Fargo Campus Card program, school issued campus cards are the property of the school. We may cancel your card banking access at any time without notice to you. You may cancel your banking access at any time by writing to us at the address provided in your account statement. If your banking access is cancelled, you must pay for any card transactions made before the banking access is cancelled.

#### Helping protect your card

## **Liability for unauthorized transactions according to Regulation E** (card transactions from consumer accounts only)

Tell us AT ONCE if you believe your card, card number, PIN, or code has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all the money in your account (plus funds in any line of credit, savings account, or credit card linked to your account or as part of an Overdraft Protection plan). If you tell us within two business days after you learn of the loss or theft of your card, card number, PIN, or code, you can lose no more than \$50 if someone used your credentials without your permission (however, see "Zero Liability protection (card transactions from consumer and business accounts only)" below).

If you do NOT tell us within two business days after you learn of the loss or theft of your card, card number, PIN, or code, and we can prove we could have stopped someone from using your credentials without your permission if you had told us, you could lose up to \$500 (however, see "Zero Liability protection (card transactions from consumer and business accounts only)" below).

Also, if your account statement shows transfers that you did not make or authorize, including those made by your card, PIN, code, or other means, tell us at once. If you do not notify us within 60 days after the statement was mailed or was otherwise made available to you, you will be liable for any additional unauthorized transactions that occurred after the 60-day period and before you provided notice to us (if we can prove we could have stopped those transactions had you promptly notified us). This will apply even to unauthorized transactions that occur shortly before you notify us. If a good reason (such as a long trip or hospital stay) kept you from telling us, we will extend the time periods.

**Zero Liability protection** (card transactions from consumer and business accounts only)

**For card transactions from consumer accounts only:** Your card comes with Wells Fargo's Zero Liability protection, which provides you with more coverage than what Regulation E requires for cards accessing consumer accounts (see "Liability for unauthorized transactions according to Regulation E (card transactions from consumer accounts only)" above).

**For card transactions from business accounts only:** Your card comes with Wells Fargo's Zero Liability protection.

With Zero Liability protection, you will have no liability for any card transactions that you did not make or authorize, so long as those transactions occurred before the end of the 60-day period described below.

If your account statement shows card transactions that you did not make or authorize, tell us at once. If you do not notify us within 60 days after the statement was mailed or was otherwise made available to you, you will be liable for any additional unauthorized card transactions that occurred after the 60-day period and before you provided notice to us (if we can prove we could have stopped those card transactions had you promptly notified us). This will apply even to unauthorized card transactions that occur shortly before you notify us. If a good reason (such as a long trip or hospital stay) kept you from telling us, we will extend the time period.

## Additional information for Wells Fargo Campus Card Program customers

Campus debit and campus ATM cards are available for students, faculty, and staff of colleges and universities ("schools") that participate in the Wells Fargo Campus Card program. Campus debit cards can be identified by the Visa® logo on the front of the card; campus ATM cards do not include a Visa logo.

Wells Fargo campus cards are available two ways: 1) Wells Fargo issued cards and 2) school issued cards. Your school determines which program you participate in.

A Wells Fargo issued card is produced by Wells Fargo. Currently enrolled students, and currently employed faculty members or staff receive them by mail after requesting a card. A card may be requested by bringing a valid school ID to a Wells Fargo branch. It must be linked to an eligible new or existing deposit account to be used for purchases and ATM transactions and expires five years from the date it was issued. At that time, we will issue you a standard Wells Fargo Debit Card.

A school issued card is produced by the school and given directly to currently enrolled students, and currently employed faculty members or staff, by the school. It can be linked to an eligible new or existing deposit account to be used for purchases and ATM transactions.

School issued campus ATM cards can be linked to an eligible deposit account at any time for up to five years from the date it was issued. At five years, the card expires and can no longer be linked to a deposit account or used for purchases or ATM transactions. You can contact Wells Fargo and request a standard Wells Fargo Debit or ATM Card to use for purchases and ATM transactions.

Both Wells Fargo and school issued campus cards are subject to daily dollar limits for purchases and ATM transactions. The first campus debit or campus ATM card you are issued will have the limits listed below. Replacement campus debit or campus ATM cards will have the same limits as the card it replaced at the time the replacement card is issued. You can confirm your limits by calling us at the number listed in the "How to reach Wells Fargo" section, or by viewing them in Wells Fargo Online.

Campus debit card limits		
Your daily ATM withdrawal limit is	\$310	
Your daily purchase limit is	\$1,000	
Campus ATM card limits		
Your daily ATM withdrawal limit is	\$310	
Your daily purchase limit is	\$500	

To view the Campus Debit and ATM Card Terms and Conditions, please visit wellsfargo.com/debitcardterms (English) or wellsfargo.com/spanishdebitcardterms (Spanish).

# Electronic fund transfer services (Consumer accounts only)

#### General rules for electronic fund transfer services

We offer a variety of electronic fund transfer services you can use to access funds in your account(s) and perform other transactions detailed in this section. We describe some of these services in this section and also provide certain disclosures that apply to the use of electronic fund transfer services with your consumer account. Some of these services are governed by separate agreements we give to you at the time your card is mailed or you sign up for the service (e.g., ATM and debit cards, Wells Fargo Online and Mobile Banking).

When you read this section, you will see references to Regulation E. This regulation applies to transactions you can perform using your card to access your account, such as purchases and ATM transactions. Regulation E also applies to other types of electronic fund transfers you can make from or to your account, such as payments made using Bill Pay and the direct deposit of your paycheck into your account. Regulation E sets forth the basic rights, liabilities, and responsibilities of consumers who use electronic fund transfers and of the banks or other persons who offer these services. It includes the actions you need to take if you believe your card, your card number, or your Personal Identification Number (PIN) has been lost or stolen, or if you notice an error or unauthorized electronic fund transfer on your account and the rules regarding your potential liability for these transfers. Your responsibilities and protections under Regulation E are described in more detail in the "Electronic fund transfer disclosures" section.

For unauthorized card transactions, in addition to the rights you have under Regulation E, Wells Fargo Zero Liability protection provides you with added protection from liability. For details, see the "Helping protect your card" section in the "Debit cards and ATM cards" part of this Agreement.

The following table summarizes the types of transactions to which Regulation E applies and tells you if Zero Liability protection covers the transaction.

D	Debit and ATM card transactions			
Electronic fund transfer	Description	Transaction covered by Reg E <sup>1</sup>	Zero Liability protection <sup>2</sup>	
Wells Fargo ATMs	View your account balances, make deposits to or withdraw from your account, transfer funds between your accounts, make payments to a linked credit account transfer funds from your eligible Wells Fargo credit accounts to your account, obtain a statement of the last 10 transactions (fees may apply)	√	√	
Non-Wells Fargo ATMs	Withdraw cash (fees may apply)	√	√	

<sup>&</sup>lt;sup>1</sup> For details, see the "Electronic fund transfer disclosures" part of this Agreement.

For details, see the "Helping protect your card" section in the "Debit cards and ATM cards" part of this Agreement.

# Electronic fund transfer services (Consumer accounts only)

Debit ar	<b>Debit and ATM card transactions</b> (continued)			
Electronic fund transfer	Description	Transaction covered by Reg E <sup>1</sup>	Zero Liability protection <sup>2</sup>	
Purchases at participating merchants	Purchase goods and services from merchants accepting payments through a network (e.g., Visa and MasterCard) in which we participate (fees may apply)	√	√	
Over-the counter (teller assisted) cash disbursements at a Wells Fargo location	Withdraw cash through a teller	V	√	
Over-the counter (teller assisted) cash disbursements at a non-Wells Fargo location	Withdraw cash through a non- Wells Fargo teller (fees may apply)	V	√	
Bill payments	Authorize one-time or recurring electronic payments from your account using information from your card	√	√	

Electronic transfers, payments, credits, and electronic check conversions			
Electronic fund transfer services (EFT)	Description	Transaction covered by Reg E <sup>1</sup>	Zero Liability protection <sup>2</sup>
Transfers	Send or receive transfers between your accounts or to other recipients at Wells Fargo or other financial institutions	√	
Payments	One-time or recurring payments from your account that you initiate or preauthorize for withdrawal from your account	√	
Credits	Manual or automatic electronic deposits to your account, such as payroll or benefits payments	√	

 $<sup>^{\</sup>mathrm{1}}$  For details, see the "Electronic fund transfer disclosures" part of this Agreement.

<sup>&</sup>lt;sup>2</sup> For details, see the "Helping protect your card" section in the "Debit cards and ATM cards" part of this Agreement.

# Electronic fund transfer services (Consumer accounts only)

(continued)			
Electronic fund transfer services (EFT)		Transaction covered by Reg E <sup>1</sup>	Zero Liability protection <sup>2</sup>
Electronic check conversions	Electronic fund transfer using information from a check (e.g., the Bank's routing number and your account number)	√	

Phone Bank transactions			
Electronic fund transfer services (EFT)	Description	Transaction covered by Reg E <sup>1</sup>	Zero Liability protection <sup>2</sup>
Phone Bank Transactions (not under a written agreement or plan)	A request to the Phone Bank to make a transaction to and from your account		
Phone Bank Transactions (under a written agreement or plan)	The Phone Bank, under an agreement, can make transactions to and from your account	√	

 $<sup>^{\</sup>scriptscriptstyle 1}\,$  For details, see the "Electronic fund transfer disclosures" part of this Agreement.

<sup>&</sup>lt;sup>2</sup> For details, see the "Helping protect your card" section in the "Debit cards and ATM cards" part of this Agreement.

# Electronic fund transfer disclosures (Consumer accounts only)

The following provisions apply to electronic fund transfers to or from your consumer deposit account that are governed by Part A of Regulation E.

Note: These provisions do not apply to remittance transfers (e.g., ExpressSend® and consumer-initiated international wire transfers). Remittance transfers you send through us are governed by a separate agreement you enter into when you sign up for the service or send the remittance transfer.

#### Liability for unauthorized transactions according to Regulation E

Tell us AT ONCE if you believe your card, card number, PIN, or code has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all the money in your account (plus funds in any line of credit, savings account, or credit card linked to your account or as part of an Overdraft Protection plan).

If you tell us within two business days after you learn of the loss or theft of your card, card number, PIN, or code, you can lose no more than \$50 if someone used your credentials without your permission (however, see the "Helping protect your card" section in the "Debit card and ATM card" part of this Agreement).

If you do NOT tell us within two business days after you learn of the loss or theft of your card, card number, PIN, or code, and we can prove we could have stopped someone from using your credentials without your permission if you had told us, you could lose up to \$500 (however, see the "Helping protect your card" section in the "Debit card and ATM card" part of this Agreement).

Also, if your account statement shows transfers that you did not make or authorize, including those made by your card, PIN, code, or other means, tell us at once. If you do not notify us within 60 days after the statement was mailed or was otherwise made available to you, you will be liable for any additional unauthorized transactions that occurred after the 60-day period and before you provided notice to us (if we can prove we could have stopped those transactions had you promptly notified us). This will apply even to unauthorized transactions that occur shortly before you notify us. If a good reason (such as a long trip or hospital stay) kept you from telling us, we will extend the time periods.

#### Contact in the event of unauthorized transfer

If you believe your card, card number, PIN, or code has been lost or stolen, call Wells Fargo Phone Bank at 1-800-869-3557 or the number listed on your statement, or write to us at Wells Fargo, Customer Correspondence, P.O. Box 6995, Portland, OR, 97228-6995.

You should also call the number or write to the address listed above if you believe a transfer has been made using the information from your check without your permission.

#### Preauthorized credits to your account

If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can check Wells Fargo Online or Mobile banking, enroll in account alerts, or call Wells Fargo Phone Bank at 1-800-869-3557 to find out whether or not the deposit has been made.

## Electronic fund transfer disclosures

### (Consumer accounts only)

#### **Account statements**

Account statements are available as online statements or as paper statements sent by postal mail.

#### You must be 13 years old or older to receive online statements.

Checking accounts will get a monthly account statement. Savings accounts will generally get a quarterly account statement, but will get a monthly account statement if you do one of the following:

- Set up automatic transfers into your savings account,
- Have electronic fund transfer activity in the account, or
- Have a combined statement for your checking and savings accounts.

#### Handling preauthorized payments

- Right to stop payment: If you have told us in advance to make regular (recurring) payments out of your account, you can stop any of these payments. Here's how:
   Call Wells Fargo Phone Bank at 1-800-869-3557, or write to us at Wells Fargo,
   Customer Correspondence, P.O. Box 6995, Portland, OR, 97228-6995, in time for us to receive your request three business days or more before the payment is scheduled. If you call, we may also require you to put your request in writing and get it to us within 14 days after you call. There is no fee to stop a recurring preauthorized payment using the debit card.
- Notice of varying amounts: If the amount of these regular (recurring) payments
  vary, the party you are going to pay should tell you 10 days before each payment,
  when it will be made and how much it will be. (The party you are going to pay may
  allow you to choose to get this notice only when the payment would differ by more
  than a certain amount from the previous payment, or when the amount would fall
  outside certain limits that you set.)
- **Liability for failure to stop payment:** If you order us to stop one of these payments three business days or more before the transfer is scheduled, and we do not do so, we will pay for your losses or damages.

#### **Electronic check conversion**

You may authorize a merchant or other payee to make a one-time electronic payment from your account using information from your check to 1) pay for purchases, or 2) pay bills.

#### **Account inquiry**

You have the right to contact us to find out whether an electronic transfer has been credited or debited to your account. Call Wells Fargo Bank at 1-800-869-3557, or write to us at Wells Fargo, Customer Correspondence, P.O. Box 6995, Portland, OR 97228-6995.

#### Receipts

You can get a receipt at the time you make any transfer to or from your account using one of our ATMs or when you use your card at a merchant terminal.

# Electronic fund transfer disclosures (Consumer accounts only)

## Our liability for failure to make transfers

If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. For instance, we will not be liable if:

- Through no fault of ours, you do not have enough money in your account to make the transfer,
- The transfer would go over the credit limit on a credit account linked for Overdraft Protection.
- The ATM where you are making the transfer does not have enough cash,
- The terminal or system was not working properly and you knew about the breakdown when you started the transfer,
- Circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions we have taken, or
- There is some other exception stated in our Agreement with you.

## In case of errors or questions about your electronic fund transfers

If you see an error or have questions about your electronic transfers, if you think your deposit statement or receipt is wrong, or if you need more information about a transfer listed on an account statement or receipt, call Wells Fargo Phone Bank at 1-800-869-3557 or the number listed on your account statement, or write to us at Wells Fargo, Customer Correspondence, P.O. Box 6995, Portland, OR, 97228-6995 as soon as you can. We must hear from you no later than 60 days after we send the FIRST account statement on which the problem or error appeared, and you should take the following actions:

- Tell us your name and account number (if any) and the dollar amount of the suspected error.
- Describe the error or the transfer you are unsure about, and explain as clearly as you
  can why you believe it is an error or why you need more information.

If you tell us in person or by phone, we may require that you send us your complaint or question in writing within 10 business days.

## **Investigations**

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we need more time, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

For errors involving new accounts, point-of-sale transactions, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

## Phone Bank Services

## How do we verify your identity when you call?

If you have an assigned PIN for your debit or ATM card, or have a PIN issued only for authentication purposes with no associated debit or ATM card, we use your PIN to confirm your identity to allow you to use the automated phone bank system.

If a PIN has not been assigned or if you do not use the automated phone bank system, we will ask for and use a variety of information to verify your identity.

#### What transactions are authorized?

You authorize us to comply with any request of a caller using Wells Fargo's telephone banking services, including without limitation a request to transfer funds between or among your accounts, provided we authenticate the caller in compliance with one of the identity verification procedures described above.

# Are we allowed to cancel your PIN issued only for authentication purposes?

Yes, we may cancel your PIN issue only for authentication purposes at any time without notice. If you use a PIN that is not associated with a card, you must use it at least once every six months to ensure we do not cancel your PIN due to inactivity.

## How can you change your PIN?

If you know your PIN associated with a debit or ATM card, you may use the automated phone system or ATM to change your PIN. If you know your PIN issued only for authentication purposes, you may use the automated phone system to change your PIN.

If you do not know your PIN, you may change your PIN at a banking location or by calling us to request the mailing of a new randomly selected PIN.

Consumer: Wells Fargo Phone Bank at 1-800-TO-WELLS (1-800-869-3557)

**Business:** Wells Fargo National Business Banking Center at 1-800-CALL-WELLS (1-800-225-5935)

The following provisions are in addition to, and not in place of, any other agreements you have with us regarding funds transfers. The following provisions apply to funds transfers to or from your account. The terms "funds transfer," "funds transfer system," "payment order," and "beneficiary" are used here as defined in Article 4A of the Uniform Commercial Code - Funds Transfers, as adopted by the state whose laws govern your account. As used in these provisions, a funds transfer does not include a transaction made using a Wells Fargo issued card. Examples of covered funds transfers are a preauthorized automatic transaction (ACH) like your car or mortgage payment, and wire transfers.

## Rules of funds transfer systems

Funds transfers to or from your account will be governed by the rules of any funds transfer system through which the transfers are made ("System Rules"), including Fedwire, the National Automated Clearing House Association, the Electronic Check Clearing House Organization, any regional association (each an ACH), the Clearing House Interbank Payments System (CHIPS), the Society for Worldwide Interbank Financial Telecommunication ("SWIFT") and the RTP system ("RTP System"). We are under no obligation to honor, in whole or in part, any payment order or other instruction that could result in our contravention of applicable law, including, without limitation, requirements of the U.S. Department of the Treasury's Office of Foreign Assets Control ("OFAC") and the Financial Crimes Enforcement Network ("FinCEN").

## Sending funds transfers/Means of transmission

In acting upon transfer instructions received from you, we may use any means of transmission, funds transfer system, clearing house or intermediary bank that we reasonably select.

#### **Notice of funds transfers**

We will notify you of funds electronically debited from or credited to your account through the account statement for your account covering the period in which the transaction occurred. We are under no obligation to provide you with any additional notice or receipt.

## Reliance on identification numbers

If an instruction or order to transfer funds describes the party to receive payment inconsistently by name and account number, we will rely on the beneficiary account number even if the account number identifies a party different from the named recipient. If an instruction or order to transfer funds describes a participating financial institution inconsistently by name and identification number, the identification number may be relied upon as the proper identification of the financial institution.

## Duty to report unauthorized or erroneous funds transfers

You will exercise ordinary care to determine whether a funds transfer from your account was either not authorized or inaccurate, and you will notify us of the facts within a reasonable time not exceeding 14 days after you have received notice from us that the instruction or order was accepted or your account was debited or credited for the funds transfer, whichever is earlier. You must notify us within 14 days to be entitled to a refund from us. If you do not notify us within 14 days, we will be entitled to retain payment for the funds transfer.

## **Erroneous payment orders**

We have no obligation to detect errors you make in payment orders (e.g., an instruction

to pay a beneficiary not intended by you or to pay an amount greater than the amount intended by you, or a transmission of a duplicate payment order previously sent by you). If we detect an error on one or more occasions, we will not be obligated to detect errors in any future payment order. We will rely on the beneficiary account number and beneficiary bank identification number (e.g., IBAN, RTN, or SWIFT BIC) you provide with an instruction or order. You could lose the funds if you provide incomplete or inaccurate information.

#### **ACH transactions**

In addition to the other terms in the Agreement, the following terms and conditions apply to payments to or from your account that you transmit through an ACH:

- Your rights as to payments to or from your account will be based on the laws governing your account.
- When we credit your account for an ACH payment, the payment is provisional until
  we receive final settlement through a Federal Reserve Bank or otherwise receive
  payment.
- If we do not receive final settlement or payment, we are entitled to a refund from you for the amount credited to your account.
- You hereby authorize any Originating Depository Financial Institution (ODFI) to initiate, pursuant to ACH Operating Rules, ACH debit entries to your account for presentment or re-presentment of items written or authorized by you.

#### **Reversal or return of ACH transactions**

**Consumer accounts only:** You have the right to reverse any unauthorized ACH payment that was debited from your account. If you give us written notice that you want to reverse a payment, we will credit your account for the amount of the payment. You must notify us no later than 15 days after we send you, or otherwise make available to you, your account statement that reflects the payment you want to reverse. This right of reversal is in addition to your right to stop payment.

**Business accounts only:** Under the ACH Rules, the Bank can return any non-consumer ACH debit entry as unauthorized until midnight of the business day following the business day the Bank posts the entry to your account. In order for the Bank to meet this deadline, you are required to notify us to return any non-consumer ACH debit entry as unauthorized by the cutoff time we separately disclose. The cutoff time is currently 3:00 PM Central Time. If you do not notify us in a timely manner of the unauthorized non-consumer ACH debit entry, we will not be able to return it without the cooperation and agreement of the originating bank and the originator of the debit entry. Any other effort to recover the funds must occur solely between you and the originator of the entry.

## Stop payment orders on ACH debit entries

An "ACH Debit Entry" is an item requesting the withdrawal of funds from your account through ACH. You may request a stop payment order for an ACH debit entry that has not already been paid from your account sender/payee. To be effective, a stop payment order must be received in a time and manner that gives Bank a reasonable opportunity to act on the applicable ACH debit entry. If you provide oral instructions, we may require confirmation in writing. If such written confirmation is not received, we may remove the stop payment order after fourteen (14) days. An instruction to revoke a stop payment order must be received in a time and manner that gives us a reasonable opportunity to act on it.

To place a stop payment order on an ACH debit entry, you must provide the following information: (i) your account number (ii) amount of the ACH debit entry, (iii) effective date, and (iv) payee name. We may request additional information and may, at our sole discretion, use only a portion of the required information in order to identify the ACH debit entry. We may be able to place a stop payment order based on the company identification number of the sender/payee, but this may stop all ACH entries received from this sender/payee.

#### Additional information on ACH debit entries

Information you provided that is incorrect or subject to change (for example, if the sender changes its company identification number or individual identification number) may result in payment of the ACH debit entry. You acknowledge this risk and agree that you are responsible for notifying the sender of the ACH debit entry that your authorization has been revoked. You agree to indemnify and hold us harmless from and against any loss incurred by us as a result of our paying an ACH debit entry if any of the information relied upon in the stop payment order is incorrect or incomplete (or as a result of our not paying an ACH debit entry for which a valid stop payment order is in effect).

## Liability for transactions not covered by Regulation E

For purchases and other transactions in consumer accounts not governed by Regulation E, you are liable for all losses relating to unauthorized funds transfers that do not result solely from our negligence or intentional misconduct, unless the laws governing your account require lesser liability.

## **Receiving RTP® Payments**

The following additional terms apply to any real-time payments we receive for credit to your account through the RTP System. The terms "sender," "receiver," and "sending participant" are used here as defined in the system rules governing RTP payments ("RTP Rules"). In addition to the RTP Rules, RTP payments will be governed by the laws of the state of New York, including New York's version of Article 4A of the Uniform Commercial Code, as applicable, without regard to its conflict of laws principles.

- The RTP System may be used only for eligible payments between a sender and
  receiver whose accounts are located in the United States. You may not send or
  receive payments on behalf of any person or entity not domiciled in the United
  States. RTP payments that are permitted under the RTP Rules and our requirements
  are considered eligible payments for purposes of this Agreement.
- RTP payments cannot be cancelled or amended by the sender. If we receive a
  message from a sending participant requesting return of an RTP payment received
  for credit to your account, we may notify you of that request. You are not obligated
  under the RTP Rules to comply with any such request for return of funds. Any
  dispute between you and the sender of an RTP payment should be resolved between
  you and the sender.
- If you do not wish to accept an RTP credit received to your account, you may request
  that we return such payment to the sender. We may, at our sole discretion, attempt
  to honor such request but will have no liability for our failure to do so.
- RTP payments are typically completed within thirty (30) seconds of transmission of the RTP payment by the sender, unless the RTP payment fails or is delayed due to a review by us or the sending participant, such as for fraud, regulatory, or compliance purposes. Transaction limits imposed by the RTP System or sending participant may also prevent RTP payments from being sent to your account.

We are under no obligation to honor, in whole or in part, any payment order or other instruction that could result in our contravention of applicable law, including, without limitation, requirements of the U.S. Department of the Treasury's Office of Foreign Assets Control ("OFAC") and the Financial Crimes Enforcement Network ("FinCEN").

How to reach Wells Fargo		
Wells Fargo accepts Telecommunications Relay Services calls.		
Wells Fargo Online®	Visit <u>wellsfargo.com</u> or call 1-800-956-4442	
Wells Fargo Business Online®	Visit <u>wellsfargo.com/biz</u> or call 1-800-956-4442	
Wells Fargo Phone Bank	1-800-TO-WELLS (1-800-869-3557)	
Spanish-speaking customers	1-877-PARA-WFB (1-877-727-2932)	
TTY/TDD for deaf and hard-of-hearing customers	1-800-877-4833	
National Business Banking Center	1-800-CALL-WELLS (1-800-225-5935)	
Spanish-speaking customers	1-877-337-7454	
TTY/TDD for deaf and hard-of-hearing customers	1-800-877-4833	
Wells Fargo Mobile®	Visit Consumer: wellsfargo.com Business: wellsfargo.com/biz/mobile/ or call 1-866-863-6762	
Portfolio by Wells Fargo® customers	1-800-742-4932 1-800-600-4833 (TTY/TDD for deaf and hard-of-hearing customers)	
IRA and ESA customers	1-800-BEST-IRA (1-800-237-8472)	
Customers outside the U.S.	Visit <u>wellsfargo.com/help/</u> <u>international-access-codes</u> to view a list of our International Access Codes.	

For all other accounts, please refer to your statement for contact information.



## Arkansas Texas

## **Consumer Account Addenda**

## **Texas Sole Owner or Multiple Owner Account Ownership Notice**

#### **Consumer Account Fee and Information Schedule Addenda**

- Portfolio by Wells Fargo Product and Pricing Changes, Effective April 1, 2021
- Updates to Wells Fargo Contact Numbers, Effective March 1, 2021
- Removal of Opportunity Savings, Effective February 22, 2021
- Modification to Way2Save Savings Monthly Service Fee Age Waiver Option, Effective February 22, 2021
- Converting to Wells Fargo Clear Access Banking, Effective December 9, 2020
- Updates to Individual Retirement Accounts (IRAs), Effective December 9, 2020

## **Deposit Account Agreement Addenda**

- Updates to Wells Fargo Contact Numbers, Effective March 1, 2021
- Updates to your Debit and ATM Card Information, Effective March 1, 2021
- Zero Balance Closure Clarification for IOLTA/RETA Accounts, Effective February 1, 2021
- Funds Availability for Analyzed Business Accounts, Effective November 20, 2020



## Effective September 1, 2017

#### **Texas Sole Owner or Multiple Owner Account Ownership Notice:**

The type of account you select may determine how property passes on your death. Your will may not control the disposition of funds held in some of the following accounts. You may choose to give someone transaction authority on an account by designating them as your attorney-in-fact through a power of attorney. An attorney-in-fact may make transactions on your behalf during your lifetime, but does not own the account during your lifetime. The attorney-in-fact owns the account on your death only if the attorney-in-fact is also designated as a P.O.D. payee beneficiary.

**Sole Owner Account Without "P.O.D." (Payable on Death) Designation.** The party to the account owns the account. On the death of the party, ownership of the account passes as a part of the party's estate under the party's will or by intestacy.

**Sole Owner Account With "P.O.D." (Payable on Death) Designation.** The party to the account owns the account. On the death of the party, ownership of the account passes to the P.O.D. beneficiaries of the account. The account is not a part of the party's estate.

**Multiple Owner Account Without Right of Survivorship.** The parties to the account own the account in proportion to the parties' net contributions to the account. The financial institution may pay any sum in the account to a party at any time. On the death of a party, the party's ownership of the account passes as a part of the party's estate under the party's will or by intestacy.

**Multiple Owner Account With Right of Survivorship.** The parties to the account own the account in proportion to the parties' net contributions to the account. The financial institution may pay any sum in the account to a party at any time. On the death of a party, the party's ownership of the account passes to the surviving parties.

Multiple Owner Account With Right of Survivorship and "P.O.D." (Payable on Death) Designation. The parties to the account own the account in proportion to the parties' net contributions to the account. The financial institution may pay any sum in the account to a party at any time. On the death of the last surviving party, the ownership of the account passes to the P.O.D. beneficiaries.

## Consumer Account Fee And Information Schedule Addenda

These Addenda change the Consumer Account Fee and Information Schedule ("Schedule"). All terms defined in the Schedule will have the same meaning when used in these Addenda. If there is a conflict between these Addenda and the Schedule, these Addenda will control. Except as expressly amended by these Addenda, the Schedule remains in full force and effect.

## Portfolio by Wells Fargo Product and Pricing Changes, Effective April 1, 2021

Due to upcoming changes to the Portfolio by Wells Fargo® program, effective May 28, 2021, the section of the Schedule titled "Portfolio by Wells Fargo" is deleted and replaced with the following:

#### Portfolio by Wells Fargo®

#### **Program details**

Our Portfolio by Wells Fargo program offers you a higher level of benefits and a meaningful way to simplify your finances and save money. Through the program, you receive many benefits such as fee waivers and discounted services. The Portfolio by Wells Fargo program consists of:

- · A Portfolio by Wells Fargo program, which includes other qualified accounts that you can link within the program, and
- A Wells Fargo Portfolio Checking account

A Portfolio by Wells Fargo program can only have one primary Wells Fargo Portfolio Checking account.

#### **Qualifying Balance**

All qualifying linked accounts (including your Wells Fargo Portfolio Checking account) make up your Portfolio by Wells Fargo statement-ending qualifying balance. This statement-ending qualifying balance is based on the amount of money you have in all linked accounts. Statement-ending qualifying balances less than \$250,000 is referred to as the Portfolio Select tier. Statement-ending qualifying balances of \$250,000 or more is referred to as the Portfolio Signature tier.

We use this qualifying balance to determine if you're eligible to avoid the monthly service fee, and to get pricing discounts and other benefits. Note: Portfolio by Wells Fargo Signature benefits are not available until after the first month with a statement-ending qualifying balance of \$250,000 or more.

#### Interest

Your Wells Fargo Portfolio Checking account offers you:

- Interest earned on the Wells Farqo Portfolio Checking account's daily collected balance,
- · Interest compounded daily and paid monthly, and
- Variable rate that the Bank can change at any time.

## Monthly service fee<sup>1</sup>

The Portfolio by Wells Fargo program has a \$25 monthly service fee, which can be avoided when you have \$20,000 or more in statement-ending qualifying linked bank deposit account balances (checking, savings, time accounts (CDs), FDIC-insured IRAs) and investment account balances (brokerage available through our brokerage affiliate Wells Fargo Advisors<sup>2,3</sup>, Investment & Fiduciary Services, annuities<sup>4,5</sup>, and foreign exchange).

#### Investment and Insurance Products are:

- Not Insured by the FDIC or Any Federal Government Agency
- Not a Deposit or Other Obligation of, or Guaranteed by, the Bank or Any Bank Affiliate
- Subject to Investment Risks, Including Possible Loss of the Principal Amount Invested

#### Minimum opening deposit

\$25

#### Portfolio by Wells Fargo benefits

As a Portfolio by Wells Fargo customer, you receive many banking benefits.

Remember: To qualify for certain benefits detailed below, you must link the applicable accounts to your Portfolio by Wells Fargo program. Benefits noted with an asterisk apply only to the primary Wells Fargo Portfolio Checking account within your Portfolio by Wells Fargo program.	Portfolio by Wells Fargo Select Qualifying balances under \$250,000	Portfolio by Wells Fargo Signature Qualifying balances of \$250,000 or more
a. No Wells Fargo fee for balance inquiries and account transfers at any ATM*.6	√	√
b. Waived monthly service fees on select linked checking and savings accounts, and EasyPay Cards	√	√
c. No fee for Wells Fargo Personal Wallet checks*	V	V
d. No fee for cashier's checks and Personal money orders	V	V
e. No fee for monthly check safekeeping or image statements*		

f. Portfolio Relationship Interest Rate on select linked savings accounts and on linked Time Accounts (CDs) and on select linked FDIC insured IRAs	<b>√</b>	√
g. Discounts on qualifying loans and lines of credit <sup>7</sup>	√	√
h. Annual relationship bonus on non-bonus reward points for the Wells Fargo Propel World American Express® Card <sup>8</sup>	√	√
i. Extended Warranty Protection, Price Protection, Trip Cancellation and Trip Interruption benefits, and additional Worldwide Automatic Common Carrier Travel Accident Insurance when purchases are made with a qualifying Wells Fargo Visa Platinum® Credit Card that is linked to the Portfolio by Wells Fargo® program.9	٧	<b>V</b>
j. No Overdraft Protection Advance Fee from one eligible linked home equity line of credit*,10	√	√
k. Waived WellsTrade household annual fee <sup>11,12</sup>	√	V
I. Discounted annual advisory fee for any linked Wells Fargo Advisors Intuitive Investor <sup>SM</sup> investment account <sup>11,13</sup>	√	√
m. No Wells Fargo fee for cash withdrawals at non-Wells Fargo ATMs*,6	√	√
n. Discount on safe deposit box rental (where available)	√	V
o. No Overdraft Protection Transfer Fee from eligible savings account*,†		V
p. Wells Fargo ExpressSend® service*;†		No transfer fee
q. Reimbursement for fees charged by non-Wells Fargo ATMs* <sup>†,6</sup>	1 U.S. and 1 international per fee period	Unlimited
r. No fee for incoming wire transfers*,14	√ V	V
s. No fee for stop payment requests*,†		V
t. No international purchase transaction fee with your Wells Fargo Debit Card*,15		V

#### Investment and Insurance Products are:

- Not Insured by the FDIC or Any Federal Government Agency
- Not a Deposit or Other Obligation of, or Guaranteed by, the Bank or Any Bank Affiliate
- Subject to Investment Risks, Including Possible Loss of the Principal Amount Invested
- \*Benefits noted with an asterisk apply only to the primary Wells Fargo Portfolio Checking account within the Portfolio by Wells Fargo program.
- † Portfolio by Wells Fargo Signature benefits are not available until after the first month with a statement-ending qualifying balance of \$250.000 or more.
- <sup>1</sup> We will waive the monthly service fee for the first two fee periods to allow you to meet the requirements to avoid the monthly service fee.
- <sup>2</sup> Brokerage products and services are offered through Wells Fargo Advisors. Wells Fargo Advisors is a trade name used by Wells Fargo Clearing Services, LLC (WFCS) and Wells Fargo Advisors Financial Network, LLC, Members SIPC, separate registered broker-dealers and nonbank affiliates of Wells Fargo & Company. WellsTrade brokerage accounts and Wells Fargo Advisors Intuitive Investor investment accounts are offered through WFCS.
- <sup>3</sup> Certain brokerage accounts are not eligible.
- <sup>4</sup> Insurance products are offered through non-bank insurance agency affiliates of Wells Fargo & Company and are underwritten by unaffiliated insurance companies.
- <sup>5</sup> If the annuity becomes annuitized, or a periodic payment schedule has been established, the remaining balance will no longer be eligible for qualification.
- <sup>6</sup> Surcharge fees imposed by non-Wells Fargo ATM owners or operators may apply. For the Portfolio by Wells Fargo program, Wells Fargo will waive its own ATM access fee (U.S. and international) when you withdraw cash from a non-Wells Fargo ATM from your primary checking account within the Portfolio by Wells Fargo program. In addition, you will be reimbursed for one surcharge incurred at a non-Wells Fargo ATM located in the U.S. and one surcharge incurred at a non-Wells Fargo international ATM per fee period. Where Portfolio by Wells Fargo qualifying balances are \$250,000 or more, you will be reimbursed for all surcharge fees.
- <sup>7</sup> Other fees, such as late fees, may apply in certain states. Additional requirements may apply to the loan or line of credit in order to qualify for the discount.
- Wells Fargo Propel World American Express® Card If you own a qualifying Wells Fargo consumer checking or savings account, or a Portfolio by Wells Fargo program (each a qualifying deposit account), you will earn a relationship bonus of 10%, 25%, or 50% on rewards points earned on net purchases (purchases minus returns/ credits) made on your credit card account. You cannot earn a relationship bonus on points that are earned as either bonus points or as promotional points. Your relationship bonus percentage will be determined based on the type of qualifying deposit account you own. If you own an eligible checking or savings account, you will earn a 10% relationship bonus. If you own the primary checking account within a Portfolio by Wells Fargo program you will earn a 25% relationship bonus. If your Portfolio by Wells Fargo program statement-ending qualifying relationship balance is \$250,000 or more you will earn a 50% relationship bonus. If you are designated as being in the Wells Fargo Private Bank, you will earn a 50% relationship bonus. If you own more than one qualifying deposit account, you will earn the most favorable bonus rewards points percentage you qualify for at the time your relationship bonus is calculated. The relationship bonus, which will be in the form of rewards points, will post to your account in the 13th month after your credit card account was opened and annually on this date thereafter for as long as you maintain your qualifying deposit account. Refer to the Summary of the Go Far® Rewards Program Terms and Conditions and Addendum for the Wells Fargo Propel World American Express® Card for details.

- <sup>9</sup> A maximum benefit amount and certain exclusions, restrictions, and limitations apply. Wells Fargo Visa Platinum® Card cardholders qualify for additional Purchase & Travel Protection coverage when purchases are made with a qualifying Wells Fargo Visa Platinum® Credit Card that is linked to the Portfolio by Wells Fargo program. Warranty Manager with extended Warranty Protection, Price Protection, Trip Cancellation/ Trip Interruption and increased Travel Accident Insurance coverage will be terminated if the Wells Fargo Visa Platinum® Credit Card is no longer linked to the Portfolio by Wells Fargo program. Refer to the Wells Fargo Visa Platinum® Card For Portfolio by Wells Fargo Benefits Guide for more details
- <sup>10</sup> Home equity lines of credit secured by residential real estate located in Connecticut, New York, or Texas are not eligible to be linked for Overdraft Protection.
- <sup>11</sup> Wells Fargo Bank, N.A. is a banking affiliate of Wells Fargo & Company. Brokerage products and services are offered through Wells Fargo Advisors. Wells Fargo Advisors is the trade name used by Wells Fargo Clearing Services, LLC (WFCS) and Wells Fargo Advisors Financial Network, LLC, Members SIPC, separate registered broker-dealers and non-bank affiliates of Wells Fargo & Company. WellsTrade brokerage accounts and Wells Fargo Advisors Intuitive Investor investment accounts are offered through WFCS.
- <sup>12</sup> WellsTrade household annual fee is waived regardless of Portfolio by Wells Fargo balances when your WellsTrade account is linked to your Portfolio by Wells Fargo program as of June 30 of each year. For complete information on WellsTrade fees and commissions, including other ways to waive the household annual fee, refer to the WellsTrade Account Commissions and Fees Schedule. Schedule subject to change at any time.
- 13 For complete information regarding fees, refer to the Intuitive Investor Account Fee Schedule at wellsfargoadvisors.com/pdf/intinv/fee-schedule.pdf.
- <sup>14</sup> Wells Fargo makes money if converting U.S. dollars to a foreign currency.
- <sup>15</sup> For each debit card purchase in a foreign currency converted to a U.S. dollar amount by a network.

#### What are the Portfolio by Wells Fargo opening requirements?

In addition to the minimum opening deposit, to open a Portfolio by Wells Fargo program, you must be at least 18 years old (or at least 19 years old in Alabama). You must open a new or convert an existing Wells Fargo checking account to a Wells Fargo Portfolio Checking account. If you choose to convert an existing account, then you can keep the same account number, and use the same checks and debit or ATM card.

Your Wells Fargo Portfolio Checking account is your primary account for:

- · Deducting monthly service fees,
- Determining statement mailing address, and
- · Receiving certain benefits. (See "Portfolio by Wells Fargo benefits" table for more information.)

Your primary Wells Fargo Portfolio Checking account is listed first in your monthly Portfolio by Wells Fargo statement.

#### Can you use other accounts to qualify for your Portfolio by Wells Fargo program-based benefits?

Yes. To make it easier to qualify for your Portfolio by Wells Fargo program-based benefits, you can link eligible accounts that are sole or jointly owned by an owner of the primary Wells Fargo Portfolio Checking account linked to the Portfolio by Wells Fargo program.

#### How do we provide your statements and details on your account?

At the end of each month, we process your Portfolio by Wells Fargo statement. As part of this process, we:

- Make your statement available to you on or about the seventh business day of the following month by either postal mail or online based on your selected delivery preference,
- Provide you with either Detail Level (if eligible) or Summary Level information on your linked accounts. If you receive Summary Level information for an account linked to your Portfolio by Wells Fargo program, then you will continue to receive your separate regular Detail Level statement for that account.

For detailed information regarding accessing your Portfolio by Wells Fargo statement information online, please refer to the Online Access Agreement at wellsfargo.com. The following explains the information on your linked accounts' statements.

#### Statements for linked accounts

For some accounts linked to your Portfolio by Wells Fargo program, you will have a choice of receiving Detail or Summary Level Information. If you request that we link your qualifying accounts on the last business day of the month, then we will include that account information on the following month's statement. We may change your statement option from linked in Detail Level to Summary Level at our discretion.

#### Statements with other accounts

- Other accounts can be linked to the Portfolio by Wells Fargo program in either a Detail or Summary Level format
- If Detail Level Format all information regarding the linked account will be included in the combined Portfolio by Wells Fargo statement in detail. A standalone account statement will be created for the linked checking and savings account and available online only.
- If Summary Level Format account information will be included in the combined Portfolio by Wells Fargo statement in summary and a standalone account statement will be created for the linked account. The standalone account statement will be delivered based on the account delivery preference.
- For linked accounts where at least one of the owner(s) of the linked account is not the same as at least one of the owner(s) of the primary checking account in the Portfolio by Wells Fargo program, the linked account can only be linked to the program at a Summary Level.
- The owners of the Portfolio by Wells Fargo program, as well as any additional owners of each linked account, are responsible for verifying the accuracy of account information for the linked account.

#### Who has access to your Portfolio by Wells Fargo statements?

Within Online Banking, owners of the primary Portfolio by Wells Fargo checking account can see account information on your Portfolio by Wells Fargo statements.

#### How are eligible accounts linked to your Portfolio by Wells Fargo program?

Accounts may be linked by you, a banker, or automatically. You may link or delink your accounts through Online Banking or by speaking with a banker or phone banker. In addition, unless specified otherwise, eligible accounts with the same ownership as the primary checking account will be automatically linked weekly.

#### Qualifying accounts & statement choices

Your monthly Portfolio by Wells Fargo statement will display information for all accounts linked to your program.

The primary checking account in your Portfolio by Wells Fargo program must always be linked in Detail. Additional checking and savings accounts can be linked in either Detail or Summary, depending on ownership.

All non-FDIC insured accounts, included brokerage<sup>1,2</sup> foreign exchange, annuities<sup>3,4</sup> and Investment & Fiduciary Services accounts can only be linked in Summary.

#### Investment and Insurance Products are:

- Not Insured by the FDIC or Any Federal Government Agency
- Not a Deposit or Other Obligation of, or Guaranteed by, the Bank or Any Bank Affiliate
- Subject to Investment Risks, Including Possible Loss of the Principal Amount Invested

#### What accounts cannot be linked to your Portfolio by Wells Fargo program?

- All credit accounts including loans, lines of credit, credit cards and mortgages
- Coverdell Education Savings accounts
- · Certain annuities
- · Business accounts
- · Accounts held by you in a representative capacity including, but not limited to the following:
  - Uniform Transfers to Minors Account (UTMA)/Uniform Gifts to Minors Account (UGMA)
  - Irrevocable trusts
  - Guardian/Conservator
- Qualified retirement plans, including 401(k) accounts
- Wells Fargo Funds accounts (which are direct mutual fund accounts)\*
- Certain brokerage accounts offered by Wells Fargo Advisors<sup>1</sup>

#### Investment and Insurance Products are:

- Not Insured by the FDIC or Any Federal Government Agency
- Not a Deposit or Other Obligation of, or Guaranteed by, the Bank or Any Bank Affiliate
- · Subject to Investment Risks, Including Possible Loss of the Principal Amount Invested
- \* The Wells Fargo Funds are mutual funds and are separate legal entities from Wells Fargo Bank and any Wells Fargo & Company entity. Wells Fargo Funds Management, LLC, a wholly owned subsidiary of Wells Fargo & Company, provides investment advisory and administrative services for the Wells Fargo Funds.
- <sup>1</sup> Brokerage products and services are offered through Wells Fargo Advisors. Wells Fargo Advisors is a trade name used by Wells Fargo Clearing Services, LLC (WFCS) and Wells Fargo Advisors Financial Network, LLC, Members SIPC, separate registered broker-dealers and non-bank affiliates of Wells Fargo & Company. WellsTrade brokerage accounts and Wells Fargo Advisors Intuitive Investor investment accounts are offered through WFCS.
- <sup>2</sup> Certain brokerage accounts are not eligible.
- <sup>3</sup> Insurance products are offered through non-bank insurance agency affiliates of Wells Fargo & Company and are underwritten by unaffiliated insurance companies.
- <sup>4</sup> If the annuity becomes annuitized, or a periodic payment schedule has been established, the remaining balance will no longer be eligible for qualification.

#### Do we share your Portfolio by Wells Fargo information?

From time to time, we need to share certain information about your accounts, products, and services with the Wells Fargo family of banks and companies. We share these details with each other so we can properly administer and deliver your Portfolio by Wells Fargo services. This service can include applying appropriate product discounts and providing you with combined statements.

You may still choose to opt out of certain information sharing within the Wells Fargo family.

Please refer to the privacy policy for procedures on how to notify us of your decision to opt out.

## What happens if your Portfolio by Wells Fargo program is changed or closed?

If your Portfolio by Wells Fargo program is closed or an account is de-linked from the program, then effective immediately Portfolio by Wells Fargo benefits no longer apply including benefits to your linked accounts. You will no longer receive the Portfolio Relationship Interest Rate, discounts, or options to avoid fees on other products or services. Your de-linked account will revert to the Bank's current applicable rate or fee.

#### How long will it take to close a Portfolio by Wells Fargo-linked account?

When you ask us to close an account linked to your Portfolio by Wells Fargo program (including your primary Wells Fargo Portfolio Checking account), we may take up to three business days to process your request.

#### If your Wells Fargo Portfolio Checking account is no longer linked to a Portfolio by Wells Fargo program

The Portfolio by Wells Farqo program consists of:

- · A Wells Fargo Portfolio Checking account, and
- · A Portfolio by Wells Fargo program

If the Portfolio by Wells Fargo program is no longer maintained or has been closed, then we will:

- De-link all accounts from the Portfolio by Wells Fargo program, and
- · Convert the Wells Fargo Portfolio Checking account to a Wells Fargo non-interest earning checking account, and
- The Portfolio Relationship Interest Rate you receive on certain savings and time accounts (CDs) will change to our then current rate. Additionally, any Portfolio by Wells Farqo program-based discounts or fee waivers on products and services will discontinue.

# In the section of the Schedule titled "Savings accounts," under account titled "Wells Fargo Platinum Savings Account," the section for the "Interest" row is deleted and replaced with the following:

#### Interest

Earn a Portfolio Relationship Interest Rate when linked to a Portfolio by Wells Fargo program.<sup>4</sup> Please refer to the current consumer deposit rate sheet for interest rates in your banking location. Interest is

- Earned on your entire daily collected balance,
- · Compounded daily and paid monthly,
- A variable rate that the Bank can change at any time
- <sup>4</sup> Your Portfolio Relationship Interest Rate will end if you or the Bank close your Portfolio by Wells Fargo program or your account is no longer linked to the program.

## In the section of the Schedule titled "Service fees," under subsection titled "ATM access – Non-Wells Fargo ATMs," footnote one is deleted and replaced with the following:

<sup>1</sup> This fee is waived for accounts opened in or assigned to a branch located in the following cities in the State of New York: Carle Place, Cedarhurst, Garden City, Great Neck, Greenvale, Hempstead, Hewlett, Huntington, Lake Ronkonkoma, Manhasset, Oceanside, Port Washington, Syosset, and New York. In addition, for accounts opened in or assigned to branches in the above listed cities, we will reimburse surcharges up to three non-Wells Fargo ATM cash withdrawals per fee period, U.S. only. Unlimited number of reimbursements (both U.S. and international) for primary Wells Fargo Portfolio Checking accounts.

## Updates to Wells Fargo Contact Numbers, Effective March 1, 2021

# In the section of the Schedule titled "Banking services available to you," under subsection "Wells Fargo Phone Bank," the access numbers chart is deleted and replaced with the following:

#### **Access numbers**

We accept all relay calls, including 711.	
All customers with consumer accounts	1-800-TO-WELLS (1-800-869-3557)
Spanish-speaking customers	1-877-PARA-WFB (1-877-727-2932)
Portfolio by Wells Fargo customers	1-800-742-4932
IRA and ESA customers	1-800-BEST-IRA (1-800-237-8472)
Customers outside the U.S.	Visit wellsfargo.com/help/international-access-codes to view a list of our International Access Codes.

#### The section of the Schedule titled "How to reach Wells Fargo" is deleted and replaced with the following:

How to reach Wells Fargo		
We accept all relay calls, including 711.		
Wells Fargo Online®	Visit wellsfargo.com or call 1-800-956-4442	
Wells Fargo Phone Bank	1-800-TO-WELLS (1-800-869-3557)	
Spanish-speaking customers	1-877-PARA-WFB (1-877-727-2932)	
Wells Fargo Mobile®	Visit wellsfargo.com or call 1-866-863-6762	
Portfolio by Wells Fargo customers	1-800-742-4932	
IRA and ESA customers	1-800-BEST-IRA (1-800-237-8472)	
Customers outside the U.S.	Visit wellsfargo.com/help/international-access-codes to view a list of our International Access Codes.	

 $For all \ other \ accounts, please \ refer \ to \ your \ statement \ for \ contact \ information.$ 

### Removal of Opportunity Savings, Effective February 22, 2021

# All references to "Wells Fargo Opportunity Savings<sup>SM</sup>," "Opportunity Savings Account," and "Opportunity Savings" are deleted.

The Wells Fargo Opportunity Savings account is no longer offered. If you are a current customer with this account type and need additional information, please check with a Wells Fargo banker for more information on account fees and additional terms.

### Modification to Way2Save Savings Monthly Service Fee Age Waiver Option, Effective February 22, 2021

# In the section of the Schedule titled "Savings accounts," under account "Way2Save Savings Account," the section for the "Options to avoid the monthly service fee" row is deleted and replaced with the following:

Avoid the fee with one of the following each fee period1:

- \$300 minimum daily balance
- 1 or more Save As You Go® transfers from your linked Wells Fargo checking account into this account (See page 29 for more information)
- An automatic transfer of \$25 or more from your linked Wells Fargo checking account into this account
- An automatic transfer of \$1 or more each business day from your linked Wells Fargo checking account into this account
- Primary account owner is 24 years old or under<sup>3</sup>
- <sup>1</sup> We will waive the monthly service fee for each fee period ending within the first 64 days of opening the account.
- <sup>3</sup> Primary account owner is an individual that has tax responsibility for the account. On the primary account owner's 25th birthday, the account will automatically be subject to the then current monthly service fee unless you meet one of the other options to avoid the monthly service fee. If changes are made to the primary owner of an existing Way2Save Savings account, it may take up to 45 days after the change is made to avoid the monthly service fee using this option.

## Converting to Wells Fargo Clear Access Banking, Effective December 9, 2020

In the section of the Schedule titled "Checking accounts," under account "Wells Fargo Clear Access Banking<sup>SM</sup>," the section for the "Options to avoid the monthly service fee" row is deleted and replaced with the following:

Avoid the fee with the following each fee period1:

- Primary account owner is 13 through 24 years old<sup>8</sup>
- <sup>1</sup> We will waive the monthly service fee for each fee period ending within the first 64 days of opening the account.
- <sup>8</sup> Primary account owner is an individual who has tax responsibility for the account. On the primary account owner's 25th birthday, the account will automatically be subject to the then current monthly service fee. Depending on the type of account you have there may be other options to avoid the monthly service fee. If changes are made to the primary owner of an existing Everyday Checking or Clear Access Banking account, it may take up to 45 days after the change is made to avoid the monthly service fee using this option.

In the section of the Schedule titled "Checking accounts," the subsection titled "What happens if I convert to a Clear Access Banking account from an account that has checks and overdraft services available?" is deleted and replaced with the following:

What happens if I convert to a Clear Access Banking account from an account that has checks and overdraft services available?

- Checks: If you convert from another account with check writing ability, any outstanding check(s) presented on the new Clear Access Banking account on or after the date of conversion will be returned unpaid and the payee may charge additional fees when the check is returned. Please make sure prior to converting to the Clear Access Banking account that any outstanding checks have been paid and/or you have made different arrangements with the payee(s) for the checks you have written.
- Overdraft Services: If your prior account included our standard overdraft coverage or was enrolled in our optional Debit Card
  Overdraft Service, those services will be removed from your account at the time of conversion. If your prior account was enrolled
  in our optional Overdraft Protection service, it will be removed from your account on the second business day after conversion (e.g. if
  you convert on Monday, it will be removed on Wednesday) and transactions occurring before removal may be paid into overdraft
  or returned unpaid, subject to the following exception: removal of Overdraft Protection from a linked savings account will
  be delayed by one business day for each day an Overdraft Protection transfer occurs after conversion. Overdraft Protection
  Transfer fees for transfers from a linked savings account continue to apply until the service has been removed.
- Fees: Any fees (for example, overdraft or non-sufficient funds/NSF) resulting from account activity made or authorized prior to conversion may post to the account after conversion. In this event, any such fees will also be reflected in account activity summaries located within online banking and your periodic statement.

## Updates to Individual Retirement Accounts (IRAs), Effective December 9, 2020

In the section of the Schedule titled "Individual Retirement Accounts (IRAs) and Education Savings Accounts (ESAs)" the subsection titled "Introduction" is deleted and replaced with the following:

#### Introduction

We no longer offer new Individual Retirement Accounts (IRAs) or Education Savings Accounts (ESAs). Retirement savings accounts and retirement Time Accounts (CDs) are only available for current IRA and ESA customers.

You may have multiple savings accounts and Time Accounts (CDs) within your IRA/ESA plan.

Please contact a banker or call 1-800-BEST-IRA (1-800-237-8472) for information about IRA/ESA plan specifics and requirements. You may also consult your tax advisor.

## **Deposit Account Agreement Addenda**

These Addenda change the Deposit Account Agreement ("Agreement"). All terms defined in the Agreement will have the same meaning when used in these Addenda. If there is a conflict between these Addenda and the Agreement, these Addenda will control. Except as expressly amended by these Addenda, the Agreement remains in full force and effect.

## Updates to Wells Fargo Contact Numbers, Effective March 1, 2021

The section of the Agreement titled "How to reach Wells Fargo" is deleted and replaced with the following:

How to reach Wells Fargo		
We accept all relay calls, including 711.		
Wells Fargo Online®	Visit wellsfargo.com or call 1-800-956-4442	
Wells Fargo Business Online®	Visit wellsfargo.com/biz or call 1-800-956-4442	
Wells Fargo Phone Bank	1-800-TO-WELLS (1-800-869-3557)	
Spanish-speaking customers	1-877-PARA-WFB (1-877-727-2932)	
National Business Banking Center	1-800-CALL-WELLS (1-800-225-5935)	
Spanish-speaking customers	1-877-337-7454	
Wells Fargo Mobile®	Visit Consumer: wellsfargo.com Business: wellsfargo.com/biz/mobile/ or call 1-866-863-6762	
Portfolio by Wells Fargo® customers	1-800-742-4932	
IRA and ESA customers	1-800-BEST-IRA (1-800-237-8472)	
Customers outside the U.S.	Visit wellsfargo.com/help/international-access-codes to view a list of our International Access Codes.	

For all other accounts, please refer to your statement for contact information.

### Updates to your Debit and ATM Card Information, Effective March 1, 2021

In the section of the Agreement titled "Debit cards and ATM cards," the subsection titled "Instant issue debit card" is deleted and replaced with the following:

#### Instant issue debit card

The instant issue debit card is a temporary debit card. We will deactivate the temporary debit card either when you activate your permanent debit card or 30 days after we issue your temporary debit card, whichever is sooner. If a new or replacement permanent debit card was not requested, your temporary debit card will terminate in 30 days. Wells Fargo branches in the states of South Carolina and Washington are not able to issue any temporary debit cards, and some Wells Fargo branches in other states may be unable to issue temporary debit cards in certain circumstances. Effective on or after April 1, 2021, Wells Fargo will no longer issue temporary debit cards, including Wells Fargo Instant Issue Debit Cards and Wells Fargo Business Instant Issue Debit Cards.

## In the section of the Agreement titled "Debit cards and ATM cards," footnote 8, on page 46, is deleted and replaced with the following:

#### Visa - Person-to-person OCT

Rolling 24 Hours	Rolling 7-Day	Rolling 30-Day
25 transactions or	100 transactions or	200 transactions or
\$10,000	\$25,000	\$50,000

#### Visa - Business-to-person OCT

Rolling 24 Hours	Rolling 7-Day	Rolling 30-Day
40 transactions or	100 transactions or	200 transactions or
\$50,000	\$125,000	\$300,000

#### Visa - Me-to-me OCT

Rolling 24 Hours	Rolling 7-Day	Rolling 30-Day
40 transactions or	100 transactions or	200 transactions or
\$50,000	\$125,000	\$300,000

<sup>&</sup>lt;sup>8</sup> The following limitations apply to Visa Original Credit Transactions ("OCT") and MasterCard MoneySend ("MoneySend") money transfers to your Card:

#### MasterCard - MoneySend (all types) - Times listed below are in Coordinated Universal Time (UTC)

<b>Calendar Day</b> (12 a.m. – 12 a.m.)	Calendar Week (starting 12 a.m. each Monday)	Calendar Month (starting 12 a.m. the 1 <sup>st</sup> day of each month)
25 transactions or	100 transactions or	200 transactions or
\$10,000	\$10,000	\$10,000

## In the section of the Agreement titled "Debit cards and ATM cards," under subsection titled "ATM Access Codes," the following is added:

Effective on or after April 1, 2021, the ATM Access Code feature will no longer be available to access your accounts at Wells Fargo ATMs. When the ATM Access Code feature is still available, the terms of this "ATM Access Codes" section apply.

# In the section of the Agreement titled "Debit cards and ATM cards," the subsection titled "Additional information for Wells Fargo Campus Card Program customers," is deleted and replaced with the following:

#### Additional information for Wells Fargo Campus Card Program customers

Campus debit and campus ATM cards are available for students, faculty, and staff of colleges and universities ("schools") that participate in the Wells Fargo Campus Card program. Campus debit cards can be identified by the Visa® logo on the front of the card; campus ATM cards do not include a Visa logo.

Wells Fargo campus cards are available two ways: 1) Wells Fargo issued cards and 2) school issued cards. Your school determines which program you participate in.

A Wells Fargo issued card is produced by Wells Fargo. Currently enrolled students, and currently employed faculty members or staff receive them by mail after requesting a card. A card may be requested by bringing a valid school ID to a Wells Fargo branch. It must be linked to an eligible new or existing deposit account to be used for purchases and ATM transactions and expires five years from the date it was issued. At that time, we will issue you a standard Wells Fargo Debit Card.

A school issued card is produced by the school and given directly to currently enrolled students, and currently employed faculty members or staff, by the school. It can be linked to an eligible new or existing deposit account to be used for purchases and ATM transactions.

School issued campus ATM cards can be linked to an eligible deposit account at any time for up to five years from the date it was issued. At five years, the card expires and can no longer be linked to a deposit account or used for purchases or ATM transactions. You can contact Wells Fargo and request a standard Wells Fargo Debit or ATM Card to use for purchases and ATM transactions.

Both Wells Fargo and school issued campus cards are subject to daily dollar limits for purchases and ATM transactions. For a new campus debit card, we provide you your daily ATM withdrawal and purchase limits when you receive your card, unless otherwise stated in the Agreement. For a new campus ATM card, the limits below apply to your card, unless you request and are provided other limits at the time you link your campus ATM card to an eligible deposit account. Replacement campus debit or campus ATM cards will have the same limits as the card it replaced at the time the replacement card is issued. You can confirm your limits by calling us at the number listed in the "How to reach Wells Fargo" section, or by viewing them in Wells Fargo Online.

Campus ATM card limits	
Your daily ATM withdrawal limit is	\$310*
Your daily purchase limit is	\$500

<sup>\*</sup>Effective March 6, 2021. The daily ATM withdrawal limit for a new campus ATM card will be \$710.

To view the Campus Debit and ATM Card Terms and Conditions, please visit wellsfargo.com/debitcardterms (English) or wellsfargo.com/spanishdebitcardterms (Spanish).

## Zero Balance Closure - Clarification for IOLTA/RETA Accounts, Effective February 1, 2021

# In the section of the Agreement titled "Rights and responsibilities," the subsection titled "Will we close your account if the balance is zero?" is deleted and replaced with the following:

#### Will we close your account if the balance is zero?

Accounts with a zero balance will continue to be charged applicable fees (like the monthly service fee) until you request to close your account. An account (except analyzed business accounts) with a zero balance may be closed by us on the fee period ending date without prior notification.

- To prevent closure by us without notification, an account with a zero balance must have a qualifying, non-automatic transaction posted within the last two months of the most recent fee period ending date. IOLTA and RETA accounts require a qualifying transaction within 10 months of the most recent fee period ending date.
- Examples of qualifying transactions are deposits or withdrawals made at a banking location, ATM, or via telephone, mobile deposits, one-time transfers made at a banking location, ATM, online, mobile, or via telephone, one-time purchases or payments made using a card or mobile device, or checks paid from the account. IOLTA and RETA accounts are not eligible for ATM/Debit cards.
- Automatic or electronic deposits, such as payroll, and automatic or electronic payments, including bill pay, recurring transfers, and any bank-originated transactions, like monthly service or other fees, are **not** considered qualifying transactions that will prevent closure of an account with a zero balance.

## Funds Availability for Analyzed Business Accounts, Effective November 20, 2020

In the section of the Agreement titled "Funds availability policy," under subsection titled "Your ability to withdrawal funds," the following is added:

**Analyzed business accounts only:** The first \$400 of a business day's check deposits to an analyzed account are not available to you on the day we receive the deposits. Check deposits to an analyzed account are available on the first business day after we receive your deposits.

Last page of the Addenda.

